

ITEM IV.B.2. – REPORTS

CONTRACT PERFORMANCE INDICATORS REPORTS (CPIR)

ADULTS AND DISLOCATED WORKERS

PY 2023/2024; Quarter 4 (7/1/2023 through 6/30/2024)

BACKGROUND:

Alameda County Workforce Development Board's (ACWDB) Contract Performance Indicators Reports provide a method for staff, service providers, our community, and the board to stay informed about progress made toward attainment of contract performance goals. Contract performance goals are written into each of ACWDB's service provider contracts.

ANALYSIS OF REPORTS:

Both of ACWDB's Adult and Dislocated Worker service providers exceeded their enrollment goals for PY 2023/2024. This was the first program year where providers were allowed to take some credit for participants they continued to serve from prior program years.

Both service providers fully encumbered their training set-asides this program year.

Entered employment rates remain low for both service providers this program year. Staff has continued to offer technical support to ensure timely and accurate data entry with hopes that rates would improve. However, those anticipated increases have not been realized for PY 2023/2024.

Credential attainment and Measurable Skill Gain rates are improving from the last couple of program years. As staff become more familiar with data entry requirements, there is anticipation that these achievements will continue to grow.

Service providers continue to be diligent to guide their jobseekers toward priority industry sectors for quality jobs with anticipated growth, livable wages, and opportunities for growth.

Please review the attachment to this item for a full representation of contract performance measures, goals, and achievements for PY 2023/2024.

For additional information, you may contact Michele G. Garcia, MIS Administrator. Michele may be reached by phone at (510) 259-3802 or through email at mggarcia@acgov.org.

ATTACHMENT:

IV.B.2.a. – REPORT Ad DW CPIR PY 23-24 Q4