

ITEM VI.B.2. – REPORTS

CONTRACT PERFORMANCE INDICATORS REPORTS (CPIR)

ADULTS AND DISLOCATED WORKERS

PY 2023/2024; QUARTER 3 (7/1/2023 THROUGH 3/31/2024)

BACKGROUND:

Alameda County Workforce Development Board's (ACWDB) Contract Performance Indicators Reports provide a method for staff, service providers, the community, and the board to stay informed about progress made toward attainment of contract performance goals. Contract performance goals are written into each of ACWDB's service provider contracts.

ACWDB has contracted with two organizations to provide career and training services to Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker participants. Rubicon Programs, Inc. operates the America's Job Center of California (AJCC) in the Eden Area, and Ohlone Community College leads the Career Services Collaborative (CSC) offering services to the North Cities, Tri-Cities, and Tri-Valley sub-regions of ACWDB's local service delivery area.

ANALYSIS OF REPORTS:

Both Adult and Dislocated Worker Service providers have either met or exceeded their enrollment goals for this program year. This is notable given the challenges that had been experienced with recruitment since 2020.

Service providers appear to be on track to meet training fund obligation goals for both the Adult and Dislocated Worker funding streams by June 30, 2024.

While the AJCC appears on target to meet their On-the-Job Training (OJT) enrollment goals, the CSC remains at only 7% of goal for the program year. Business Services Unit (BSU) staff, in collaboration with the Adult and Dislocated Worker Program Coordinator, and members of the Workforce Services Support Team (WSST) have facilitated monthly meetings to respond to questions and support attempts to offer this valuable service to employers and job seekers.

Please review the attached report for a full representation of contract performance attainments for the third quarter of PY 2023/2024.

For additional information, you may contact Michele G. Garcia, MIS Administrator by phone at (510) 259-3802 or through email at mggarcia@acgov.org.

ATTACHMENT:

VI.B.2.a. – REPORT Ad DW CPIR PY 23-24 Q3