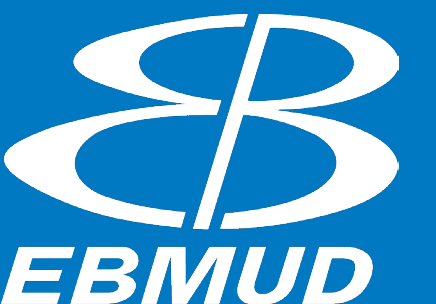




East Bay Water Careers

September 17, 2026



Today's Agenda

- EBMUD Overview
- Recruitment Process
- Position Spotlights



EBMUD Overview



EBMUD Mission and Values

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.



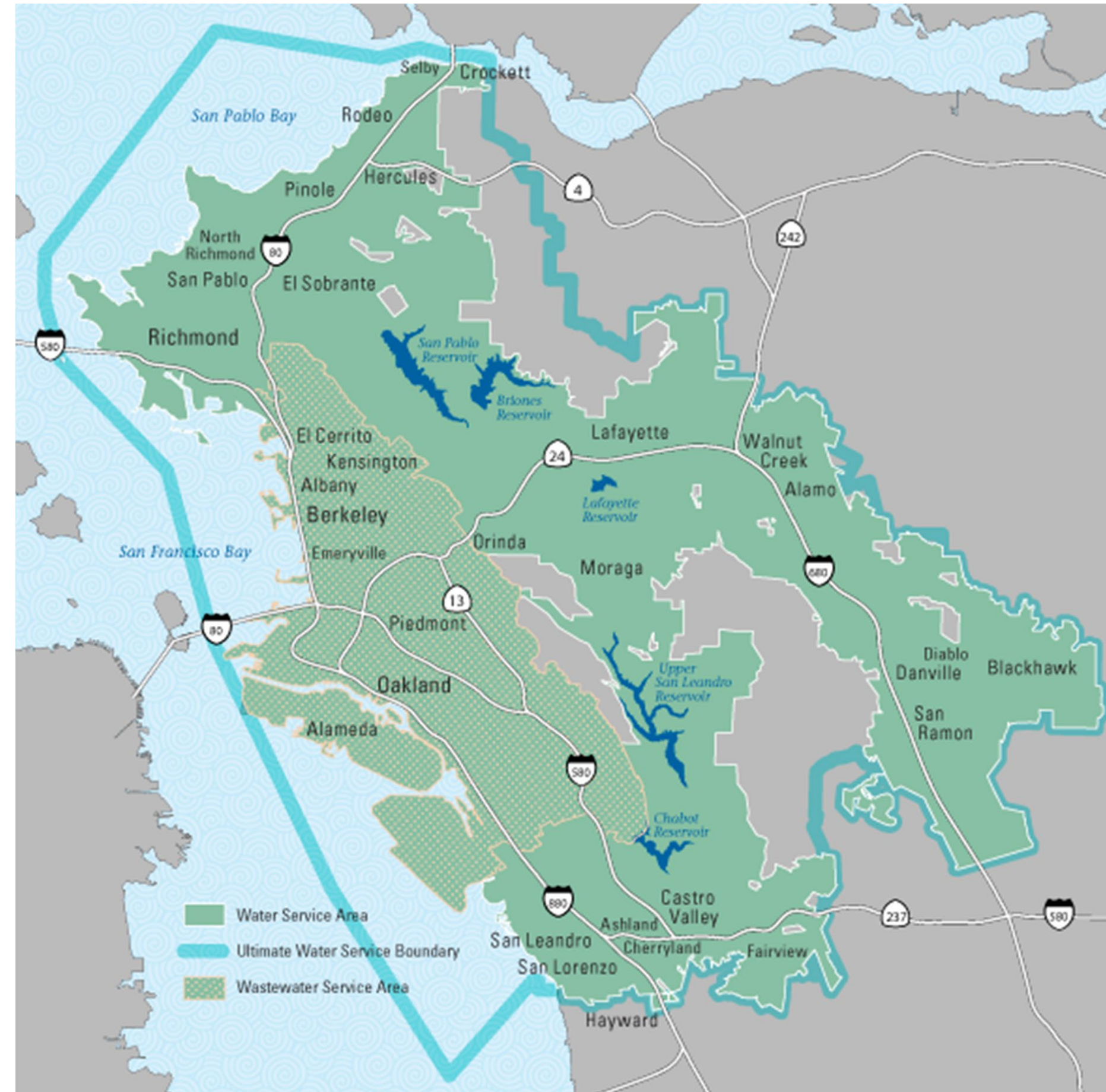
EBMUD Service Area

Water System

- ~1.5 million people in a 332-square-mile area

Wastewater System

- ~740,000 people in an 88-square-mile area



Recruitment Process & Candidate Success Tips

Jobs Opportunities - Upcoming

- EBMUD has a variety of jobs from professional, technical, trades and administrative positions
- We have over 400 job classifications
- New jobs are posted every Monday at ebmud.com/jobs

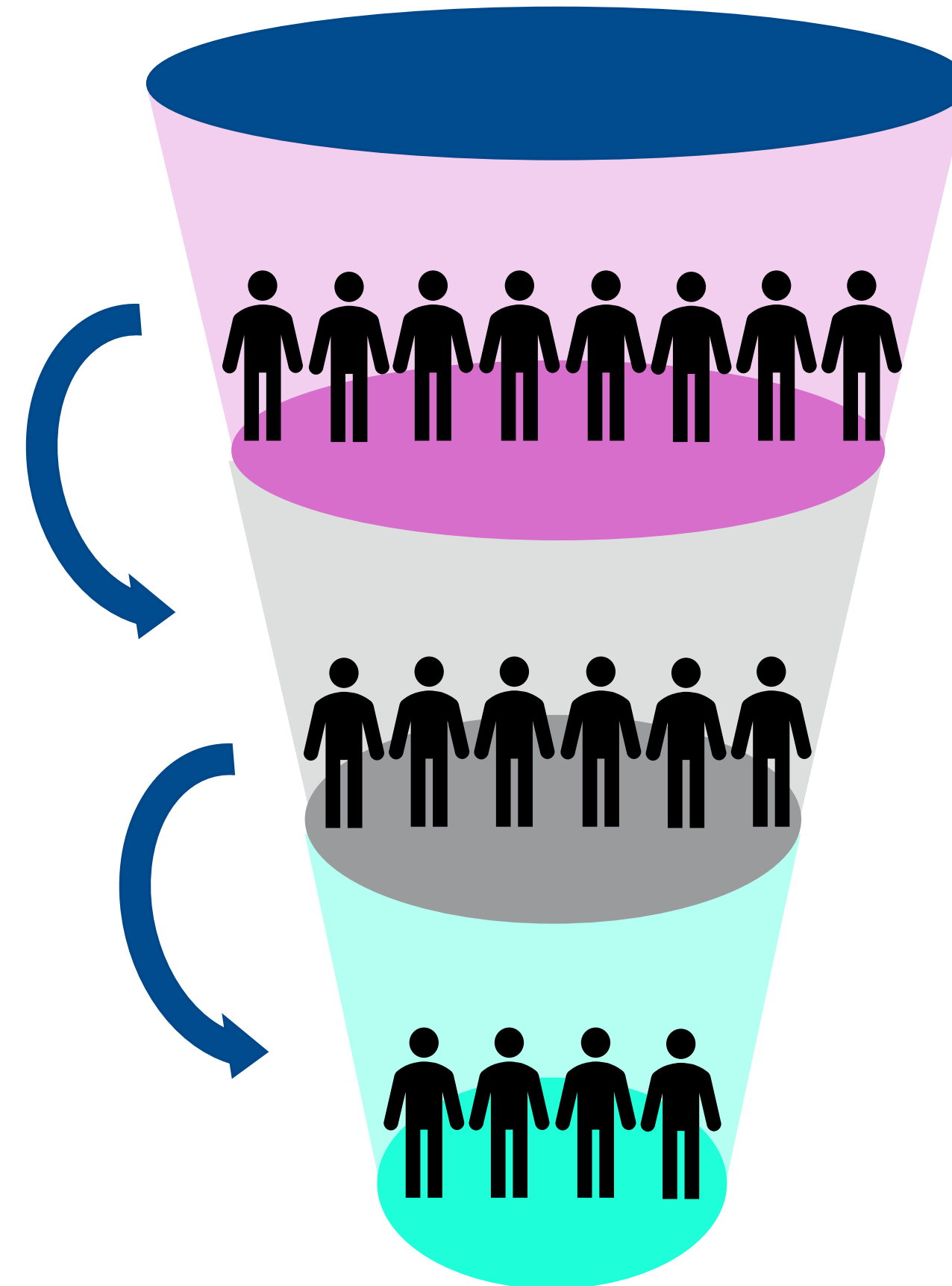
Position Title	Salary
Customer Service Representative I	\$69,720 - \$84,744 Annually
Senior Administrative Clerk	\$93,756 - \$113,964 Annually
Water Distribution Plumber I	\$89,148 – 103,188 Annually

Upcoming Entry Level Recruitments



Recruitment Process

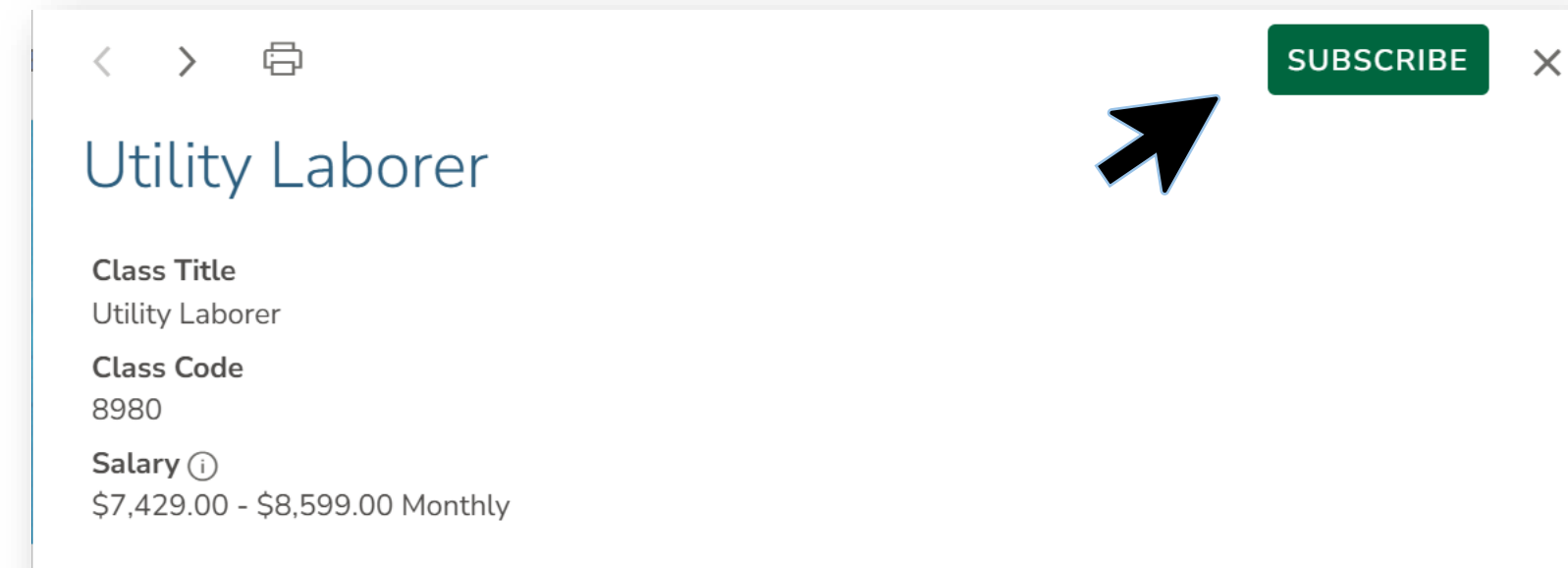
- i. Review applications
- ii. In-person written exam
- iii. Physical abilities test
- iv. Hiring interview
- v. Reference checks



ebmud.com/jobs/job-resources

Tips for Applicants

- Prepare your profile on governmentjobs.com **now** so you are ready to apply
- Hit “Subscribe” to receive an email if an opening occurs in the next 12 months
- Find additional resources, like practice tests, at ebmud.com/jobs/job-resources



Re-Entry Criteria – The Five R's

- Recency
- Relevancy
- Recidivism
- Rage
- Rehabilitation

Do not self select yourself out of the process.



Position Spotlights

Customer Services Representative I & Senior Administrative Clerk



Customer Service Representative I

- \$69,720 - \$84,744 Annually
- Perform various clerical duties related to servicing customer accounts, including managing payments, handling collections, responding to correspondence via email, starting and stopping service, and responding to customer inquiries and complaints in a high call volume unit, processing production, or program eligibility in a high volume setting.
- **Requirements**
 - Completion of 12th grade or equivalent
 - Minimum of two years of clerical experience (customer service experience is desirable)
 - Physical characteristics to perform duties of the job.



Senior Administrative Clerk

- \$93,756 - \$113,964 Annually
- Completes independent and advanced administrative clerical responsibilities and may provide lead direction for subordinate clerical assistants.
- **Requirements**
 - Completion of 12th grade or equivalent
 - Two years of responsible, journey-level clerical experience.
 - Willingness to work overtime as needed.
 - Some positions may require CA driver's license and satisfactory driving record



EBMUD Internship Programs

EBMUD offers the following part time (PT) or limited term (LT) positions:

- Skilled trades



LT Ranger/Naturalist I



LT Special Employment Program Trainee

- College students/recent graduates



PT Engineering Aide



PT Human Resources Intern I/II



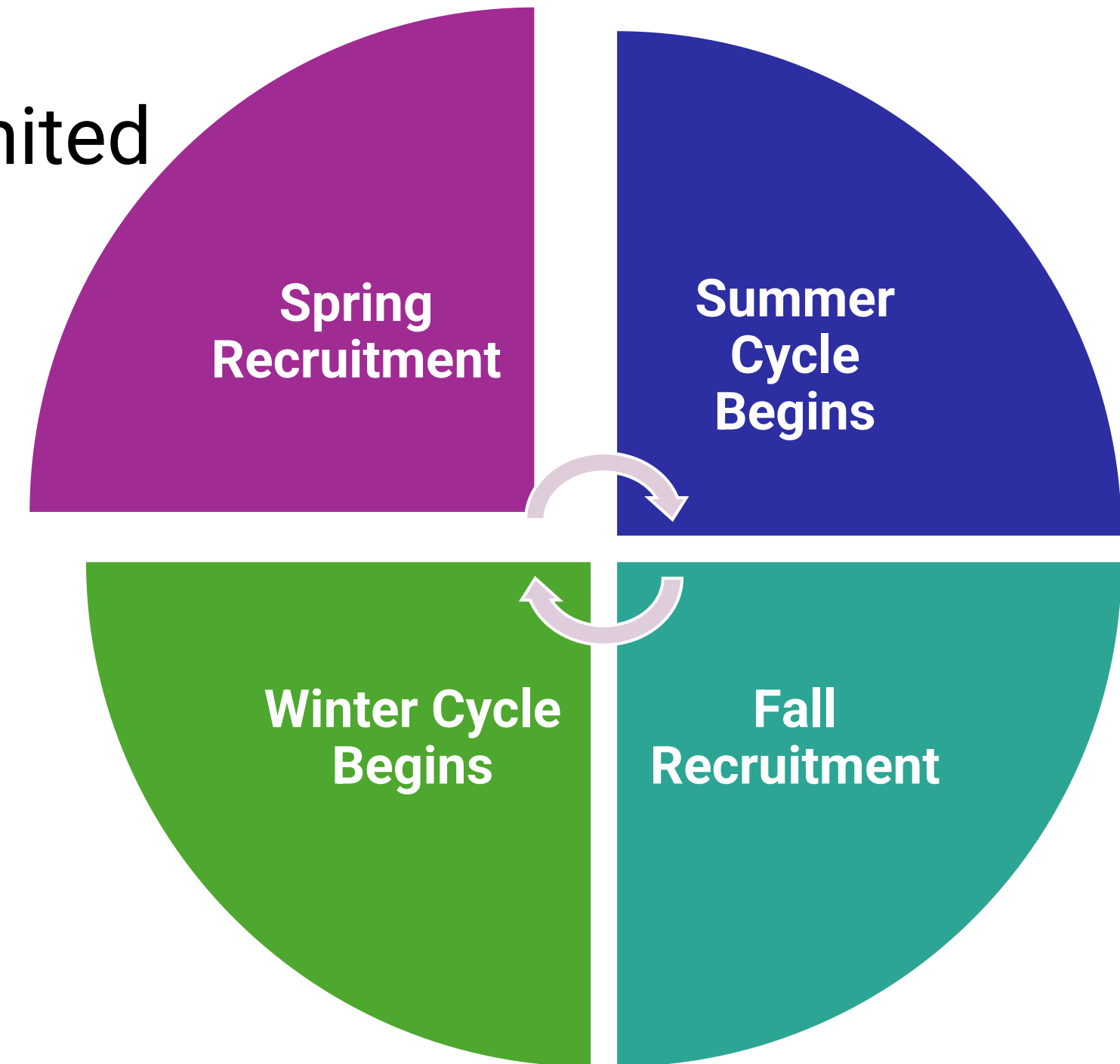
PT Student Intern



LT Information Technology Intern



LT Junior Engineer



ebmud.com/internships

Contact Info

Recruitment & Classification

-  (510) 287-0735
-  jobs@ebmud.com

Resources and Social Media

- Check out EBMUD's Jobs [FAQ](#) page
- Connect on social media [@ebmud](#)

Diversity and Inclusion Office

-  (510) 287-0710
-  Internships@ebmud.com



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into the
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Questions?

Thank you!



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