

ITEM III.B. – DISCUSSION

NEW CONTRACT PERFORMANCE MEASURES AND GOALS
FOR PROGRAM YEAR 2024/2025

BACKGROUND:

Each program year, Alameda County Workforce Development Board (ACWDB) staff establish contract performance measures and goals for each sub-contractor. Those measures and goals are written into service provider contracts and contractors are required to outline their plan for achieving these goals throughout the program year.

The following charts represent the contract performance measures and goals for each Workforce Innovation and Opportunity Act (WIOA) Title I service provider in ACWDB’s system:

Adult and Dislocated Worker:



ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD
Contract Performance Goals
 PY 2024/2025 - WIOA Adult and Dislocated Worker Programs

Measure	Eden AJCC (WCE)		Career Services Collaborative (CSC) (North, TriCities, Valley)	
	Adults	DW	WIOA Adults	Dislocated Workers
TOTAL Enrollments	85	114	128	170
Allowable Carry-Ins	21	28	32	42
Req'd New Enrollments	64	86	96	128
Training Obligations	\$114,867	\$155,915	\$179,665	\$243,868
OJTs	6		9	
Placements @ Exit (% of closed cases)	75% of closed cases			
Placements in ISOF (% of placements)	55% of participants reporting job placement at closure			
% of Trng Enr in ISOF	75% of all training enrollments			
% of Credential Attain^③	66% of all training enrollments			
% of MSG Attainment^④	45% of all training enrollments			

^③ % of participants enrolled in training, who exited and reported credential attainment in CalJOBS prior to the data entry deadline for each reporting quarter.
^④ % of participants enrolled in training, who exited and reported MSG attainment in CalJOBS prior to the data entry deadline for each reporting quarter.

Youth and Young Adults:

Measure	In-School		Out-Of-School		
	Eden (YIE)	Valley (YIV)	Eden (YOE)	North Cities (YON)*	Tri-Cities (YOT)
TOTAL ENROLLMENTS	42	27	61	48	27
Maximum Allowable Carry-Ins	N/A	N/A	15	12	7
# Required New Enrollments	42	27	46	36	20
Work-Based Learning (% of New Enrollments)	90%				
Core Skills/Leadership (% of New Enrollments)	90%				
In Training (Leads to Cred) ^① (% of New Enrollments)	25%				
Credential Attainment ^② (% of # Enrolled In Training w/case closed)	61%				
Measurable Skill Gains ^② (% of # Enrolled In Training w/case closed)	58%				
Youth Placement @ Cls ^③ (% of Closed Cases)	68%				

^① Training Activity Codes 415, 416, 418, 421, 424, 429, 430, 432, 438.

^② Enrolled in training, case closed with credential or MSG attainment reported in CalJOBS on or prior to case closure.

^③ Placement in employment, education, advanced training, or the military recorded in CalJOBS on or prior to case closure.

Contracted service providers are expected to achieve 100% of their goals before the end of the third quarter of the program year (by March 31, 2025).

Failure to achieve 100% of specified contract performance goals by March 31, 2025, will result in the withholding of 25% of each providers' annual funding allotment. If goals are not achieved before June 30, 2025, then up to 25% of their annual funding could be forfeited.

For additional information, please contact Michele G. Garcia, MIS Administrator. You can reach Michele by phone at (510) 259-3802 or through email at mggarcia@acgov.org.