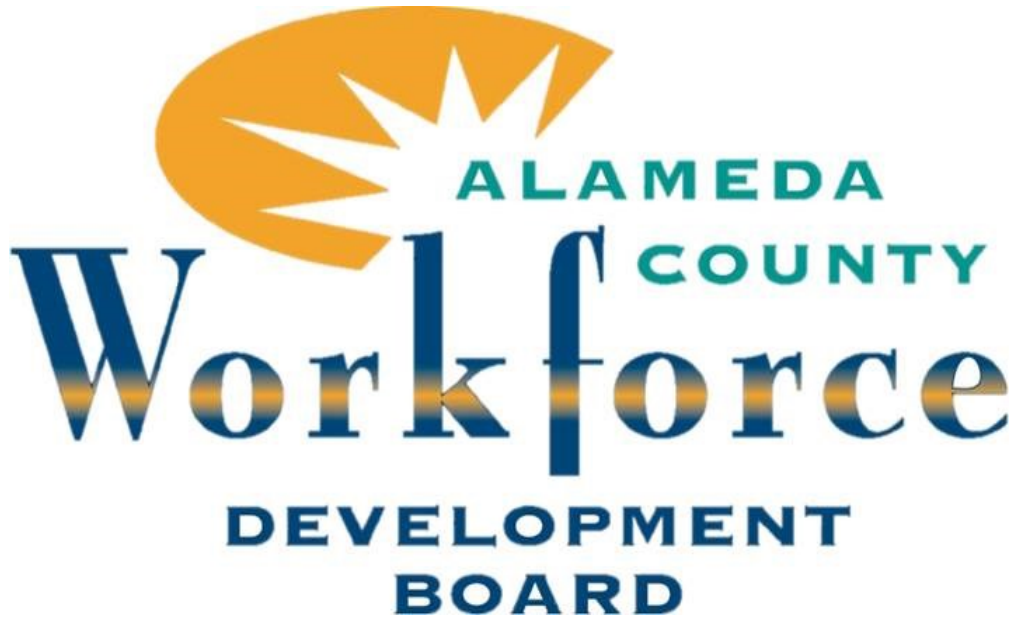


Systems and Strategies Committee



(<http://www.acwdb.org>)

In partnership with the
BOARD OF SUPERVISORS

Serving the County of Alameda and the cities of
Alameda Albany Berkeley Dublin Emeryville Fremont
Hayward Newark Livermore Piedmont Pleasanton
San Leandro Union City

April 16, 2025
9:30 A.M.

**ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD (ACWDB)
SYSTEMS AND STRATEGIES COMMITTEE**

**MEETING NOTICE
Wednesday, April 16, 2025
9:30 A.M. – 11:00 A.M.
Gail Steele Multi-Service Center
24100 Amador Street, Hayward, CA 94544-1203
Lupine Conference Room, 3rd Floor**

If you would like to make a public comment, please contact Board Secretary, Sheroza Haniff at Sheroza.Haniff@acgov.org to request a speaker card prior to the meeting.

AGENDA

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I. CALL TO ORDER AND ROLL CALL	
II. PRESENTATION – Stephen Baiter, Executive Director, East Bay EDA	1
III. PUBLIC FORUM	
Members of the public may address the Committee regarding any of the Action Items, or public input at this time of the agenda. Speakers have a maximum of three minutes per person which must include the speaker’s name and organization.	
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VIII. MATTERS INITIATED BY COMMITTEE MEMBERS

IX. ANNOUNCEMENTS

SYSTEMS AND STRATEGIES COMMITTEE MEMBERS: Matt Kreutz (Chair); Doug Jones (Vice-Chair); Joslyn Buckner; Stacy Cooper Dent; Kennan Scott.

THIS IS AN OPEN MEETING. ALL WDB MEMBERS ARE ENCOURAGED TO ATTEND.

WDB Members who are not Committee members but are planning to attend may call Sheroza Haniff at (510) 259-3842 to request the material that will be discussed at this meeting.

*These WIOA Title I financially assisted programs or activities are “Equal Opportunity Employers/Programs”.
Auxiliary aids and services are available upon request to individuals with disabilities.*

If you require specific accommodations due to a disability, please call Sheroza Haniff at least 72 hours in advance.

NEXT SYSTEMS AND STRATEGIES COMMITTEE MEETING: AUGUST 20, 2025

ITEM II. - PRESENTATION

STEPHEN BAITER

EXECUTIVE DIRECTOR, EAST BAY EDA



Stephen Baiter is the Executive Director of the East Bay Economic Development Alliance (East Bay EDA), a regional cross-sector economic development organization that supports strategic economic development across Alameda and Contra Costa counties. East Bay EDA's has more than 150 members from business, education, labor, local governments, nonprofit organizations, philanthropy, research institutions, and other entities who work together to make the East Bay one of the most diverse, globally competitive and innovative business environments in the world.

Stephen has more than 20 years of experience leading and supporting successful multi-stakeholder, public/private partnerships and has an extensive track record with building regional networks and designing strategies to help businesses and residents in our local communities.

Stephen has served on the board of directors of multiple organizations focused on education, economic empowerment, and workforce development and currently serves on the Board of Directors for the California Association of Local Economic Development (CALED). He is also a past Chair of the California Workforce Association (CWA), a statewide organization representing a variety of public, private, and nonprofit stakeholders in California and nationally.

He has a BA in Political Science from Boston College and a Master's in Public Administration from California State University, East Bay.

Stephen can be reached at stephen@eastbayeda.org or (510) 272-3874.

ITEM IV.A. - ACTION / PUBLIC HEARING

SELECTION OF NEW ADULT AND DISLOCATED WORKER SERVICE PROVIDERS FOR PY 2025-2029

RECOMMENDATIONS:

That the Systems and Strategies Committee (S&S) approve the following recommendations:

1. Select Chabot-Las Positas Community College District as a Sub-Regional Career Services Provider (CSP) for service delivery to Adults/Dislocated Workers (A/DW) in the Tri-Valley area;
2. Direct staff to negotiate contracts effective July 1, 2025-June 30, 2029, for Sub-Regional Career Services;
3. Allow staff to apply the Workforce Innovation and Opportunity Act (WIOA) formula funding allocation methodology to establish contract maximums; and,
4. Allow staff to negotiate contract renewal every 12 months based upon the Request for Proposal (RFP) guidelines for up to a four-year program cycle (July 1, 2025, to June 30, 2029), provided contract outcomes and deliverables are met and barring any significant legislative changes and/or availability of A/DW Formula funds.

BACKGROUND:

On September 12, 2024, the Alameda County Workforce Development Board (ACWDB) approved staff to release RFP's for the Comprehensive AJCC Operator and Career Services, Sub-Regional CSPs, and Targeted CSPs. However, the RFP seeking Sub-Regional CSPs did not yield the necessary bid submissions for coverage in the North Cities or the Tri-Valley regions.

With no qualifying score for the North Cities and no proposals to provide services in the Tri-Valley, staff relaunched a procurement to support the goal of providing services in the North Cities and Tri-Valley sub-regions, aligning with the ACWDB's previous approval of the Sub-Regional approach.

RFP announcements were distributed to over 4,000 organizations/individual subscribers from a county-wide mailing list compiled from ACWDB and General Services Administration. Two bidders' conference sessions were held on February 18, 2025, with seven (7) individuals representing seven (7) agencies in attendance. RFP submissions were due March 7, 2025.

One (1) proposal was submitted for Sub-Regional CSP, representing the Tri-Valley region. The proposal was reviewed and scored by an outside rating panel, made up of workforce development subject-matter experts.

FAILED PROCUREMENT-NORTH CITIES

With no submitted bid for the North Cities region, ACWDB staff are considering alternatives and planning on executing an interim strategy. Staff will share the outcome at a future committee date.

SELECTION PROCESS AND RANKING

The rating panel was convened on March 19, 2025, to review and score the following categories of the received proposal: Statement of Need, Management and Organizational Capacity, Strategy and Work Plan, Outcomes and Deliverables, and Employer Letters of Commitment. Review Panel members assigned points in each of the scoring categories for the proposal.

As specified in the RFP, recommendations for selecting providers are based on the aggregate scores of the Review Panel. The final panel score for any bidder could be up to 100 points. A proposal must score a minimum of 75 points to be considered for funding.

This year, due to a change in federal guidelines, organizations could receive up to ten percent additional points if they were Small, Local, and Emerging Business (SLEB) certified. Bidders could receive five percent for being small and local, and five percent for being small and emerging.

The chart below represents the outcomes of the RFP Review Panel’s scoring. Staff is recommending Chabot Las Positas Community College District as the Tri-Valley Sub-Regional CSP.

Agency Name	RFP	Area	Avg. Score (Panel)	Final Avg. Score
Chabot Las Positas Community College District	Sub-Regional	Tri-Valley	93	93

FUNDING

Program Year (PY) 2025/2026 A/DW Formula allocations are not yet available from the State of California. For planning purposes, staff are utilizing the current allocations for PY 2024/2025. Funding requests can be found in the attachment.

Staff will present the funding methodology and preliminary budget recommendations to the Executive Committee and Board. Once the final State allocations are known, staff will make any necessary final calculations to proceed with implementing program services for PY 2025/2026.

For further information, contact Jennifer Victorica, Program/Financial Specialist, at Jennifer.Victorica@acgov.org or at (510) 259-3841.

ATTACHMENT:

IV.A.1. A/DW Program Summary

Sub-Regional Career Services Provider Program Summary

Organization	Service Area	Funding Request / # of Participants
Chabot Las Positas Community College District	Tri-Valley	\$250,000 to serve 23 Adults, 45 Dislocated Workers
<p>Chabot Las Positas Community College District proposes to:</p> <ol style="list-style-type: none"> 1. Serve as Career Services Provider for the Tri-Valley, leveraging existing partnerships with local community-based organizations, employers, adult schools, and internal community college departments, to best serve priority populations within the sub-region. 2. Build upon current training opportunities that are available to participants, including apprenticeships, Individual Training Accounts (ITA), and cohort-model training programs, many within the Alameda County Workforce Development Board’s Industry Sector Occupational Framework (ISOF). 3. Continue to participate in Tri-Valley leadership groups to seamlessly integrate Tri-Valley Career Center services into the community. 		

ITEM IV.B. - ACTION

APPROVAL OF BUSINESS ENGAGEMENT MODEL AND BUSINESS ENGAGEMENT PLAN

RECOMMENDATION:

That the Systems and Strategies (S&S) Committee review and approve the updated 2025-2029 Business Engagement Model and Business Engagement Plan.

BACKGROUND:

The Alameda County Workforce Development Board (ACWDB) approved a Business Engagement Model (BEM) in December 2017 and effective July 1, 2020, through June 30, 2024. The BEM serves as a two-tiered visual blueprint that directs business services and employer engagement activity through ACWDB's Business Services Unit (BSU). When presented to the Systems and Strategies Committee, members agreed with the proposed 2025 – 2029 BEM to correspond with the new 2025 Business Engagement Plan (BEP) and offered feedback for consideration and inclusion.

ACWDB's Business Services Unit (BSU) team included the committee's recommendations for updating the BEM to correspond with the new BEP for implementation July 1, 2025, through June 30, 2029. The BSU supports growth of workforce development pipelines by referring businesses to internal and external stakeholders, while facilitating business service delivery through linking employers as follows:

1. Connect with ACWDB's Career Services Providers and other providers to assist with no-cost job recruiting, screening, and placement services;
2. Provide access to resources that help increase employers bottom line through wage and training reimbursement programs such as the On-the-Job-Training (OJT)¹ and Customized/Incumbent Worker Training²;
3. Offer early intervention Layoff Aversion³;
4. Conduct site-based employer and virtual layoff assistance when businesses are impacted by downsizing or closures through the delivery of Rapid Response⁴; and,

¹ OJT provides companies with reimbursement for hiring and retaining local area job seekers by offering employment to WIOA-enrolled local area job seekers.

² Customized/Incumbent Worker Training reimburses employers' cost related to upskilling and retaining its existing incumbent workforce.

³ Layoff Aversion consists of a series of activities, studies, and networks to examine a business or sector's cycle, organizational conditions, markets, and broad community relationships etc., to determine workforce and economic solutions that can mitigate job loss or save jobs.

⁴ Rapid Response is funded through WIOA and provided by ACWDB's Rapid Response Coordinator to assist employees impacted by layoff activities and companies undergoing downsizing.

5. Provide access to business relevant resources such as through the California Employers Association.

The BSU team performs various roles, including as convener to support collaboration and alignment to quality jobs, and analyzer of local economic factors through gathering and sharing information. To improve efficiency in serving the local business landscape within ACWDB's local area,⁵ the BEP provides a strategic roadmap outlining the BSU's highest priority areas to achieve over the next four years, as follows:

1. Stakeholder Identification and Outreach: Conduct landscape assessments, engage key stakeholders, and establish partnerships to support employer engagement.
2. Needs Assessment and Workforce Development: Identify gaps in workforce development, align initiatives with industry needs, and develop strategies for job training and employer incentives.
3. Employer Engagement and Strategy Updates: Enhance outreach strategies, update materials and contracts, and increase employer participation in workforce programs.
4. Collaboration and Resource Alignment: Facilitate stakeholder partnerships, host industry events, align and connect resources to employers, workforce initiatives, and business needs.
5. Sustaining and Scaling Best Practices: Expand and refine successful workforce strategies, promote digital efficiencies, and strengthen employer connections for long-term economic growth.

The updated BEM is the visual aspect of the BEP that represents a structured approach to business engagement, categorizing services into different tiers and highlighting the integration of ACWDB BSU level workforce services identified in Tier I to partnerships between employer-facing entities, anchor institutions, and supply-side service delivery systems identified in Tier II. Both the BEP and BEM mutually reinforce the goals of ACWDB's BSU.

The updated BEM and newly created ACWDB BEP Roadmap will be provided as handouts at the Systems and Strategies Committee meeting on or before April 16, 2025.

For more information, contact Darlene Sloan Hawkins, Business Services Manager at 510-259-3864, or by email at dhawkins@acgov.org.

⁵ ACWDB's local area includes all incorporated cities within Alameda County and the County's unincorporated cities, outside the city of Oakland.

ITEM. IV.C. – ACTION / PUBLIC HEARING

**MEMORANDUM OF UNDERSTANDING BETWEEN THE ALAMEDA COUNTY
WORKFORCE DEVELOPMENT BOARD AND REQUIRED PARTNERS OF THE
AMERICA’S JOB CENTER OF CALIFORNIA SYSTEM
PY 2025-2028**

RECOMMENDATIONS:

That the Systems and Strategies Committee approve the following recommendations regarding the Workforce Innovation and Opportunity Act (WIOA) required Memorandum of Understanding (MOU) between Local Boards and all agencies that are required partners in the America’s Job Center of California (AJCC) system:

1. Approve the MOU between its required partners of the AJCC system for program years 2025-2028; and,
2. Authorize the Chair of the Board to sign.

BACKGROUND:

WIOA requires an MOU between Local Boards and all agencies that are required partners in the AJCC system. The Alameda County Workforce Development Board (ACWDB) staff are in progress of successfully collaborating and obtaining agreement with AJCC partners in finalizing the 2025-2028 MOU for the Eden Area Comprehensive AJCC. This is the fourth iteration of the WIOA MOU. The current 2012-2025 MOU is set to expire on June 30, 2025.

By June 30, 2025, ACWDB is required to submit an updated, approved, and signed MOU by all AJCC partners, the ACWDB chairperson, and the Chief Elected Official (CEO) – the Alameda County Board of Supervisors. In preparation to meet this requirement, ACWDB staff has convened planning meetings, initiated a document review process, and outlined a timeline with the following required partners:

Co-located at Eden Area Comprehensive AJCC

1. Alameda County Social Services Agency’s Workforce and Benefits Administration for Temporary Assistance for Needy Families (TANF)/CalWORKs
2. Alameda County Social Services Agency’s Adult and Aging Services for Title V program
3. ACWDB WIOA Title I (Rubicon Programs, Inc.- AJCC Operator)

Other Partners, Not Co-located

4. California Employment Development Department (EDD) Title III programs
5. Alameda County Adult School Consortia Title II programs
6. Housing Authority of the County of Alameda
7. Oakland/Alameda County Community Action Agency
8. California State Department of Rehabilitation Title V programs

9. Native American Health Center
10. Treasure Island Job Corps

The WIOA MOU planning meetings were held on March 3, 2025, and March 24, 2025, and were well attended with input and contributions from partners. The planning meetings included discussions on MOU documentation, preferred referral systems, and potential for multi-partner outreach and service strategies. Eden Area Comprehensive AJCC Operator, Rubicon Programs, with a role to implement the WIOA MOU, has actively engaged in confirming and clarifying partner activities and processes in the career center. AJCC partners, on a continuous basis, are submitting the requested information and documents toward finalizing the process.

Once the WIOA MOU and attachments are finalized, and agreement and signatures from AJCC partners are obtained, ACWDB staff will report the outcome of the process and request the Board chair's signature for routing to the CEO, then the final document will be forwarded to the State, with a goal of securing all required signatures by the next quarterly Board meeting in May 2025.

For further information, contact Jennifer Victorica, Program/Financial Specialist, at Jennifer.Victorica@acgov.org or (510) 259-3841.

ATTACHMENTS:

IV.C.1. MOU TIMELINE

IV.C.2. MOU DRAFT



MOU Timeline

Date Of Activity	Schedule of Activities	Responsible Parties	Status Update
2/28/25	<p><i>Alert All Partners of Initial Meeting</i></p> <p>Alert partners prior to date of meeting to:</p> <ol style="list-style-type: none"> 1. Review highlighted MOU areas to discuss updates 2. Prepare program/services data 3. Review and determine needed referral updates 	ACWDB	Completed
3/3/25	<p><i>Initial Meeting of All Partners</i></p> <ul style="list-style-type: none"> • Review the previous MOU and discuss potential updates • Review the list of required MOU components and current/future strategies • Identify infrastructure costs and shared costs of the center • Discuss co-location indicators, cost-sharing, etc. • Share information for updates to various documents 	All Partners	Completed
	<p><i>Request any technical assistance or policy clarifications needed to move forward and reach consensus.</i></p>	ACWDB	Completed
	<p>Conversations will be scheduled with partners who have mentioned the possibility of co-location, including some adult school partners and DOR. Adult School Consortium leads will inquire with members about interest and relay information to ACWDB. Meeting will also be scheduled with</p>	ACWDB, Consortium Leads, County Finance Department	In progress



	County Finance to identify any updated costs that will need to be included.		
3/24/25	<p>Second Meeting of All Partners</p> <ul style="list-style-type: none"> • Discuss any issues identified during draft MOU development, submitted information • Provide clarifying information on costs, co-location status • Review first draft(s) and make edits • Establish timeline and plan for second draft development 	All Partners	Completed
	Request any technical assistance or policy clarifications needed to move forward and reach consensus.	ACWDB	
April-May	<p>Develop finalized MOU</p> <ul style="list-style-type: none"> • Incorporate edits from all partners 	ACWDB	
April-June	<p>Request additional meeting, if needed Committee Approval (April) Full Board Approval (May) BOS Approval (May-June)</p>	ACWDB/BOS (CEO)	
June	Obtain <u>All</u> Partner Signatures	ACWDB	
06/30/25	<p>Complete the MOU</p> <p>Submit final and signed version of the MOU(s).</p>	ACWDB	



	<p><i>Reconciliations and Updates</i></p> <ul style="list-style-type: none">• As needed, engage in conversations to obtain partner agreement on the cadence of meetings to reconciliation the IFA budgets.• Establish and obtain partner agreement to participate in the annual IFA and other system costs budget update, if needed.	ACWDB, All partners	
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Submitted by the ACWDB

For questions regarding this document, please contact: Latoya.Reed-Adjei@acgov.org and Jennifer.Victorica@acgov.org

MEMORANDUM OF UNDERSTANDING

between

Local Chief Elected Official (County of Alameda Board of Supervisors),
Alameda County Workforce Development Board

and

Workforce Innovation and Opportunity Act Signatory Partners
for
County of Alameda America's Job Center of California System

July 1, 2025 – June 30, 2028

This Memorandum of Understanding (MOU) is entered into on July 1, 2025, ("Execution Date") by and between the Workforce Innovation and Opportunity Act America's Job Center of CaliforniaSM Partners (AJCC Partners) set forth in section III of this MOU and Alameda County Workforce Development Board (ACWDB), organized under the laws of the State of California, with its principal place of business at 24100 Amador Street, Suite 610, Hayward, CA 94544. The AJCC Partners and ACWDB are sometimes referred to individually as "Party" and collectively as "Parties".

RECITALS

WHEREAS, the Workforce Innovation and Opportunity Act (WIOA) of 2014 requires that a MOU be developed and executed between the Local Board (Alameda County Workforce Development Board) with the agreement of the chief elected official (County of Alameda Board of Supervisors), and the AJCC Partners to establish an agreement concerning the operations of the One-Stop (AJCC) delivery system; and

WHEREAS, WIOA empowers the AJCC system to be customer-focused, to help America's workers and job seekers access tools they need to manage their careers through information and high-quality services; and to help U.S. companies find skilled workers. The system is grounded in six broad principles:

1. Increase access to education, training, and employment for individuals with barriers to employment;
2. Align systems in support of a comprehensive, accessible, and a high-quality workforce development system;
3. Improve relevance to local and regional labor markets to secure quality jobs and sustainable wage employment;
4. Promote improvement of services and system design to address employment and skill needs of workers, job seekers, and employers;
5. Increase prosperity of workers and employers, and,
Increase employment retention and attainment of post-secondary credentials to prepare a workforce for a competitive economy.

WHEREAS, the required MOU will describe the Local Board's plan for implementation of the WIOA; and

WHEREAS, the ACWDB developed and approved its 2025-2028 Local Plan that supports the vision of WIOA and provides framework for strengthening partnerships and furthering the core program elements with WIOA to serve local area job seekers and employers; and

WHEREAS, the ACWDB will continue to expand awareness of the needs of local area job seekers and highlight populations historically less-engaged in WIOA programs through data disaggregation efforts, with the goal of expanding services and community reach; and

WHEREAS, WIOA Section 121(b) identifies required and optional partners and states that the required MOU partners must use a portion of their funding to make programs and services available through the AJCC system and that all MOU partners must use a portion of their funding to cover AJCC infrastructure costs, consistent with their use of space within the AJCC; and

WHEREAS, due to the structure of the Local Workforce Development Area (Local Area), there is one comprehensive AJCC, which is located at Eden Area Comprehensive AJCC, 24100 Amador Street, 3rd Floor, Hayward, CA 94544.

NOW THEREFORE, the parties hereto agree with the following:

I. Purpose of the MOU:

- A. Establish a cooperative working relationship among AJCC MOU Partners.
- B. Define respective roles and responsibilities related to the operation and continued development of the AJCC system.
- C. Provide a one-stop method of service delivery that is integrated, accessible, comprehensive, customer focused, and performance-based.
- D. Coordinate resources to prevent duplication.
- E. Commit to data driven, informed decision making, and adoption of evidence-based practices in service delivery planning.
- F. Coordinate the implementation of federal and state workforce development initiatives.
- G. Describe the resource sharing agreement between the Eden Area Comprehensive AJCC and each AJCC MOU Partner agency.
- H. Describe the cost allocation plan based on known current costs of operating the Eden Area Comprehensive AJCC.

II. Strategic Vision and Goals

- A. The AJCC Partners agree to continue to provide services, consistent with their agency goals, that support the AJCC and to support the vision, mission and strategic direction described in the ACWDB 2025-2028 Local Plan.
- B. The AJCC Partners agree to assist in achieving the goals of the 2025-2028 Local Plan, which includes bolstering linkages to quality jobs, enhancing co-enrollment strategies, partnering with new and existing stakeholders, and continuing to facilitate accessible and responsive programming for local area job seekers.

- C. In addition, the AJCC MOU Partners agree to carry out the following shared responsibilities to strengthen the capacity and effectiveness of the Eden Area Comprehensive AJCC in achieving their service goals for job seekers, workers, and employers.
1. Participate in joint planning, plan development, and modification of activities to accomplish the following:
 - a. Make planned services available.
 - b. Continuous partnership building.
 - c. Continuous planning in response to state and federal requirements.
 - d. Responsiveness to local and economic conditions, including employer needs.
 - e. Partnership in the development of common data collection and reporting needs.
 2. Make applicable service(s) available to customers through the AJCC delivery system.
 3. Participate in the operation of the AJCC system, consistent with the terms of the MOU and requirements of authorized laws.
 4. Participate in capacity-building and staff development activities in order to ensure that all partners and staff are adequately cross-trained.
- D. Services provided by partners that are available to support the AJCC system are outlined in Exhibit A: AJCC Partner Services Summary.

III. Mandated Partner Agencies Identified in the WIOA

Required Partner Agency	WIOA Program Areas
Alameda County Workforce Development Board	<ul style="list-style-type: none"> • <i>WIOA Title I Adult</i> • <i>Dislocated Worker</i> • <i>Youth</i>
Employment Development Department	<ul style="list-style-type: none"> • <i>WIOA Title III Wagner-Peyser</i> • <i>Trade Adjustment Assistance Act</i> • <i>Unemployment Compensation</i> • <i>Veterans</i>
California Department of Rehabilitation	<ul style="list-style-type: none"> • <i>WIOA Title IV Vocational Rehabilitation</i>
Alameda County Social Services Agency/ Workforce and Benefits Administration (<i>co-located</i>)	<ul style="list-style-type: none"> • <i>Temporary Assistance for Needy Families (TANF/CalWORKs)</i> • <i>CalFresh Employment and Training</i>
Alameda County Adult School Consortia*	<ul style="list-style-type: none"> • <i>WIOA Title II Adult Education and Family Literacy Act</i> • <i>Carl Perkins Career Technical Education</i>
Alameda County Social Services Agency/ Department of Adult and Aging Services, Area Agency on Aging (AAA) (<i>co-located</i>)	<ul style="list-style-type: none"> • <i>Title V of the Older Americans Act</i>

Oakland/Alameda County Community Action Agency	<ul style="list-style-type: none"> • <i>Community Services Block Grant</i>
Housing Authority of the County of Alameda	<ul style="list-style-type: none"> • <i>Housing and Urban Development</i>
Treasure Island Job Corps	<ul style="list-style-type: none"> • <i>Job Corps</i>
Native American Services	<ul style="list-style-type: none"> • <i>Native American Health Center</i>
Youth Build	<ul style="list-style-type: none"> • <i>N/A</i>
Migrant Seasonal Farmworkers	<ul style="list-style-type: none"> • <i>N/A</i>
Second Chance	<ul style="list-style-type: none"> • <i>N/A</i>

***Consortia include local area adult school partners, as listed on signature pages**

IV. Services Provided Through the AJCC System

Authorized under WIOA, the local AJCC system is a comprehensive system designed to meet the needs of job seekers and employers in the County of Alameda, outside the city of Oakland, which has its own workforce development board. Starting in PY 2025/2026, ACWDB will maintain the Comprehensive AJCC while implementing a sub-regional approach to services, ensuring appropriate and tailored services for each sub-region of ACWDB’s service delivery area. Coordinated services will also include a targeted career services provider, which will address the need for English Language Learner and Refugee/Asylee support within Alameda County. The service delivery strategy includes an Employer Services component, which provides services directly to employers throughout the county. A more detailed description of the AJCC system, services, and partners is provided in Exhibit B: Alameda County Workforce Development Board America’s Job Center of California System Overview.

A. Job-Seeker Services

Universal Services	Adult Basic Career Services	Individualized Career Services	Training Services
<ul style="list-style-type: none"> • Job Vacancy Postings • Phone Banks • Computer lab with internet access for the job search / training program search • Labor Market Information 	<ul style="list-style-type: none"> • WIOA Eligibility Screening/Determination • Initial Assessment of Skills • Job Search Assistance/ Placement • Job Vacancy Listings • Unemployment Info • Financial Aid Info 	<ul style="list-style-type: none"> • Comprehensive Assessment of Skills • Development of Individual Employment Plan • Career Guidance • Short-Term Pre-Vocational Training 	<ul style="list-style-type: none"> • Individual Training Accounts • Vocational Training • On-the-Job Training • Occupational Skills Training • Workplace training and related instruction

<ul style="list-style-type: none"> • Software for resume development • AJCC Services Orientation 	<ul style="list-style-type: none"> • Referrals/coordination to/ with service organizations • CalJOBS Database Access 	<ul style="list-style-type: none"> • Group Counseling • Individual Counseling 	<ul style="list-style-type: none"> • Skills Upgrading and Retraining • Job Readiness Training • Pre-apprenticeships • Work-based Learning
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B. Employer Services

Employee Recruitment Services	<ul style="list-style-type: none"> • Posting job openings, then receiving and forwarding applicant resumes • Pre-screening and referral of qualified job seekers
Business Incentives	<ul style="list-style-type: none"> • Tax credit information and other incentive programs • On-the-Job Training and Customized/Incumbent Worker Training funding opportunities
Rapid Response and Lay-Off Aversion Services	<ul style="list-style-type: none"> • Employer support includes options to reduce or avert layoffs as well as support with employee transition planning • Dislocated Worker support includes resume support and connections to AJCC and community resources • Rapid-reemployment services such as on-site job fairs and recruitment events • Open Rapid Response
Regional and Economic Development	<ul style="list-style-type: none"> • Labor Market Information (LMI) • Support regional projects initiated through the East Bay Regional Planning Unit • Regional research and advocacy for business development and workforce planning
Employer Resources and Tools	<ul style="list-style-type: none"> • Online CalJOBS job posting and candidate recruitment database • Labor law compliance information • Directory of services and resources on issues that affect employers • No-cost HR Hotline and webinars offered through California Employers Association

V. Service Coordination with AJCC Partners

A. Accessible Services

1. In compliance with WIOA mandates, ACWDB has contracted with a service provider to operate one “comprehensive” AJCC. The “comprehensive” AJCC is a physical location where job seekers and employers have access to the programs, services, and activities of all the WIOA mandated AJCC Partners.

2. AJCC Partners agree to provide access through the Eden Area Comprehensive AJCC, according to the State of California Employment Development Department (EDD) Directives. The AJCC and partners provide access to customers (which is inclusive of people with disabilities) through:
 - Co-location
 - Cross information sharing
 - Single point of contact
 - Direct access through real-time technology
 - Email or instant messaging
 - Live chat via Zoom, Skype, Microsoft Teams, or Facetime
3. AJCC Partners agree to continue planning towards innovative ways to increase customer access through this center location, referrals, and/or use of modern technology. Creative access planning will include exploration of co-location, direct linkages, cross-training, support of AJCC Continuous Improvement Plan, and a referral process. The One-Stop Seamless Access Partner Planning Grid – Exhibit C serves as a starting point for on-going access planning and system improvement.

B. Co-Location in Local AJCC

To the extent possible, AJCC Partners are encouraged to co-locate with the Eden Area Comprehensive AJCC to facilitate provision of services to our joint customers. AJCC Partners that co-locate or co-enroll participants with the AJCC system will be given the opportunity to utilize the online case management and client tracking system, CalJOBS at <https://www.caljobs.ca.gov>.

C. Methods for Referring Customers

AJCC Partners agree to commit to mutually implement processes for the referral of customers to services. All parties to this MOU agree to:

1. Ensure that intake and referral processes are customer-centered and provided by staff trained in customer service.
2. Ensure that general information regarding AJCC Partner programs, services, activities and resources shall be made available to customers as appropriate.
3. Provide information to streamline the customer referral processes and provide direct links for access to and for use by all AJCC Partner staff. (See referral process – Exhibit C: Alameda County Workforce Development Board AJCC System Referral Process.)

D. Co-enrollment

AJCC Partners agree to plan and implement co-enrollment strategies that will increase outcomes for successful enrollments of WIOA Title I-V and required partners participants into partner programs. Specifically, AJCC Partners agree to meet frequently to discuss strategies for dual or multiple enrollments into respective

organizations' programs, identifying potential coordinated service pathways, that result in comprehensive support to job seekers. AJCC Partners should co-enroll to mitigate service gaps, while streamlining program onboarding and enrollment activities.

E. Timeliness of Services

It is mutually agreed that the goal of providing streamlined and efficient services will not contain any unnecessary barriers, which would delay the provision of services while still complying with all statutory and regulatory eligibility criteria.

F. Performance

AJCC Partners agree to participate in performance measures requirements authorized by applicable laws and regulations. In addition, partners may assist in developing and implementing customer satisfaction surveys and needs assessments.

G. Access for Individuals with Barriers to Employment

1. Pursuant to California State Law in Assembly Bill No. 1270 California Workforce Innovation and Opportunity Act, Chapter 94, the County of Alameda AJCC system seeks to ensure access and priority to recipients of public assistance, low-income individuals, veterans and eligible spouses and individuals (adults and youth) with barriers to employment.
2. Individuals who express an interest in services will be assessed to determine and document the identified barrier, and services will be tailored to support and remediate barriers. Services may include direct referral to partner agencies that have experience in the area identified. Professional development and training will be provided to staff to ensure, not only sensitivity, but cross-training competencies in areas of client need. Enrollments will be tracked to monitor and ensure services are provided to those with barriers to employment.

H. Americans with Disability Act Compliance

AJCC Partners agree to ensure that policies, procedures, programs, and services are in compliance with the Americans with Disabilities Act of 1990 and its amendments, in order to provide equal access to all customers with disabilities.

I. Business Services

1. ACWDB coordinates business and employer services primarily through its Business Services Unit (BSU). Services are offered directly by the BSU and include Customized and Incumbent Worker Training, Rapid Response and Rapid Re-employment activities, Layoff Aversion, building industry partnerships and referring businesses to resources and incentives to help their businesses thrive.

Partners may engage in discussion to connect with BSU to strategize and strengthen employer engagement.

J. Marketing and Branding

AJCC Partners in this MOU agree to use a collaborative marketing strategy, as appropriate, defined by the ACWDB and consistent with mandated partner policies to inform employers, job seekers, incumbent workers, and the community at large about the services and resources available through the AJCC system collectively as part of the EASTBAY *Works* regional partnership.

AJCC Partners agree to utilize the AJCC logo developed by the State of California and ACWDB on the building identified for AJCC usage. This also includes letterhead, envelopes, business cards, any written correspondence and fax transmittals.

VI. Term and Termination

This MOU shall be binding upon each party hereto upon execution by such party. The term of this MOU shall be for three years, commencing July 1, 2025, and ending June 30, 2028. This MOU shall remain in effect until terminated in writing. This MOU will be reviewed and updated, at a minimum, annually in order to ensure it contains up to date information regarding funding, delivery of services, and changes in the signatory official of the ACWDB, Chief Elected Official, or AJCC Partners.

The AJCC Partners understand that implementation of the AJCC system is dependent on the good faith effort of every party to work together to improve services to the community. The AJCC Partners also agree that this is a project where different ways of working together and providing services are being tried. If it becomes necessary for one or more parties to cease being a part of this MOU, said entity shall notify the other parties, in writing, 60 days in advance of that intention. Notices of withdrawal shall be submitted to ACWDB. Should any partner agency withdraw, this MOU shall remain in effect with respect to the other remaining AJCC Partners.

VII. General Agreements

A. Non-discrimination

AJCC Partners, during the performance of this MOU, agree to not discriminate, harass or allow harassment against any person because of age, race, culture, religious or political affiliation, gender, national origin, ancestry, physical or mental disability, medical condition, veteran status, marital status, or sexual orientation. The AJCC Partners agree to comply with the provisions of the Fair Employment and Housing Act (Government Code Section 12990) and related, applicable regulations.

B. Language Access Responsibilities

AJCC Partners will ensure their limited-English proficient (LEP) job seekers are provided with language-accessible services and communications. The service capabilities should reflect the needs of the populations served by the AJCC system. AJCC Partners agree to help support referral plans for job seekers whose language needs cannot be accommodated at the Eden Area Comprehensive AJCC. Partners will support through:

1. High-quality language-accessible services within the Eden Area Comprehensive AJCC;
2. Service-related marketing materials, event promotions, and educational materials in a variety of appropriate languages;
3. Staff training and instruction on how to effectively refer LEP clients to appropriate resources and arrange for interpretation services;
4. Access the Language Line Services – a 24-hour telephone translation service offered by the Social Service Agency partner; and,
5. Convene staff training as needed.

C. Confidentiality

AJCC Partners acknowledges and agrees that, in the course of its engagement with a customer, the partner may receive or have access to personal information. The Uniform Guidance requires that all sub-recipients of federal funds safeguard Personally Identifiable Information (PII) of individuals receiving services. PII means information that can be used to distinguish or trace an individual's identity, either alone or when combined with other personal or identifying information that is linked or linkable to a specific individual.

AJCC Partners agree to comply with all federal, state and local requirements in its collection, receipt, transmission, storage, disposal, use and disclosure of such personal information and be responsible for the unauthorized collection, receipt, transmission, access, storage, disposal, use and disclosure of personal information under its control or in its possession by all authorized employees/authorized persons

Exchanged information shall remain private and confidential in accordance with the most restrictive confidentiality requirements of any of the AJCC Partners collecting, receiving, or sharing information. AJCC Partners agree to adhere to the following:

1. To handle client information with the strictest degree of confidentiality during and after involvement within the AJCC system.
2. To make client information available to employees on a “need-to-know” basis only.
3. As appropriate, to store and process information in the electronic format, in such a way that unauthorized persons cannot reasonably retrieve the information.
4. To use confidential information solely for the purpose of providing services.

D. Dispute Resolution/Grievance Procedures

AJCC Partners agree to communicate openly and directly to resolve any problems or disputes related to provision of services in a cooperative manner and at the lowest level of

intervention possible. If disputes cannot be resolved at the AJCC level, the issue will be brought to the attention of the ACWDB Program Liaison who will attempt to mediate. Issues will be brought to the appropriate principals of the mandated partners as a last resort.

E. Non-Financial Agreement

This agreement is non-financial in nature and binds no party or partner to financial obligations to any other. Specific studies, activities, programs, or projects which involve the transfer or expenditure by any party of any money, services, or property will require execution of separate agreements or contracts.

F. Insurance

Each party, at its own expense, shall carry and maintain statutory Worker's Compensation Insurance for each of its employees operating in the Eden Area Comprehensive AJCC. The State of California is self-insured. Contractors who are also mandated partners must comply with all insurance requirements set by the County of Alameda.

G. Mutual Indemnification

In accordance with provisions of Section 895.4 of the California Government Code, each party hereby agrees to indemnify, defend and hold harmless all other parties identified in this MOU from and against any and all claims, demands, damages and costs arising out of or resulting from any acts or omissions which arise from the performance of the obligations by such indemnifying party pursuant to this MOU. In addition, except for Departments of the State of California which cannot provide for indemnification of court costs and attorney fees under the indemnification policy of the State of California, all other parties to this MOU agree to indemnify, defend and hold harmless each other from and against all court costs and attorney fees arising out of or resulting from any acts or omissions which arise from the performance of the obligations by such indemnifying party pursuant to this MOU. It is understood and agreed that all indemnity provided herein shall survive the termination of this MOU.

H. Notices

All notices to be given to any of the parties under this MOU shall be given by email, or deposited in the United States mail, first-class postage prepaid, addressed to the applicable party. Notices given by mail shall be deemed served three days after deposit in the United States mail, or when received, whichever is sooner.

I. Modifications and Revisions

This MOU constitutes the entire agreement between the parties and no oral understanding not incorporated herein shall be binding on any of the parties hereto. This MOU may be modified, altered, or revised, as necessary, by mutual consent of the parties, by the issuance of a written amendment, signed and dated by the parties.

Workforce Innovation and Opportunity Act
Memorandum of Understanding with One-Stop/AJCC Partners
Alameda County Workforce Development Board

J. Attachments

1. Exhibit A: AJCC Partners Services Summary and Participant Contact
2. Exhibit B: Alameda County Workforce Development Board America’s Job Center of California System Overview
3. Exhibit C: Alameda County Workforce Board AJCC System Referral Process
4. Exhibit D: One-Stop Seamless Access Partner Planning Grid
5. Exhibit E: Infrastructure Funding Agreement and Other Shared Systems Costs

VIII. Signatures:

All AJCC Partners, regardless of co-location status must sign the MOU. By signing below, all parties acknowledge having read this MOU, agree to the terms prescribed in this MOU, including the attached infrastructure funding agreement and other system cost budget.

Supervisor David Haubert, President
County of Alameda Board of Supervisors
(Chief Elected Official)

Date

Kelly Johnson, Chair
Alameda County Workforce Development Board

Date

TANF/CalWORKs Employment Services
Alameda County Social Services Agency
Department of Workforce and Benefits
Administration

Andrea Ford, Agency Director

Date

Community Services Block Grant
Oakland/Alameda County Community
Action Agency

Estelle Clemons, CAA Manager

Date

Title V Older American Act
Alameda County Social Services Agency
Department of Adult and Aging Services,
Area Agency on Aging

Andrea Ford, Agency Director

Date

Title IV Vocational Rehabilitation
California State Department of
Rehabilitation

Roberto Solorzano, District Administrator
for Greater East Bay

Date

Title III Wagner-Peyser
State of California Employment
Development Department - Workforce
Services

Maria Lucero, Deputy Division Chief

Date

Job Corps
Treasure Island Job Corps

Dan Abrami, Program Director

Date

Housing and Urban Development
Housing Authority of the County of
Alameda

Laura Broussard Rosen, Executive Director

Date

Unemployment Compensation
State of California Employment
Development Department

Philomena Nwebube, Employment
Development Administrator

Date

Native American Programs, WIOA 166
Native American Health Center, Inc.

Natalie Aguilera, Chief Executive Officer

Date

DRAFT

**WIOA Title II Adult Education & Literacy
 Carl D. Perkins Career Technical Education**

Mid-Alameda County Consortium

 Tim Combs, Director

 Date

Consortium Members:

School District/Adult School	Name, Authorized Representative	Signature
Castro Valley Unified School District/Castro Valley Adult and Career Education	Beth Cutter, Director Castro Valley Adult School	
Dublin Unified School District/Dublin Adult Education	Bill Branca, Assistant Director Dublin Adult School	
Hayward Unified School District/Hayward Adult School	Kwasi Reed, Director Alternative Education Hayward Adult School	
Livermore Unified School District/Livermore Adult Education	Sara Walke, Principal Livermore Adult School	
New Haven Unified School District/ New Haven Adult Education	Eric Barron, Principal New Haven Adult School	
Pleasanton Unified School District/Pleasanton Adult and Career Education	Rachel Mercado, Coordinator, Purchasing	
San Leandro Unified School District/San Leandro Adult and Career Education Center	Bradley Frazier, Principal San Leandro Adult School	
San Lorenzo Unified School District/San Lorenzo Adult School	Kai Dwyer, Director of Secondary Education	

***WIOA Title II Adult Education & Literacy
 Carl D. Perkins Career Technical Education***
 Northern Alameda County Consortium
 Peralta Community College District

Shemila Johnson, Executive Director

Date

Consortium Members:

School District/Adult School	Name, Authorized Representative	Signature
Alameda County Office of Education	Tracey Burns, Principal	
Alameda Unified School District	Joy Chua, Principal Alameda Adult School	
Berkeley Unified School District	Tom Reid, Principal, Berkeley Adult School	
Oakland Unified School District	Kim Jones, Director, Oakland Adult and Career Education	
Piedmont Unified School District	Shannon Fierro, Director, Piedmont Adult School	
Peralta Community College District	Shemila Johnson, Executive Director, NACC Consortium	

***WIOA Title II Adult Education & Literacy
 Carl D. Perkins Career Technical Education***
 Southern Alameda County Consortium
 Fremont Adult and Continuing Education

 Heidi McFadden, Principal of Adult Education

 Date

School District/Adult School	Name, Authorized Representative	Signature
Fremont Adult and Continuing Education	Heidi McFadden, Principal	
New Haven Adult Education	Eric Barron, Coordinator of Educational Options	
Newark Adult School	Richelle Piechowski, Principal	
Ohlone Community College District	Andrew Lamanque, Executive Dean, Academic Affairs & The Newark Center	

ITEM V.A. - DISCUSSION

**THE STORY BEHIND THE NUMBERS REPORT – ADULT AND DISLOCATED
WORKER PROGRAMS**

BACKGROUND:

Career Service Providers are required to submit a Monthly Narrative Report that provides qualitative information in support of the data from the Quarterly CalJOBS reports and other relevant information. This item represents a summary of the Monthly Narrative Reports and other highlighted information from program services offered from July 1, 2024, through February 28, 2025.

AJCC Operator	Geographic Sub-Region
Rubicon Programs, Inc.	Eden Area San Leandro, Hayward, Unincorporated areas of Castro Valley, Ashland, Fairview, Cherryland, and San Lorenzo

Program Highlights:

- Serving as the direct-service employment partner in the Healthcare Careers Pathway (HCP) program, a state-wide model established to facilitate access to healthcare careers, in response to the growing need for healthcare support for an aging population. Other partners include: Empowered Aging, Alameda County’s Area Agency on Aging, and San Leandro Adult School.
- Facilitated employment for Workforce Innovation and Opportunity Act (WIOA) participants as Community Health Worker, Computer Hardware Engineer, Bus Driver, Surgical Technologists, Substance Abuse and Behavioral Disorder Counselor, Automotive Engineering Technician, Residential Property Manager, and many others.
- Connected over 60 participants to training programs including the following: Construction program management, EKG Technician, Certified Medical Assistant, AI-Enhanced Digital Marketing Strategy and Analytics, among others.
- Rubicon’s Workforce Development Navigator continues to be present in the community, consistently attending various career/resource fairs around the Eden area, dropping off informational packets at partner sites, as well as offering presentations to inform potential participants of the services offered.

Success Story:

After 17 years with his employer, G.T. was affected by a massive layoff event in 2024. Although he had experience in software product management, he understood the need to update his skills to improve his opportunities at finding new employment. After being matched with a Career Coach at Rubicon Programs, he was comfortable sharing his current challenges as well as his goals. He and his Career Coach worked to identify G.T.’s strengths, and opportunities for re-skilling. He was introduced to a training program named “AI-Powered for Data Analytics” and

completed the necessary paperwork to enroll. Now regularly attending courses, G.T. is excited about what he is learning, as well as the opportunity to apply his new skills at a new job.

Career Services Collaborative (CSC) Lead	Geographic Sub-Region
Ohlone Community College District	North Cities, Tri-Cities, Tri-Valley Alameda, Albany, Berkeley, Emeryville, Piedmont, Pleasanton, Dublin, Livermore, Unincorporated Sunol, Fremont, Newark, Union City

Program Highlights:

- Facilitated employment for WIOA participants as Airline Pilot, Data Entry Keyer, Manufacturing Engineer, Information Technology Project Manager in the government sector, Medical Assistant, Biological Technician, Quality Control Systems Manager, Teaching Assistant, Education Administrator, and many others.
- Hosted campus-wide events at Ohlone College to reach jobseekers, community members, and employers. Information has been sent out to thousands of individuals through CalJOBS, among other outreach methods, including social media, flyers, and outreach to government partners.
- Through Individualized Training Accounts (ITA), connected WIOA participants to cohort training programs in Machine Learning and Data Science, AI-driven Administrative Assistant, and Certified Nursing Assistant (CNA), as well as programs in Accounting, Electrical Training, Pharmacy, Phlebotomy, AI-Powered Data Analysis, among others.
- Maintained connection with the Employment Development Department (EDD) office, with staff member located on-site weekly to facilitate connection to dislocated workers.

Success Story:

As an Afghan refugee, Shekib Amini faced many challenges, including losing his job and having to start from scratch in a new place, a language barrier, and navigating overall cultural differences. After being introduced to the International Rescue Committee (IRC), a subcontractor under the CSC, Shekib had access to several services to support his new start toward his career path. The IRC provided cultural orientation workshops, training opportunities, and overall support throughout the process.

After attending and completing the classroom component of the Medical Assistant training program with Castro Valley Adult School, the IRC was able to use leveraged funds to support Shekib as he completed the externship portion of the training. Following the conclusion of the training, the IRC’s partnership with UCSF health center streamlined Shekib’s process to be hired as Medical Assistant, where he will complete their onboarding process, including participating in the UCSF Medical Academy. Once he concludes this program, he will be eligible for higher-wage employment with UCSF. Shekib believes this opportunity will lead him to success as he looks toward his goal of becoming a medical doctor in the United States. Shekib highlights the hard work demonstrated by IRC staff as well as their patience and honesty, which helped in his process.

For more information, contact Jennifer Victorica, Program/Financial Specialist - Adult/Dislocated Worker Programs, at Jennifer.Victorica@acgov.org.

ITEM V.B. - DISCUSSION
ANNUAL RE-ENTRY SERVICES UPDATE

BACKGROUND:

This report includes services and engagement activities targeted at the local area's returning citizens by the Alameda County Workforce Development Board's (ACWDB) Re-Entry Services Coordinator (RESC) and workforce system, which is reported on an annual basis, starting in April. April is known by the re-entry community, as Second Chance Month. This item covers the timeframe of May 2024 through March 2025.

ACWDB's RESC works in partnership with the Alameda County Probation Department's Community Corrections Partnership (CCP) and with the County's Community Corrections Partnership Executive Committee (CCPEC). In addition, the RESC works in conjunction with the wide spectrum of local and regional community-based organizations (CBO's) dedicated to servicing the re-entry population. These partnerships continue to address many of the challenges confronted by this targeted population when trying to re-establish themselves within our community.

RE-ENTRY SERVICES AND ACTIVITIES:

Alameda County Sherriff's Department Engagement:

The RESC, along with other key CBO partners, continued the relationship established with Alameda County's Sheriff Yesina Sanchez in May of 2023. Some of our CBO partners include:

- Lao Family Community Development (LFCD)
- La Familia
- Felton Institute
- Abode Housing Services
- Rubicon's Center for Re-Entry Excellence (CORE) Program
- East Bay Community Law Center
- CenterForce
- CenterPoint
- Legal Services for Prisoners with Children/ All of Us or None
- Center for Employment Opportunities (CEO)
- Open Gate
- Urban Strategy Council
- Communities United for Youth Justice (CURYJ)
- Asian Prisoner Support Committee
- Faith in Action
- Building Opportunity for Self Sufficiency (BOSS)

To date this community driven coalition has met regularly on a quarterly bases with the Sherriff and her leadership team to discuss strategies, services and programs that will best support the Sheriff's platform. Amongst the discussion topics was the initiation of a resident survey, the formation of residency advisory group/committee, and the consideration of the resumption of the online platform, Metrix, training onsite. Displaying her support for the group, the Sheriff recently shared with the results of the recently completed survey. The survey produced several crucial and useful responses. These included key findings pertaining to demographics, the impact of incarceration, employment and education histories, and motivational factors.

The survey revealed that there are over 2,000 residents in Santa Rita and of the 2,000 residents, 1,500 were allowed to submit a response, due to security parameters. Of the 1,500, nearly half or 600 residents responded. In addition to the survey, the sheriff's office and her leadership team shared that the Residency Advisory Council had been recently established, helping to further reveal issues such as the facility's maintenance, residents' movement, and a few health care concerns have been highlighted. Regarding the survey, the following key findings emerged:

- Nearly half of those surveyed were arrested at least once before age 18.
- More than half of the participants were arrested more than five times.
- 41% reported that they had graduated from High School.
- 61% reported that they had minor children.
- The two most dominant career options [before incarceration] were construction and warehousing.
- 48% reported they had experienced full-time employment at one point in their lives.
- 80% reported interest in job readiness training, computer and construction training.
- Over 70% reported they attended classes while inside Santa Rita Jail.
- 38% reported they did not attend classes because they were unaware of the classes.
- 60% reported they were most concerned about housing options upon release.
- 65% reported help from professional staff proved to be most effective and useful.
- 90% reported interest in attending a vocational program upon release.

Sherriff Sanchez's vision and the work of her leadership team is appreciated for their continuing cooperation, assistance, and collaboration. The relationship created has proven to be effective, efficient, respectful, and extremely communicative.

Re-Entry Events

Our established planning community, comprised of several re-entry stakeholders, has been continually engaged in the planning process for current and future events focusing on the needs, services, and programs most sought by our region's re-entry population. To address these needs, ACWDB's RESC attended and supported the following community events:

- 2/02/24 – Re-entry Job Fair for held at the East Side Club inside the Oakland Coliseum.
- 3/06/24 - Co- Facilitated an information session relating to career options at the CORE center.
- 4/04/24 - Attended and presented at San Francisco State University's Re-Entry Forum.

- 4/18/24 - Attended and presented at Laney College’s Re-Entry Job Fair.
- 5/31/24 - Guest participant at San Quentin’s “Employer Day”.
- 6/05/24 - Met with staff of “Planting Justice”, a local environmentally focused East Oakland urban nursery and greenhouse that actively employs those with justice-involved background.
- 7/18/24 - Unhoused Resources and Job Fair, held at the Oakland Coliseum.
- 8/05/24 - Attended a forum hosted by the organization, Love Never Fails, focusing on human trafficking.
- 9/13/24 – Attended a regional Re-Entry Summit held at St. Mary’s Cathedral in San Francisco.
- 10/09/24 - Attended the FiveKeys Organization’s Re-Entry Job Fair in Oakland.
- 10/30/24 - Attended the statewide Employment Development Department (EDD) Re-Entry Forum in Sacramento.
- 11/26/24 - Attended the Cypress Mandela graduation ceremony which included several re-entry graduates.
- 12/12/24 - Attended San Quentin’s semi-annual “Employer Day” event.
- 1/21/25- Attended the semi-annual Unhoused Resources & Job Fair, this event includes many participants who are “Justice Impacted”
- 2/19/25- As a member of the Justice Re-Alignment Coalition (JRC), we held our quarterly meeting with Alameda County Sherriff Sanchez.
- 3/19/25 -Attended Re-Entry Leadership Summitt held at St Mary’s Cathedral in San Francisco.
- 3/27/25 Attended Apprenticeship Job Fair at our Eden Area Hayward location, researching career options for the Re-Entry population.

Community Engagement

ACWDB, along with our dedicated re-entry provider partners, continue to reach out to our regional employers for input and engagement pertaining to the establishment of career and employment opportunities for the re-entry population. ACWDB also continues our leadership and involvement with the County’s CCP committee and its CCPEC committee in creating a countywide plan to reduce recidivism by identifying and implementing needed system inputs and changes. One primary goal is to establish and improve communication between systems partners while supporting CBOs that provide support programs and services that address the needs of the re-entry population.

ACWDB’s Executive Director, Rhonda Boykin, co-chaired the Workforce and Employment committee of the aforementioned partnership. The sub-committee partners include:

- | | |
|--|-------------------------------------|
| ABODE Housing Assistance | Alameda County Office of Education |
| Alameda County Child Support Services | Alameda County Probation Department |
| Alameda County Social Services Agency | America Works |
| Building Opportunities for Self -Sufficiency | CenterForce |
| CenterPoint | Clean Slate Services |

CORE	East Bay Community Law Center/Clean Slate
EASTBAY Works	La Familia Counseling Services
Lao Family Community Development	Legal Services for Prisoners with Children
Oakland Private Industry Council	Open Gate
Root and Rebound	Roots Community Health Center
Rubicon Programs	The Success Center
Tri-Cities Community Development Ctr.	West Oakland Job Resource Center
Youth Employment Partnership	The Uncuffed Project

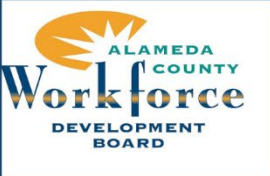
Working in conjunction with these and other regional CBO subcommittee members were integrally involved in the initiation and planning of the region’s activities, events, and services, such as:

- **The inaugural Homeless Resource and Job Fair**, which was an overwhelming success. With over 75 resource vendors and 15 employers present, nearly 1,000 residents (many of whom were justice-involved), were assisted at the event. To children attending, backpacks, school supplies, and cozy blankets were distributed.
- **Alameda County Fair Chance Job and Resource Fair**, is held annually in recognition of Re-Entry month which takes place every April. The event attracted over 1,500 job seekers, and featured participation from over 100 regional employers and community partners.
- **In Custody Santa Rita Jail Employer Engagement Day**, our community members have cultivated a strong and positive working relationship with the Alameda County Sherriff’s Office (ASCO). Through this fruitful collaboration with ASCO, our committee members hold an integral role in both the planning and participation in the on-site “Employer Engagement Day” at Santa Rita Jail. This year’s event will take place on May 22, 2025.
- **Re-Entry Resources Guide** to enhance community engagement and provide communities with valuable information. This guide has been drafted and includes over 25 organizations offering crucial services to the reentry population. While the list is not exhaustive, it represents an ongoing effort that can be expanded to incorporate additional organizations over time.

For further information, contact Charles H. Turner, Re-Entry Services Coordinator by phone at 510-507-6591 or by email at charles.turner@acgov.org.

ATTACHMENT:

V.B.1. – Supporting Reentry Graphic



SUPPORTING RE-ENTRY: COMMUNITY COLLABORATION AND EMPOWERMENT



DREAM BIG, AIM HIGH

ITEM V.C. – DISCUSSION

ACWDB STRATEGIC PRIORITIES - TWO-YEAR ACTION PLAN

BACKGROUND:

In alignment with the Alameda County Workforce Development Board’s (ACWDB) Strategic Priorities Two-Year Action Plan (Action Plan), the Systems and Strategies (S&S) Committee is tasked with activities that lead to strengthened business engagement and sector insights.

The S&S Committee is on schedule with the Action Plan but will need to revisit some of the previous quarterly activities. Specifically, further discussion is needed to define and clarify approaches for advancing goals toward the “victory lane” of the Action Plan as follows:

1. Quarter 3 - Cultivate sector experts; and,
2. Quarter 4 – Identify key occupational shortages and assess short-term skills-based program [locating the gaps].

The goal in Quarter 3 was supported by the goal in Quarter 2, which was to secure presenters from three existing sector partnerships. Toward both goals, staff arranged for a panel discussion at the S&S Committee meeting on November 20, 2024, representing the health care, technology, marine and maritime, and manufacturing sectors.

To support the Quarter 4 goal, staff arranged for a presentation from the Centers of Excellence for the S&S Committee meeting on February 19, 2025, to address occupations in demand within the Bay Area Community College system. Both presentations provided critical insights about sector dynamics and occupational needs.

Looking forward to Quarter 5 and in preparation for the S&S Committee meeting on April 16, 2025, members should also prepare to identify speakers from the community colleges who can address the development and implementation of career pathway programs.

Toward both objectives of: (1) clarifying goals in Quarters 3 and 4, and (2) planning for Quarter 5 activities, the discussion questions below are provided to close the loop and shape action steps and activities for the future.

DISCUSSION QUESTIONS:

1. Which three of the four sectors would the S&S Committee suggest moving forward with toward the victory lane or should all four aforementioned sectors be considered?
2. How does the S&S Committee define “cultivate sector experts” in the context of the Action Plan’s victory lane objective? Specifically, how would you suggest the S&S Committee and staff team leverage sector experts to support the committee in developing clear return on investment (ROI) data points for the identified sectors that will inform the ACWDB of those respective sectors’ progress?

3. What ROI data points would be of interest?
4. Which community college program(s) would you like to learn from regarding career pathway programs?

For more information, you may contact Latoya Reed-Adjei, Interim Assistant Director by email at latoya.reed-adjei@acgov.org or by phone at (510) 259-3833.

ATTACHMENT:

V.C.1. – Alameda County Two-Year Strategies Priorities Action Plan

Alameda County WDB Action Plan 2024-2026

	Launch – Q1 (Jul-Sept '24)	Q2	Q3 (Jan-Mar '25)	Q4	Q5 (Jul-Sept '25)	Q6	Q7 (Jan-Mar '26)	Q8	Victory (Jul-Sept '26)
Sector Insights S&S	Identify 1-2 sector partnerships to grow or start new training Conduct and review training on LMI workforce data	Presentations on 3 existing sector partnerships	Cultivate sector experts Engage stakeholders in planning sessions around selected industry sectors	Identify key occupational shortages & assess short term skills-based programs (where are the gaps)	Career pathways speakers from community colleges	Ensuring career centers are supporting sector strategies	More customized webpage for employer & job seeker resource portal Enhance ability to track sector data		Develop clear ROI data points for 3 identified sectors to inform LWDB of progress
Outreach For WDB member engagement/ Recruitment EXEC	Focus WDB member recruitment on ISOF sectors -Develop ad hoc WDB development committee -Staff to discuss storytelling strategy	Fact sheet updated, possible PPT developed -Ideas for Speaking opportunities to WDB Staff (ongoing) -Storytelling strategy presented to Board	Bring Board member to meet with County elected officials (quarterly)		Increase engagement at K-12 tables & increase partnerships				-Success storytelling campaign launched -Expanded awareness of the ACWDB work within industry, elected officials, & K-12
Bridging Gaps YC	Review WEX language for youth, consider requiring 50% of WEX enrollments be in ISOF		Youth service provider contracts for WEX ISOF emphasis (new procurement)	Recurring feedback from key industry sectors to education		Explore the possibility of developing an apprenticeship program			50% of youth WEX are in ISOF sectors. Pathways for Youth to ISOF sectors and occupations.
Business Engagement Resources S&S			-Small business outreach (CEA survey) -Discussion to review survey results (based on CEA contract ext) & how to move forward	Research other local boards resource pages for employers Look at budget for website refresh – possible contractor. More customized website for job seekers		ID all employer incentives for hiring diverse workforce on resource page	Identify/Collect all relevant resource & create webpage mockup	BSU visits chambers for outreach to small business and resource page	-Website/page for employers that includes all business resources -Small business survey completed -Board member participation in BSU visits
Barrier Removal & Increasing Access OE		ID speakers to present on socio-economic challenges at Board or Committee meetings	Invite breaking barrier funded CBOs to discuss partnerships around removing socio-economic barriers	Meet with 211 to explore adding referrals to WDB/AJCCs Look at budget for website refresh – possible contractor. More customized website for job seekers (or utilize 211)		Time may be used for strategy development: - 211 is one strategy to get information to the community			Pick 1 barrier and develop action plan to remove barrier Convene providers and employers focused on chosen barrier

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Alameda County WDB Action Plan 2024-2026

Acronym Key:

BSU: ACWDB's Business Services Unit (Responsible for managing services to Businesses through WIOA funding).

CBO: Community-Based Organizations

CEA: California Employers Association (Current contractor with ACWDB, provides resources for the areas employers)

EXEC: ACWDB's Executive Committee (sub-committee of the ACWDB)

ISOF: ACWDB's Industry Sector and Occupational Framework / Priority or Growing Local Industry Sectors

LMI: Labor Market Information

OE: ACWDB's Organizational Effectiveness sub-committee

S&S: ACWDB's Systems and Strategies sub-committee

YC: ACWDB's Youth sub-committee

WEX: Work Experience Opportunities

UPDATED

ITEM VI.A. – INFORMATION

ADULT/DISLOCATED WORKER PROGRESS REPORT
PY 2024/2025

BACKGROUND:

Annually, staff produces a Progress Report that includes recommendations for contract renewals for the upcoming program year. This year (PY 2024/2025) marks the end of the current four-year procurement cycle. Since there is no contract renewal recommendation, there will be no recommendations or actions.

Therefore, this information item is meant to inform the Systems and Strategies Committee regarding the status of monitoring with our existing service providers, as well as performance at the end of quarter three.

A handout with an updated progress report on performance attainments will be provided at the meeting.

For further information, contact Jennifer Victorica, Program/Financial Specialist, at Jennifer.Victorica@acgov.org or by phone at (510) 259-3841.

ITEM VI.B. - INFORMATION

METRIX LEARNING WITH EMS CORPS

EMERGENCY MEDICAL TECHNICIAN (EMT) TRAINING PROGRAM UPDATE

BACKGROUND:

The Alameda County Workforce Development Board (ACWDB), in partnership with EMS Corps and Metrix Learning is offering employment and training services for adults (18+) under the Workforce Innovation and Opportunity Act (WIOA). These services are designed to support WIOA participants in completing Emergency Medical Technician (EMT) training. The training program includes online coursework, in-person instruction, and clinical fieldwork, and is structured as a 16-week, cohort-based program.

As a result of this new partnership, New York Wired for Education (Metrix Learning) and EMS Corps implemented a program delivery strategy that provides adults with a hybrid, online and in-person EMT training to include approximately four hours of activities and video content to reacclimate participants to the classroom and build basic study skills. The EMS Corps partnership also includes a four-week health career preparation course, which includes: Anatomy and Physiology, Medical Terminology, Advanced First Aid, CPR, Financial Literacy, Occupational Safety and Health Administration (OSHA), Health Insurance Portability and Accountability Act (HIPAA), Microsoft Teams. A 16-week EMT training combining in-class lectures, simulations, group activities, scenarios-based learning, workbook assignments and quizzes, plus 24 hours of clinical experience, were provided to eligible students.

The goal of the partnership is to enroll 20 WIOA-eligible participants in a training cohort over the performance period of July 2024 through February 2025. Of the enrolled in training, 70 percent will complete the virtual online training; 68 percent will complete the EMT hands-on training; 45 percent of participants will record measurable skill gains in CalJOBS; 66 percent of participants will earn the EMT certification and 76 percent of participants will secure employment in a training related job or field.

UPDATE:

EMS Corps implemented a comprehensive outreach strategy to recruit participants. Once recruited, participants undergo an initial screening to determine their eligibility for WIOA Adult services, following federal, state, and local guidelines.

To date, 19 participants were enrolled in WIOA and EMS Corps program, all of whom successfully completed the nine Metrix Learning modules. The Metrix Learning modules cover a range of topics fostering personal and professional growth, including achieving success, improving focus and reading skills, building resilience in healthcare, practicing mindfulness for wellness, overcoming procrastination, effective team communication, and mental health awareness. These topics were carefully selected with input from a previous EMS Corps cohort, ensuring they address real-world challenges and provide meaningful support for participants.

After completing the online Metrix Learning modules, all 19 participants advanced to the next phase: a 16-week, in-person EMT training program. Unfortunately, during the final quarter of training, two participants were unable to complete the program due to unforeseen circumstances. The remaining 17 participants took the final exam and all successfully passed.

Each participant who passed the final exam received a certificate of completion. To become certified EMTs, they must also pass the National EMT Registry exam (NREMT), which officially certifies them as Emergency Medical Technicians. So far, five participants have taken and passed the NREMT exam, achieving their EMT certification. The remaining participants have until March 28th to take the exam.

Overall, the training program has exceeded its goals with 19 enrollments. All 19 participants successfully completed their virtual online training, while 17 participants finished their hands-on EMT training. The remaining outcomes are still pending.

ACWDB staff will continue to provide updates to the committees and the full board in future meetings.

For additional information, please contact Irene Wu, Program Financial Specialist at Irene.Wu2@acgov.org or by phone at (510) 259-3884.

ITEM VI.C. - INFORMATION

AMERICAN RESCUE PLAN ACT (ARPA) PROJECT UPDATE

BACKGROUND:

In alignment with the County of Alameda Board of Supervisor's (BOS) direction, the Community Development Agency (CDA) received one-time American Rescue Plan Act (ARPA) funding in the amount of \$14 million, to invest into underserved communities. A portion of ARPA funding (\$1 million) was allocated for the development of workforce and job training programs in the unincorporated areas of Ashland, Cherryland, Hayward Acres, Castro Valley and San Lorenzo.

On July 5, 2022, and August 9, 2022, ACWDB staff engaged in and led community listening session to receive feedback regarding workforce development challenges, program approaches, and business opportunities needed in the unincorporated communities. Over 25 organizations and providers over 50 residents, collectively, were in attendance.

Following community input sessions, ACWDB staff recognized that the strategies below offer promising approaches for the unincorporated communities utilizing the ARPA grant:

- 1) Entrepreneurial pathways that offer a wide range of supportive services
- 2) Earn-and-Learn programming
- 3) Vocational English Second Language/Career Education/Linkages to Employment
- 4) Community Resource Navigator

In April 2024, the Alameda County Social Services Agency allocated an additional \$300,000 in ARPA funding to ACWDB for the implementation of additional programs, bringing the total ARPA allocation to \$1.3M, allowing for the incorporation of two additional strategies:

- 5) Culinary Employment Pathways
- 6) Digital Equity Pilot Program (launched in March 2025)

UPDATE:

- 1) **Renaissance Entrepreneurship Center (REC)**
REC was selected to deliver entrepreneurial programming to residents in the unincorporated communities, achieving significant milestones through key training initiatives and vital support for ARPA participants. These training programs included the Finance and Marketing Series, which provided participants with essential business management and promotional strategy skills, empowering them to effectively manage and market their businesses. Additionally, the Introduction to Technology and Marketing for the Beauty Industry cohorts expanded participants' technical expertise and industry-specific knowledge, enhancing their ability to elevate business practices. High levels of engagement and responsiveness were evident throughout, as participants actively applied their learning to their business ventures.

REC concluded two years of impactful programming with hosting the Passion to Profit Conference, an event that celebrated the dedication and resilience of their small business clients from the unincorporated community (many of whom were enrolled in the ARPA program). Drawing over 200 attendees, the conference offered expert-led insightful panel discussions, and valuable networking opportunities, equipping participants with the tools to transform their passions into successful businesses. The event also featured 11 small businesses from diverse industries such as: catering, desserts, wellness, nails, stickers, and beauty. Their participation highlighted entrepreneurial diversity and vibrancy within the community, making the conference a pivotal moment in fostering local entrepreneurship.

2) **YMCA of the East Bay**

The YMCA was selected to implement the Earn-and-Learn program with emphasis on Early Childcare Education. Despite high staff turnover during the grant term, which posed challenges for recruitment efforts, the YMCA of the East Bay successfully concluded the program with 19 out of 25 enrolled participants. Of these, 14 apprentices participated in soft skills training and digital fluency workshops. Six participants completed their Associate Teacher training and four were hired to work at YMCA. The remaining apprentices will continue their education and progress in the Early Educator Apprenticeship program through alternative funding sources.

3) **Rubicon Programs**

Rubicon Programs was selected to implement Vocational English Second Language, Career Education, and Linkages to Employment.

Rubicon Programs made remarkable outreach efforts in collaboration with community partners in the unincorporated areas. As a result, they exceeded their enrollment goal of 44 by enrolling a total of 65 participants. A key achievement was the successful digital literacy training hosted at San Lorenzo Adult School, which directly supported vocational English as a Second Language (VESL) career education and employment linkages.

Participants who completed the program received laptops and hotspots, enabling them to apply their newly acquired digital skills to job searches, online applications, and career advancement opportunities. By enhancing their technological proficiency, the training not only improved their ability to navigate the modern job market but also strengthened their overall employability, particularly in industries where digital competency is essential.

Additionally, Rubicon Programs enrolled 13 participants in the Bilingual Clinical Medical Assistant program at Castro Valley Adult School, helping them advance their career education goals.

4) **Eden United Church of Christ (Eden UCC)**

Eden UCC was selected as the Community Resource Navigator to connect community members in unincorporated areas with vital resources and support services. Through Eden UCC's efforts, 307 participants which far exceeded their initial goal of 100 participants have engaged in new programs and received referrals to external partners. Trust-building through in-person outreach and multilingual materials has helped address service access barriers.

Key initiatives included: updating the unincorporated webpage with additional resources, hosted Emotional Wellness workshops to 146 participants which was beyond the initial goal of 60, supported those facing economic and social challenges, developing a basic computer class in collaboration with Rubicon Programs, and empowering English language learners to enhance their language skills for better community integration and workforce participation.

5) **Mandela Partners**

Launched in July 2024, Mandela Partners Earn-and-Learn program focuses on Culinary Employment Pathways and the Food Business Pathway. Participants receive training in trust-building exercises, skills assessments, kitchen and food safety certification, knife techniques, and basic cooking methods. Mandela Partners hosted an in-person event at the Restored Oakland restaurant space to foster a sense of community. The program aims to help entrepreneurs build connections, share resources, and support one another as they grow within their industry. To date, Mandela Partners has served 10 out of 15 participants and is on track to meet their goals by the end of their program term.

6) **San Leandro Adult and Career Education Center (SLACEC) and Castro Valley Adult and Career Education (CVACE)**

Launched in March 2025, SLACEC and CVACE have been selected to provide Digital Equity Pilot program, a basic computer skills learning. Both organizations bring a strong history and the capacity to carry out the activities outlined in the Digital Equity Pilot program, utilizing the Economic Development Collaborative Basic Computer curriculum. SLACEC has set an enrollment target of 60 students across two cohorts, starting in the spring and fall, while CVACE aims to enroll 30 students with two cohorts scheduled for the summer and fall of 2025. Students who successfully complete the course will be able to obtain Chromebooks, which they can use to further their digital learning. With the first cohort, to-date, 30 out of the set goal of 30 students have been enrolled. Cohort one began on March 3, 2025.

ACWDB staff will continue to provide updates to the committees and the full Board in future meetings.

For additional information, please contact Irene Wu, Program Financial Specialist at Irene.Wu2@acgov.org or by phone at (510) 259-3884.

ITEM VI.D. - INFORMATION

STUDENT TRAINING AND EMPLOYMENT PROGRAM (STEP) UPDATE

BACKGROUND:

On November 20, 2023, Alameda County Workforce Development Board (ACWDB) was granted a three-year award from the Foundation for California Community Colleges (FCCC) to implement a strategy aimed at supporting students with disabilities through the Student Training and Employment Program (STEP) initiative.

STEP funding is made available through the Workforce Innovation and Opportunity Act Title IV and is overseen by the Department of Rehabilitation (DOR) and the FCCC. Its goal is to enhance career readiness and facilitate paid work experience for students with disabilities. People with disabilities generally experience greater challenges in labor market marginalization and often have less access to quality self-sustaining employment.

The Eden Area Regional Occupational Program (EAROP), an organization known for its ability to offer work experience opportunities for students with disabilities while also delivering valuable services to employers, was included in ACWDB's grant application as the primary provider for the STEP program.

UPDATE:

The STEP program continues to provide essential workforce readiness training and career exploration opportunities for students. In the first program year, EAROP achieved a 100 percent success rate in enrolling the 35 targeted students, with all participants successfully completing the eligibility enrollment process with DOR. The EAROP team provided personalized one-on-one support to students and their families throughout the eligibility process. All 35 enrolled students were offered work-readiness services and a milestone-based reward by the fall of 2024. In the summer of 2024, 11 students were provided with paid work placement, and 2 additional students were provided paid work placement in the fall. As a result, 13 out of the 20 students in the program collaborated with locally networked employers to gain paid work-based experience.

Despite these successes, several challenges impacted student participation and session completion timelines. The academic calendar, particularly December final exams and the two-week winter holiday break, disrupted student engagement. Additionally, seven (7) students required additional one-on-one tutorials to strengthen their computer literacy skills, which were scheduled at convenient times to provide individualized support. Many students also needed extra assistance in completing their resumes and reference assignments, leading to multiple one-on-one office visits for personalized coaching.

Some students faced additional learning barriers which necessitated hands-on instructional support and extended tutorial sessions to ensure they fully grasped the material. To accommodate diverse

learning paces, instructional time per session was increased, and supplementary support was offered through Avaya and Gmail for remote tutoring and digital communication.

In addition to these efforts, all students were offered soft skills tutorials as part of the workforce readiness training component, helping them refine their resumes, develop digital portfolios, and enhance electronic communication skills—critical competencies for workplace success.

As a result of successful implementation for the first year, ACWDB was selected by the FCCC to receive a second-year grant award which will be allocated to ACWDB to continue overseeing and implementing the STEP initiative with EAROP. Aligned with ACWDB’s STEP application and in year two, EAROP will increase enrollment to provide direct services to 48 students, who will receive work-readiness support and milestone-based rewards, and a subset of 20 students will gain access to paid work experience with locally networked employers, supported by the project’s budget.

Thus far, EAROP has enrolled 13 new students to actively engage in completing their workforce readiness training. For students who were unable to attend these critical sessions, make-up opportunities were provided to ensure full access to program content.

Student enrollment to-date is as follows:

Program Component	Spring 2024	Summer 2024	Fall 2024	Spring 2025	Summer 2025
Funding Year	March – May 2024	June – Aug 2024	Sept – Dec 2024	Jan – June 2025	June – Aug 2025
STEP Program – Number of Seminars Conducted	29		6	13	TBD
Work Experience Placements		11	2		TBD

ACWDB staff will continue to provide updates to the S&S Committee in future meetings.

For further information, please contact Irene Wu, Program Financial Specialist, at (510) 259-3884 or by email Irene.Wu2@acgov.org.

ITEM VII.A. – REPORTS

LOCAL AREA PERFORMANCE REPORTS **YOUTH, ADULTS, AND DISLOCATED WORKERS** **ROLLING FOUR QUARTERS - ENDING 3/31/2025**

BACKGROUND:

The Alameda County Workforce Development Board (ACWDB) negotiates Local Area Performance (LAP) biennially with the State of California. LAP goals for program years (PY) 2024/2025 and 2025/2026 were negotiated on September 30, 2024. The new performance goals are represented in the attached Local Area Performance Report.

The LAP measures and actual attainments are not evaluated in real time. There is a minimum six-month look back at participants who completed Workforce Innovation and Opportunity Act (WIOA) funded services during previous quarters.

AVAILABILITY OF REPORTS:

At the time that the Systems and Strategies (S&S) Committee packet items were due, the LAP Reports were not yet available for quarter-ending 3/31/2025. Therefore, the reports and analysis will be provided as handouts during the April S&S Committee meeting.

Please contact Michele G. Garcia, MIS Administrator if you have any questions regarding this report. You can reach Michele by phone at (510) 259-3802 or through email at mggarcia@acgov.org.

ITEM VII.B. – REPORTS

CONTRACT PERFORMANCE INDICATORS REPORTS (CPIR)

ADULTS AND DISLOCATED WORKERS

PY 2024/2025; QUARTER 3 (7/1/2024 THROUGH 3/31/2025)

BACKGROUND:

The Alameda County Workforce Development Board’s (ACWDB) Contract Performance Indicators Reports provide a method for staff, service providers, the community, and the board to stay informed about progress made toward attainment of contract performance goals.

ACWDB has contracted with two organizations to provide services to Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker participants. Rubicon Programs, Inc. operates the America’s Job Center of California (AJCC) in the Eden Area, and Ohlone Community College leads the Career Services Collaborative (CSC) to provide access to services in the North Cities, Tri-Cities, and Tri-Valley sub-regions of ACWDB’s local service delivery area.

AVAILABILITY OF REPORTS:

At the time that the Systems and Strategies (S&S) Committee packet items were due, the CPIRs for quarter-ending 3/31/2025 were not yet available. Therefore, the reports and analysis will be distributed as handouts at the April S&S Committee meeting.

To obtain further information about this report, you may contact Michele G. Garcia, Workforce Board System Administrator. Michele may be reached through email at mgarccia@acgov.org or by phone at (510) 259-3802.