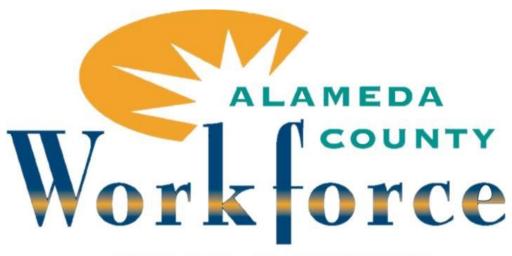
Organizational Effectiveness Committee



DEVELOPMENT BOARD

(http://www.acwdb.org)

In partnership with the BOARD OF SUPERVISORS

Serving the County of Alameda and the cities of Alameda Albany Berkeley Dublin Emeryville Fremont Hayward Newark Livermore Piedmont Pleasanton San Leandro Union City

> November 1, 2023 9:30 A.M.

ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD (ACWDB) ORGANIZATIONAL EFFECTIVENESS (OE) COMMITTEE

MEETING NOTICE

Wednesday, November 1, 2023 9:30 - 11:30 A.M.

Gail Steele Multi-Service Center 24100 Amador Street, Hayward, CA 94544-1203 California Poppy Conference Room, 2nd Floor

If you would like to make a public comment, please contact Board Secretary, Sheroza Haniff at Sheroza. Haniff@acgov.org to request a speaker card prior to the meeting.

| | AGENDA | CE |
|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| I. | CALL TO ORDER AND ROLL CALL | σĽ |
| II. | PRESENTATION – Hollis Williams, Senior Management Analyst, Office of Policy Evaluation and Planning, Alameda County Social Services Agency | 1 |
| III. | PUBLIC FORUM | |
| | Members of the public may address the Committee regarding any of the Action Items, or public input this time. Speakers have a maximum of three minutes per person which must include the speaker's name, organization, and reference to which agenda item they are referencing. | : at |
| IV. | ACTION ITEMS / PUBLIC HEARING | |
| | A. Organizational Effectiveness Committee Meeting Calendar 2024B. Modification to On-the-Job Training Policy and Procedures | 2 3 |
| V. | DISCUSSION ITEMS | |
| | A. Rapid Response Report Discussion | 4 |
| VI. | INFORMATION ITEMS | |
| | A. America's Job Center of California (AJCC) Certification Continuous Improvement Plan Update B. Conditional Funding Impacts C. Centering Client Experiences – Surveying Effort | 5 8 12 |
| VII. | REPORTS | |
| | A. Local Area Performance ReportsB. Adult & Dislocated Worker Reports PY 2023/2024 Quarter 1 | 13 |
| | B.1. CalJOBS Registration Rate Within the Local Workforce Area P.2. Contract Parformance Indicators Paperts. Adults and Dislocated Workers | 16 18 |
| | B.2. Contract Performance Indicators Reports – Adults and Dislocated Workers C. Youth Contract Performance Indicators Reports – PY 2023/2024; Quarter 1 | 21 |
| | D. Rapid Response Report | 25 |
| | E. Training Expenditures Report | 3/1 |

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VIII. MATTERS INITIATED BY COMMITTEE MEMBERS

IX. ANNOUNCEMENTS

COMMITTEE MEMBERS: Chiman Lee (Committee Chair); Sara Walke (Committee Vice-Chair); Tyler Abbott; Jeff Bowser; Adam Masters; Iris Wiangchanok.

THIS IS AN OPEN MEETING. ALL WDB MEMBERS ARE ENCOURAGED TO ATTEND

WDB Members who are not Committee members but are planning to attend may call Sheroza Haniff at (510) 259-3842 to request the material that will be discussed at this meeting.

These WIOA Title I financially assisted programs or activities are "Equal Opportunity Employers/Programs".

Auxiliary aids and services are available upon request to individuals with disabilities.

If you require specific accommodations due to a disability, please call Sheroza Haniff at least 72 hours in advance.

NEXT OE COMMITTEE MEETING: FEBRUARY 7, 2024

ITEM II. PRESENTATION

HOLLIS WILLIAMS, SENIOR MANAGEMENT ANALYST OFFICE OF POLICY, EVALUATION AND PLANNING (OPEP) ALAMEDA COUNTY SOCIAL SERVICES AGENCY



Hollis is a highly dedicated professional with significant experience in data analysis, data visualization, and strategic thinking which he gained from serving in tenured positions in Alameda County. Currently, Hollis oversees a team of Management Analysts that focuses on program evaluation, performance metrics in contracting, Agency-wide data analysis, fatherhood, and race and equity.

In his previous career, he spent over a decade as a direct service provider, serving as a Crisis Counselor for dual-diagnosed Regional Center clients, a Head Start/Early Head Start/State Pre-School Enrollment Coordinator, and an Eligibility Specialist for the Oakland Housing Authority. As a data

enthusiast, Hollis has collaborated with multiple local and statewide data analysts and community organizations to influence policy.

Hollis has developed strategies and offered recommendations to executive leadership and multiple workgroups regarding local issues, services, and policy affecting Alameda County residents. Currently, Hollis manages the production of presentations, reports, evaluations, and programmatic implementations of policies and procedures. Hollis leads analyses and interpretations of Agency data sets, coordinates and assigns data requests from the public and community partners, and leads programmatic planning and resource allocation. He provides overall support to the Agency's programs and services. Hollis received a bachelor's degree in Psychology and a minor degree in Spanish Language and Linguistics from UC Berkeley and a master's degree in Social Work with an emphasis in Child Welfare and Administration & Planning from San Francisco State. To view Hollis's full profile go to: http://www.linkedin.com/in/holliswilliams.

For more information about this presenter, please contact by email at <u>Latoya.Reed-Adjei@acgov.org</u> or by phone at (510) 259-3833.

ITEM IV.A. – ACTION / PUBLIC HEARING

ORGANIZATIONAL EFFECTIVENESS (OE) COMMITTEE MEETING CALENDAR FOR 2024

RECOMMENDATION:

That the Alameda County Workforce Development Board's (ACWDB) Organizational Effectiveness (OE) Committee consider and approve the meeting dates, times, and place listed below for the 2024 calendar year.

BACKGROUND:

The Bylaws state under Section 4.4.2 Regular Meetings of Standing Committees that:

"Each committee shall set the date, time, and place of regular meetings by resolution and shall state the date, time, and place of each meeting in the agenda to be posted for that meeting".

In order to secure adequate meeting space, notice the public, and to allow ACWDB staff an opportunity to plan in advance with the Chair, staff recommends that the OE Committee consider the following meeting dates and times as listed below. As the meeting dates approach, if there are no items for the Committee, staff will confer with the Chair, then provide adequate notification of cancellation.

| <u>DAY</u> | <u>DATES</u> | TIME |
|------------------------|----------------------------------|------------------------------------|
| Wednesday | February 7, 2024 | 9:30 – 11:30 AM |
| Wednesday Wednesday | April 10, 2024 August 7, 2024 | 9:30 – 11:30 AM 9:30 – 11:30 AM |
| Wednesday | November 6, 2024 | 9:30 – 11:30 AM |

NOTE:

All meetings are scheduled to take place at the Eden Area Multi Service Center, (24100 Amador Street, 2nd Floor, California Poppy Conference Room, A&B, Hayward, CA). Notification will be forwarded in advance of each meeting to ensure ample notification prior to the scheduled meeting time.

For further information, contact Michele G. Garcia, MIS Administrator at (510) 259-3802 or through email at mggarcia@acgov.org.

<u>ITEM IV.B. – ACTION / PUBLIC HEARING</u> MODIFICATION TO ON-THE-JOB TRAINING POLICY

RECOMMENDATION:

That the Alameda County Workforce Development Board's (ACWDB) Organizational Effectiveness (OE) Committee authorize staff to proceed with modifications to the existing Onthe-Job Training (OJT) policy eliminating the requirement for OJT employers to attain 80% or better retention of Workforce Innovation and Opportunity Act OJT participants in permanent, full-time employment.

BACKGROUND:

After a thorough review of ACWDB's OJT policy, staff are reconsidering some of the performance requirements that would have limited an employer's ability to hire using the OJT program.

Presently, there is a standard which would require employers to retain individual participants at a rate of 80% or higher in permanent, full-time employment. This standard was put in place in an attempt to prohibit employers from abusing the OJT program by continuously hiring individuals eligible for a 50% wage reimbursement and then letting them go at the conclusion of the OJT contract.

Given the status of the current labor market, it is a more common occurrence that workers seek better wages, benefits, and working conditions – and therefore, do not remain in the entry-level employment opportunities offered through the OJT program.

Additionally, service provider staff have indicated that participants are less likely to maintain contact after they have attained employment – and it is a challenge to verify whether participants remain with the OJT employer.

Lastly, we found that some employers may be placed in corrective action status when it is beyond their control to retain employees that were hired through the OJT program.

It is important to have checks and balances in programs like OJT – and ACWDB is committed to ensuring a valuable service to both job seekers and employers. ACWDB may need to incorporate other methods to ensure success and limit abuses; but the ask at this time is to adjust the performance expectations for the employer. Any additional modifications will come back to this committee and the full board for consideration.

For additional information please contact Michele G. Garcia, MIS Administrator through email at mggarcia@acgov.org or by phone at (510) 259-3802.

ITEM V.A. – DISCUSSION

RAPID RESPONSE (RR) / WORKER ADJUSTMENT AND RETRAINING NOTIFICATION (WARN) REPORT DISCUSSION

BACKGROUND:

During prior Organizational Effectiveness (OE) Committee meetings, committee members had requested a deeper dive into each of the reports that are presented quarterly – to enhance their understanding of the data and offer them insight to areas where they can have input regarding performance and even the appearance of the data reported.

This quarter, the highlight will be on the Rapid Response (RR) / Worker Adjustment and Retraining Notification (WARN) Report.

Javier Contreras, Alameda County Workforce Development Board's (ACWDB) RR Coordinator, will cover some of the requirements for employers to report layoffs and/or facility closures – and he'll highlight some of the details contained in the RR/WARN Report.

For additional information, please contact Javier Contreras, ACWDB's Rapid Response Coordinator. You can reach Javier at (510) 259-3831 or through email at javier.contreras@acgov.org.

ITEM VI.A. – INFORMATION

AMERICA'S JOB CENTER OF CALIFORNIA (AJCC) CERTIFICATION CONTINUOUS IMPROVEMENT PLAN UPDATE

BACKGROUND:

At the November 3, 2021 meeting of the Organizational Effectiveness Committee, staff highlighted the Workforce Innovation and Opportunity Act (WIOA) requirement of Local Boards to certify their Comprehensive America's Job Center of California's (AJCC) every three years, by conducting an independent and objective evaluation in accordance with the State Board's criteria and procedures. The AJCC certification accomplishes the following goals:

- 1. Seeks alignment of the AJCC operations with California's WIOA State Plan and the Department of Labor's vision for an effective AJCC;
- 2. Sets standards for consistently high-quality services for customers; and,
- 3. Commits to a process of continuous improvement.

UPDATE:

The AJCC certification process includes a Continuous Improvement Plan (CIP) containing 16 goals with the due dates spanning program years 2021-2024. The ACWDB staff meets virtually with Eden Area Comprehensive AJCC, operated by Rubicon Programs, on a quarterly basis to review goals and discuss progress. On September 22, 2023, ACWDB was provided an update by Rubicon Programs on the progress being made toward CIP goals. The progress is highlighted in the chart below:

| Action/Improvement Opportunity | Agency | Due Date | Status |
|------------------------------------------|--------|-----------|----------|
| The AJCC will offer extended virtual | AJCC | March 31, | Complete |
| office hours during remote operations. | | 2022 | |
| The AJCC will develop a plan to meet | AJCC | March 31, | Complete |
| with MOU partners on a bi-monthly | | 2022 | |
| basis. | | | |
| The AJCC will continue to use | AJCC | March 31, | Complete |
| CalJOBS and/or a data collection | | 2022 | |
| spreadsheet to improve access and | | | |
| tracking of employer services. | | | |
| The AJCC will provide (in-person and | AJCC | June 30, | Complete |
| virtual) customer input to inform | | 2022 | |
| ACWDB on improvement plans. | | | |
| The AJCC staff will achieve a greater | AJCC | June 30, | Complete |
| understanding related to job quality and | | 2022 | _ |
| high-road training partnerships. | | | |

| The AJCC will continue to offer cross- training in partner program services (DOR, SSA, etc.) | AJCC | June 30, 2022 | Complete/Ongoing |
|---------------------------------------------------------------------------------------------------------------------------------|------------|--------------------|------------------------------------------|
| Continued work with ACWDB Business Services Unit to consistently meet OJT goals. | AJCC/ACWDB | June 30, 2022 | Complete/Ongoing |
| The AJCC will draft a survey to gauge the immediate response of employers following employer engagement events. | AJCC | June 30, 2022 | Complete/Ongoing |
| The AJCC will develop a plan and schedule dates for partners to provide trainings of each other's programs to staff. | AJCC | June 30, 2022 | Complete |
| The AJCC will implement the use of CalJOBS to improve access and tracking of employer services. | AJCC/ACWDB | June 30, 2022 | Complete |
| The AJCC staff will share with ACWDB the results of the customer feedback. | AJCC | June 30, 2022 | Complete/Ongoing |
| The AJCC will host on-site job fairs and employer panel events once in-person services resume. | AJCC | September 30, 2022 | Complete/Ongoing |
| The AJCC will develop a plan to document how MOU partners will be re-engaged post-pandemic once the building re-opens. | AJCC | September 30, 2022 | Complete |
| The AJCC will define how priority population customers, specifically Veterans, are recruited and given precedence for services. | AJCC | September 30, 2022 | Complete, and updated every Program Year |
| The AJCC staff and their partners will leverage professional development trainings. | AJCC/ACWDB | September 30, 2022 | Complete/Ongoing |
| The AJCC will continue to document follow-ups and referrals. | AJCC | March 31, 2023 | Complete/Ongoing |

Rubicon Programs has successfully implemented various components of the CIP and continues to explore additional opportunities to improve. Rubicon Programs regularly shares program information from all Memorandum of Understanding (MOU) partners and encourages cross-referrals and co-enrollments.

Recently, Rubicon Program staff facilitated MOU-partner staff's access to a regional training effort offering staff development topics throughout the year. Some topics will include conflict management through the lens of equity, trauma-informed community and youth engagement, and cultural competency with an English Language Learner population awareness lens. As part of

their efforts to improve service delivery, Rubicon Programs continues to collect feedback surveys from employers and participants who attend their events, while offering an anonymous survey for any career center visitor to share their experience and feedback. Additionally, strategic partnerships are in place to address priority populations and to facilitate co-enrollments for access to services. Collaboration between ACWDB staff and Rubicon staff continues to encourage ongoing improvement and appropriate data tracking.

For additional information please contact Jennifer Victorica, Career Services Coordinator, at Jennifer.Victorica@acgov.org.

ITEM VI.B. – INFORMATION CONDITIONAL FUNDING IMPACTS

BACKGROUND:

On September 14, 2023, the Alameda County Workforce Development Board (ACWDB) engaged in a discussion item to clarify how the Conditional Funding policy has been implemented across the program years where it has been in effect. During this discussion, board members requested further information about the parameters and effects of the existing Conditional Funding policy as it applies to Workforce Innovation and Opportunity Act (WIOA) service providers within Alameda County. Additionally, during the Public Forum portion of the meeting, there were comments from a WIOA service provider expressing concern about the impacts of the policy on staff and service delivery.

CONDITIONAL FUNDING APPLICATION:

Conditional Funding is triggered at the end of the third quarter (March 30th) when service provider contract performance goals are not met. Up to 25% of total contracted funding is withheld until the end of the program year (June 30th). If service providers meet their performance targets, they will be awarded their full contract amount. If they do not, a forfeiture formula is applied. The forfeiture formula considers performance attainments within a select group of performance measures and averages those attainments to determine the final forfeiture amount. The Conditional Funding policy was initiated to ensure accountability and value of service for Local Area job seekers.

The contract performance measures that are averaged in the forfeiture formula for each contracted service provider are as follows:

In-School and Out-of-School Youth Providers:

- 1. Number of new enrollments
- 2. Percentage of newly enrolled participants who received a Work-Based Learning services
- 3. Percentage of newly enrolled participants who received a Soft/Core Skills or Leadership Development service

Adult and Dislocated Worker Providers:

- 1. Number of new enrollments within their Adult funding stream
- 2. Number of new enrollments within their Dislocated Worker funding stream
- 3. Training dollars obligated within their Adult funding stream
- 4. Training dollars obligated within their Dislocated Worker funding stream
- 5. Number of On-the-Job Training (OJT) enrollments.

CONDITIONAL FUNDING IMPACTS:

Since the Conditional Funding policy was implemented, service providers have experienced different levels of financial impact, dependent upon each of their final performance attainments.

The attached charts provide the following details for program year (PY) 2019/2020 (the first year that Conditional Funding policy was applied), through PY 2022/2023. The following information will aid in interpretation of the data attached.

PY 2021/2022

ACWDB adopted a new system design (The Career Services Collaborative model) in PY 2021/2022. Service providers for Adults, Dislocated Workers, and Youth changed from the prior program year. As such, the Conditional Funding policy was waived, system-wide, for all WIOA contracted service providers in PY 2021/2022. The amounts reflected in the "Based on Performance" column provide an estimate of the amount of funds that would have been withheld if the Conditional Funding policy had not been waived for the program year.

PY 2022/2023

In PY 2022/2023, ACWDB's Conditional Funding policy was modified as follows taking service provider input into account:

WIOA Adults & Dislocated Workers

Service providers met all of their goals under the WIOA Adult funding stream. Therefore, WIOA Adult funds were not factored in to the withholding formula.

Due to challenges with Dislocated Worker recruitment across California, ACWDB decided to cap withholding at 15% rather than the 25% that had been identified within service provider contracts. Withholding this program year was applied only to Dislocated Worker funds – and decreased from 25% to a 15% cap.

Ohlone College, lead for the Career Services Collaborative model, was able to attain all of their goals for both the WIOA Adult and Dislocated Worker funding streams.

For additional information, please contact Michele Garcia, MIS Administrator. You can reach Michele at (510) 259-3802 or through email at Mggarcia@acgov.org.

ATTACHMENT:

VI.B.1. – Summary of Conditional Funding Impacts

WIOA Adults & Dislocated Workers

| PY | Enrolled | | Trng Fund Exp | | OJT | AVERAGE | Full | Forfeit | |
|----------------------------------|----------|----------|---------------|---------|-----------|----------|-----------|-----------|-----------|
| 19/20 | Ad | DW | Ad | DW | Both | All | Award | \$ | |
| EDEN- Rubicon Programs | 100.0% | 100.0% | 100.0% | 100.0% | 33.0% | 86.6% | \$644,468 | \$86,359 | |
| NORTH CITIES- College of Alameda | 100.0% | 100.0% | 99.0% | 80.0% | 29.0% | 81.6% | \$347,021 | \$63,852 | |
| TRI-CITIES- Ohlone College | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | \$429,645 | \$0 | |
| VALLEY- Chabot/Las Positas | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | \$231,348 | \$0 | |
| PY | Enro | olled | Trng Fi | und Exp | OJT | AVERAGE | Full | Forfeit | |
| 20/21 | Ad | DW | Ad | DW | Both | All | Award | \$ | |
| EDEN- Rubicon Programs | 100.0% | 100.0% | 99.6% | 100.0% | 0.0% | 79.9% | \$632,660 | \$127,038 | |
| NORTH CITIES- College of Alameda | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | \$340,663 | \$0 | |
| TRI-CITIES- Ohlone College | 100.0% | 100.0% | 89.7% | 100.0% | 80.0% | 93.9% | \$421,773 | \$25,559 | |
| VALLEY- Chabot/Las Positas | 100.0% | 100.0% | 90.6% | 100.0% | 66.7% | 91.5% | \$227,109 | \$19,395 | |
| PY 21/22 | Enro | olled | Trng Fi | und Exp | OJT | AVERAGE | Full | Forfeit | Based on |
| Conditional Funding WAIVED | Ad | DW | Ad | DW | Both | All | Award | \$ | Perform |
| AJCC -Rubicon Programs | 100.0% | 66.4% | 99.9% | 90.7% | 100.0% | 91.4% | \$632,660 | \$0 | \$54,409 |
| CSC -Ohlone (Lead) | 100.0% | 63.5% | 100.0% | 96.8% | 33.3% | 78.7% | \$989,545 | \$0 | \$210,575 |
| PY | Enr | Trng Exp | OJT | AVERAGE | Full | Forfeit | | | |
| 22/23 | DW | DW | Both | All | Award | \$ | | | |
| AJCC -Rubicon Programs | 90.3% | 56.6% | 100.0% | 82% | \$358,898 | \$53,835 | (15%) | | |
| CSC -Ohlone (Lead) | 100.0% | 100.0% | 100.0% | 100% | \$561,353 | \$0 | | | |

^{*}All forfeiture amounts are approximate due to rounding of figures in excel formulas.

Youth and Young Adults

| PY | Enrolled | Activ | vities . | AVERAGE | Full | Forfeit | | |
|-------------------------------------------------------|-----------|--------|----------|---------|-----------|----------|----------|-------|
| 19/20 | Elliolled | WBL | CSL | ALL | Award | \$ | | |
| I/S-EDEN EROP | 100.0% | 100.0% | 100.0% | 100.0% | \$100,946 | \$0 | | |
| O/S-EDEN Hayward Adult School | 100.0% | 100.0% | 100.0% | 100.0% | \$327,066 | \$0 | | |
| O/S-NORTH BYA | 100.0% | 100.0% | 100.0% | 100.0% | \$281,640 | \$0 | | |
| O/S-TRI CITIES/VALLEY La Familia | 100.0% | 100.0% | 100.0% | 100.0% | \$299,811 | \$0 | | |
| PY | Enrolled | Activ | vities . | AVERAGE | Full | Forfeit | | |
| 20/21 | Lillolled | WBL | CSL | ALL | Award | \$ | | |
| I/S-EDEN EROP | 100.0% | 100.0% | 94.2% | 98.1% | \$161,012 | \$3,113 | | |
| O/S-EDEN Hayward Adult School | 100.0% | 100.0% | 100.0% | 100.0% | \$328,465 | \$0 | | |
| O/S-NORTH BYA | 100.0% | 100.0% | 100.0% | 100.0% | \$282,845 | \$0 | | |
| O/S-TRI CITIES/VALLEY La Familia | 100.0% | 100.0% | 100.0% | 100.0% | \$301,093 | \$0 | | _ |
| PY 21/22 | Enrolled | Activ | vities . | AVERAGE | Full | Forfeit | Based on | |
| Conditional Funding WAIVED | Elliolled | WBL | CSL | ALL | Award | \$ | Perform | |
| I/S-EDEN EROP | 100.0% | 100.0% | 100.0% | 100.0% | \$161,012 | \$0 | \$0 | |
| I/S-VALLEY TVROP | 75.0% | 100.0% | 100.0% | 91.7% | \$56,000 | \$0 | \$4,667 | |
| O/S-EDEN La Familia | 50.0% | 100.0% | 100.0% | 83.3% | \$168,000 | \$0 | \$28,000 | |
| O/S-NORTH BYA | 100.0% | 100.0% | 100.0% | 100.0% | \$282,845 | \$0 | \$0 | |
| O/S-TRI CITIES Ohlone | 42.5% | 91.5% | 65.4% | 66.5% | \$191,605 | \$0 | \$47,901 | (25%) |
| PY | Enrolled | Activ | vities 💮 | AVERAGE | Full | Forfeit | | |
| 22/23 | Lillolled | WBL | CSL | ALL | Award | \$ | | |
| I/S-EDEN EROP | 100.0% | 100.0% | 100.0% | 100.0% | \$161,943 | \$0 | | |
| I/S-VALLEY TVROP | 100.0% | 100.0% | 100.0% | 100.0% | \$112,000 | \$0 | | |
| O/S-EDEN La Familia | 100.0% | 100.0% | 80.5% | 93.5% | \$351,000 | \$22,815 | | |
| 5,5 <u>12 11 14 14 14 14 14 14 14 14 14 14 14 14 </u> | | | | | | | | |
| O/S-NORTH BYA | 93.5% | 98.2% | 100.0% | 97.2% | \$284,797 | \$7,879 | | |

^{*}All forfeiture amounts are approximate due to rounding of figures in excel formulas.

ITEM VI.C. - INFORMATION

CENTERING CLIENT EXPERIENCES – SURVEYING EFFORTS

BACKGROUND:

The Alameda County Workforce Development Board (ACWDB) staff understands the importance of continuously learning about the needs of its dual clients - job seekers and businesses. Currently, efforts to capture client experience are done periodically through ACWDB's Local Plan process, periodic program planning, and for special initiatives.

Since one of the objectives of the Organizational Effectiveness (OE) Committee is to continuously take stock of customer satisfaction and client experiences to better meet service needs, it is important to systematize this effort and create more frequent feedback loops to ACWDB members, board staff, and service providers. Centering these experiences will ultimately better position the ACWDB staff to intentionally design programs and initiatives that reach the intended audience, improve service delivery, close service gaps, and amplify partnerships and resources needed to better serve job seekers and employers.

Toward this end, the ACWDB staff will develop and launch a total of four client experience surveys in program year (PY) 2023/2024 to collect data from Adults/Dislocated Workers, In-School/Out-of-School Youth/Young Adults, and Businesses. One survey will target Adults and Dislocated Workers, and one will target In-School and Out-of-School Youth/Young Adults.

For businesses, two surveys will be developed and launched – one broader level survey that captures the ongoing employer need (hiring, upskilling, recruitment challenges, etc.) and one that measures customer satisfaction as ACWDB's internal Business Services Unit (BSU) works directly with employers and businesses.

The ACWDB staff team will share the results/responses of these surveys when responses are available and at future OE Committee meetings.

For more information about this item, contact Interim Assistant Director, Latoya Reed-Adjei by phone at (510) 259-3833 or by email at latoya.reed-adjei@acgov.org.

ITEM VII.A. – REPORTS

LOCAL AREA PERFORMANCE REPORTS YOUTH, ADULTS, AND DISLOCATED WORKERS

PY 2023/2024; 1st Quarter; 7/1/2023 THROUGH 9/30/2023

BACKGROUND:

The Alameda County Workforce Development Board (ACWDB) negotiates Local Area Performance (LAP) biennially with the State of California. LAP goals for program years (PY) 2022/2023 and 2023/2024 were negotiated on September 19, 2022.

The LAP measures, goals, and actual performance attainments are not evaluated in real time. There is a minimum six-month look back at participants who completed Workforce Innovation and Opportunity Act (WIOA) funded services during previous quarters.

ANALYSIS OF REPORTS:

WIOA performance outcomes reflect that ACWDB service providers achieved over 100% of their goals in the following categories:

- Placement Rate @ 2nd Quarter Post Exit (Dislocated Workers only)
- Median Earnings @ 2nd Quarter Post Exit (Adults and Dislocated Workers)
- Credential Rate (WIOA Adults only)

Measurable Skill Gains, which track an individual's progress toward credential attainment, continue to be a challenge across ACWDB's workforce system. Staff have continued to offer support and training to service provider staff on this topic. Tools to aid in understanding this measure are presently in development.

Please review the performance attainments on the attached report (Attachment VII.A.1.) for a full representation of ACWDB's LAP outcomes for PY 2023/2024 first quarter.

Please contact Michele G. Garcia, MIS Administrator if you have any questions regarding this report. You can reach Michele at (510) 259-3802 or through email at mggarcia@acgov.org.

ATTACHMENT:

VII.A.1. – REPORT Local Area Performance PY 23-24 Q1 (2 pages)

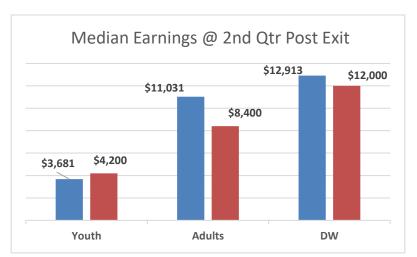
LOCAL AREA PERFORMANCE REPORT WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) TITLE I PROGRAMS YOUTH, WIOA ADULTS, AND DISLOCATED WORKERS PY 2023/2024; QUARTER 1 (7/1/2023 THROUGH 9/30/2023)

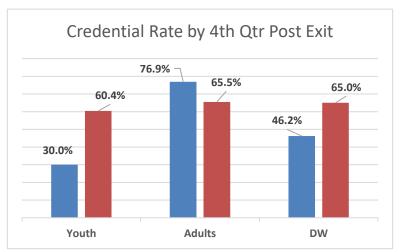
| Funding Stream/Population: | In-School & Out-of-School Youth | | WIOA Adults | | | Dislocated Workers | | | |
|--------------------------------------------------------------------------------|------------------------------------------------|-------------------|-------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------------------------|-----------------------|----------------------------|-------------------|--------------|
| Population Description: | Ages 16 through 24 with Barriers to Employment | | Ages 18 and over; predominantly individuals with barriers to employment | | Laid-off or terminated workers, eligible for UI, and unlikely to return to their prior occupation | | | | |
| CORE INDICATORS OF PERFORMANCE | Total Current Period | PY 23/24 Goals | % of Goal | Total Current Period | PY 23/24 Goals | % of Goal | Total Current Period | PY 23/24 Goals | % of Goal |
| Placement Rate 2nd Quarter Post Exit ① Exited between 7/1/2022 and 9/30/2022 | 56.3% | 67.7% | 83.2% | 59.4% | 65.0% | 91.4% | 74.1% | 70.0% | 105.9% |
| Placement Rate @ 4th Quarter Post Exit ① Exited between 1/1/2022 and 3/31/2022 | 50.0% | 63.0% | 79.4% | 51.1% | 64.0% | 79.8% | 66.0% | 69.0% | 95.7% |
| Median Earnings @ 2nd Quarter Post Exit Exited between 7/1/2022 and 9/30/2022 | \$3,681 | \$4,200 | 87.6% | \$11,031 | \$8,400 | 131.3% | \$12,913 | \$12,000 | 107.6% |
| Credential Rate Exited between 1/1/2022 and 3/31/2022 | 30.0% | 60.4% | 49.7% | 76.9% | 65.5% | 117.4% | 46.2% | 65.0% | 71.1% |
| Measurable Skill Gains ② Exited between 7/1/2023 and 9/30/2023 | 9.1% | 57.8% | 15.7% | 10.7% | 45.0% | 23.8% | 7.1% | 45.0% | 15.8% |

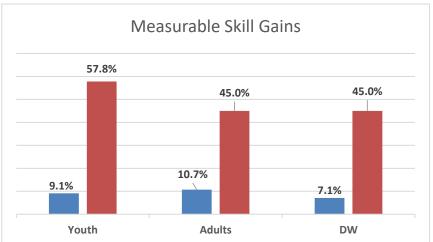
¹ Placement in Employment for Adults & Dislocated Workers; and Placement in Employment, Education, Advanced Training or the Military for Youth.

² Measurable Skill Gains track an individuals progress toward credential attainment.



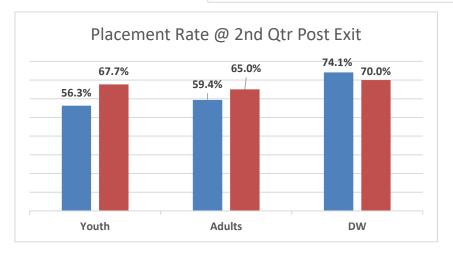


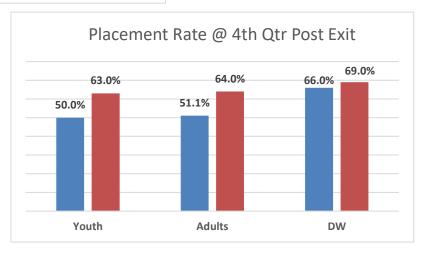












Attachment VII.A.1. Page 2 of 2

ITEM VII.B.1. – REPORTS

<u>CALJOBSSM REGISTRATION RATE</u> <u>WITHIN THE LOCAL WORKFORCE DEVELOPMENT AREA</u> PY 2023/2024; QUARTER 1 (JULY 1, 2023 THROUGH SEPTEMBER 30, 2023)

BACKGROUND:

The Alameda County Workforce Development Board's (ACWDB) Career Service Providers serve a significant number of job seekers through self-directed activities. These job seekers, who are not yet enrolled in Workforce Innovation and Opportunity Act (WIOA) programs, are commonly referred to as "Universal Customers". Job seekers self-register into the state's career networking system (CalJOBS) and then may take advantage of services including workshops, computer labs, and other universal services offered through ACWDB's system.

ACWDB recognizes that universal services utilize staff time and resources and should be tracked as a statement to the traffic sustained through ACWDB's workforce system. California's CalJOBS system offers local boards the ability to report on the number of job seekers who reside within their areas and who utilize the CalJOBS system to meet their job search and vocational training needs.

Virtual and online services were especially critical for job seekers during and after the COVID-19 pandemic due to the number of individuals who continue to prefer to engage in job search activities remotely.

ANALYSIS OF REPORT:

This report is reflective of only individuals who are newly registered in the CalJOBS system. Individuals who had been registered in CalJOBS prior to this period would not be reflected on this report – even though they may continue to engage with WIOA services or the CalJOBS system.

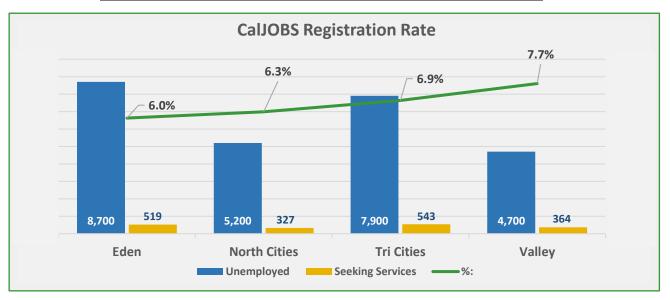
Based on the monthly labor force data published by California's Employment Development Department (EDD) Labor Market Division, the CalJOBS registration rate in Alameda County is approximately 6.6%. The number of unemployed compared with the number registered in CalJOBS suggests that of the unemployed individuals in Alameda County, just over 6% are seeking career and vocational training services through publicly funded programs or California's CalJOBS system.

For additional information, you may contact Michele G. Garcia, Workforce Board System Administrator. Michele may be reach by phone at (510) 259-3802 or through email at mggarcia@acgov.org.

ATTACHMENT:

VII.B.1.a. – REPORT CalJOBS Registration Rate PY 23-24 Q1

CALJOBSSM REGISTRATION RATE WITHIN THE LOCAL WORKFORCE DEVELOPMENT AREA PY 2023/2024, QUARTER 1; (07/01/2023 THROUGH 9/30/2023)



| Labor Force Data | Planning Areas within ACWDB's Local Area | | | | | | | | |
|-------------------------------------------------------|------------------------------------------|---------------------|------------|---------|---------|--|--|--|--|
| | Eden | North Cities | Tri Cities | Valley | TOTAL | | | | |
| TOTAL LABOR FORCE by Planning Area ¹ | 192,500 | 126,700 | 180,100 | 122,400 | 621,700 | | | | |
| Unemployment Number | 8,700 | 5,200 | 7,900 | 4,700 | 26,500 | | | | |
| Unemployment Rate | 4.52% | 4.10% | 4.39% | 3.84% | 4.21% | | | | |
| TOTAL INDIVIDUALS SEEKING SERVICES ² | 519 | 327 | 543 | 364 | 1,753 | | | | |
| % of Total Unemployed Labor Force Served ³ | 6.0% | 6.3% | 6.9% | 7.7% | 6.6% | | | | |

Labor Force Data by Planning Area is based on California's Labor Force Data for Cities - March 2022 Benchmark; Published 9/15/2023 by the California Employment Development Department (EDD). Total Labor Force by Planning Area = the number individuals eligible for employment within the designated area. Unemployment Number = the number of employment eligible individuals that are unemployed Unemployment Rate = the Unemployment Number divided by the Total Labor Force number. Statistics for the City of Oakland are excluded from this data - but are included in comment 2 "NOTE".

² Customers who were registered in CalJOBS categorized by their City of residence.

Registration in the CalJOBS system is an indicator used to understanding job seeking efforts of individuals.

NOTE: There were an additional 752 job seekers who utilized services in ACWDB's Local Area during this period, but who reside outside ACWDB's service delivery area, and are NOT accounted for in this report. Of those 752, 748 were residents of the City of Oakland.

³ % of Total Unemployed Labor Served = Total Individuals Seeking Services divided by Unemployment Number.

CalJOBS Report used: Detailed Reports/Individual Reports/Registered Individuals/by Local Area/PY to date
Labor Market Data Source: EDD Labor Force and Unemployment Rate for Cities and Census Designated Places
http://www.labormarketinfo.edd.ca.gov/data/labor-force-and-unemployment-for-cities-and-census-areas.html

ITEM VII.B.2. – REPORTS

CONTRACT PERFORMANCE INDICATORS REPORTS (CPIR) ADULTS AND DISLOCATED WORKERS PY 2023/2024; QUARTER 1 (7/1/2023 THROUGH 9/30/2023)

BACKGROUND:

Alameda County Workforce Development Board's (ACWDB) Contract Performance Indicators Reports provide a method for staff, service providers, the community, and the board to stay informed about progress made toward attainment of contract performance goals. Contract performance goals are written into each of ACWDB's service provider contracts.

ACWDB has contracted with two organizations to provide career and training services to Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker participants. Rubicon Programs, Inc. operates the America's Job Center of California (AJCC) in the Eden Area, and Ohlone Community College leads the Career Services Collaborative offering services to the North Cities, Tri-Cities, and Tri-Valley sub-regions of ACWDB's local service delivery area.

ANALYSIS OF REPORTS:

In an effort to offer flexibility and take services to active participants into account, Adult and Dislocated Worker service providers were allowed to carry-in 25% of their PY 2023/2024 enrollment goal from participants who were active/enrolled during the prior program year. As a result, these service providers received credit toward their PY 2023/2024 enrollment goals as follows:

| Carry-Ins | Adult | DW |
|-----------|-------|----|
| AJCC | 22 | 22 |
| CSC | 34 | 34 |

Additionally, recruitment efforts for this program year appear to be more effective – and yielding high enrollments for this first quarter period. Training fund obligations also appear to be progressing toward annual goals with levels at or above expected first quarter targets.

While service providers continue to express challenges with participant follow-through and communication of job placement outcomes, the entered employment rates are reflecting higher than in the prior program year.

Please review the attached report for a full representation of contract performance attainments for the first quarter of PY 2023/2024.

For additional information, you may contact Michele G. Garcia, MIS Administrator by phone at (510) 259-3802 or through email at mggarcia@acgov.org.

ATTACHMENT:

VII.B.2.a. – REPORT Ad DW CPIR PY 23-24 Q1

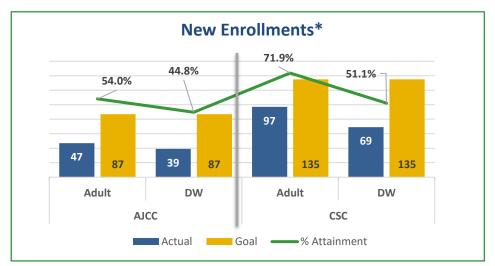


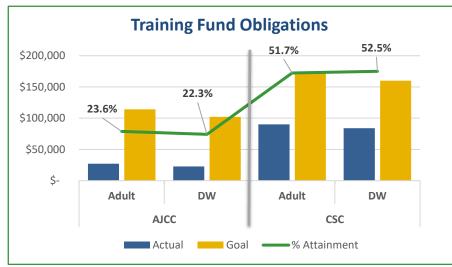
CONTRACT PERFORMANCE INDICATORS REPORT Attachment Attac

Attachment VII.B.2.a. Page 1 of 2

PY 2023/2024; 1st QUARTER (7/1/2023 THROUGH 9/30/2023)

How Much Did We Do?

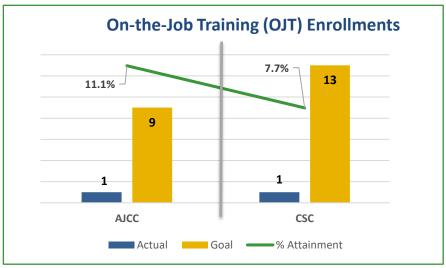




*NOTE: Contractors were allowed to carry-in 25% of their PY 23/24 enrollment goal.

As a result, each provider received credit for carried-in participants from PY 22/23 as follows:

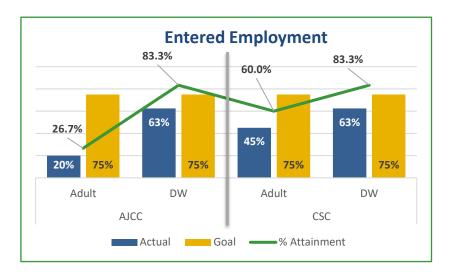
| Carry-Ins | Adult | DW |
|-----------|-------|----|
| AJCC | 22 | 22 |
| CSC | 34 | 34 |

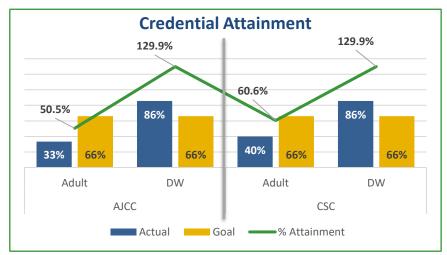


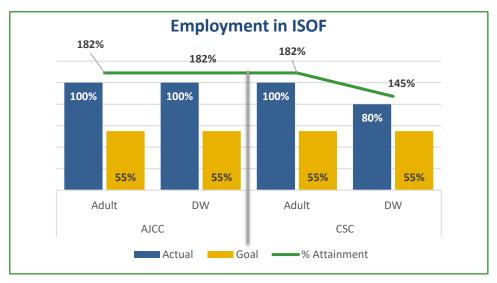
AJCC - America's Job Center of California

CSC - Career Services Collaborative

Is Anyone Better Off







*ISOF = ACWDB's Industry Sector and Occupational Framework - Identifying industry sectors and occupations that are projected to grow, offer livable wages, or are considered quality jobs with high road employers.

<u>ITEM VII.C. – REPORTS</u>

YOUTH CONTRACT PERFORMANCE INDICATORS REPORTS PY 2023/2024; QUARTER 1 (JULY 1, 2023 THROUGH SEPTEMBER 30, 2023)

BACKGROUND:

In alignment with the Workforce Innovation and Opportunity Act (WIOA) legislation, Local Area Performance Measures for all WIOA Formula populations (Adults and Dislocated Workers and Youth) include:

- Employment Rate at 2nd Quarter After Exit (Employment or Placement for Youth)
 Employment Rate at 4th Quarter After Exit (Employment or Placement for Youth)
- 3. Median Earnings at 2nd Quarter After Exit
- 4. Credential Attainment within four Quarters After Exit
- 5. Measurable Skill Gains

NOTE: "Placement" for Youth performance (specifically as referenced in items 1 and 2 above), is defined as placement in employment, advanced training, post-secondary education, or the military.

Toward our Local Area Performance goals, Alameda County Workforce Development Board's (ACWDB) contracted service providers for youth and young adults have goals written into their contracts for the following performance measures:

- 1. Number of new enrollments
- 2. Number of participants enrolled into:
 - a. Work-Based Learning activities
 - b. Core skills/Leadership activities
 - c. Training activities that lead to credential attainment
- 3. Credential attainments
- 4. Youth placements reported at case closure
- 5. Measurable Skill Gains

ANALYSIS OF REPORTS:

In-School Youth Innovation Programs:

Both In-School Youth providers (Eden Area Regional Occupational Program (ROP) and Tri-Valley ROP) have initiated recruitment and enrollment of participants. Enrollments for Tri-Valley's participants are not yet reflected on this first quarter report because they have yet to receive all the services required to count them as WIOA-enrolled individuals.

Out-of-School Youth Future Force Programs:

This program year, the Out-of-School, Future Force programs for youth and young adults were allowed to carry-in 25% of their PY 2023/2024 enrollment goal from participants were active/enrolled during the prior program year. As a result, three youth providers received credit for these carried-in participants as follows:

Out-of-School Youth Carry-In Allowances

| YOE | YON | YOT |
|------------|-----|--------|
| La Familia | BYA | Ohlone |
| 16 | 12 | 5 |

Please review the attached report for contract performance attainments in other areas.

If you have questions regarding these reports, please contact Michele G. Garcia, MIS Administrator at (510) 259-3802 or by email at mggarcia@acgov.org.

ATTACHMENT:

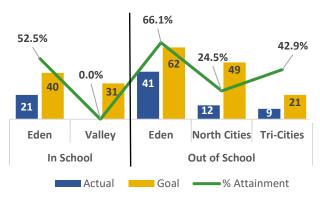
VII.C.1. – REPORT Yth CPIR PY23-24 Q1



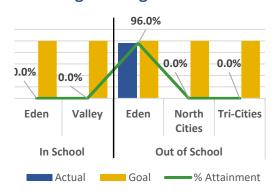
YOUTH CONTRACT PERFORMANCE INDICATORS REPORTS PY 2023/2024 1ST QUARTER (7/1/2023 THROUGH 9/30/2023)

How Much Did We Do?

Total Enrollments*

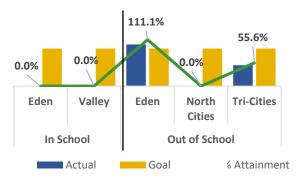


Training Leading to Credential

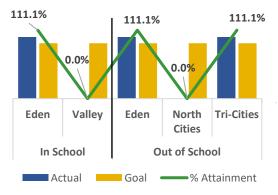


How Well Did We Do?

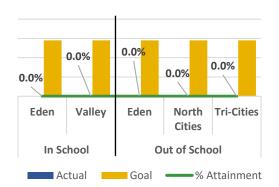
Core Skills / Leadership Development



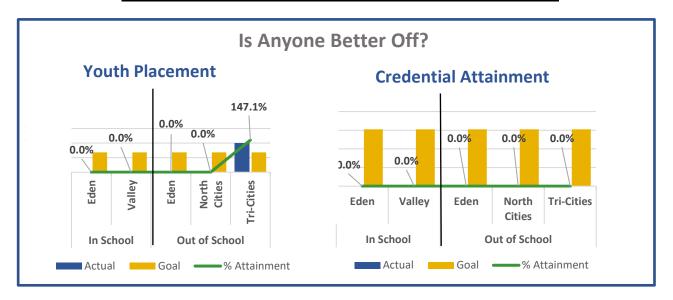
Work Based Learning



Measurable Skill Gains



YOUTH CONTRACT PERFORMANCE INDICATORS REPORTS PY 2023/2024 1ST QUARTER (7/1/2023 THROUGH 9/30/2023)



AGGREGATE OF ALL YOUTH PROVIDERS

PY 2023/2024; 1ST QUARTER - JULY 01, 2023 THROUGH SEPTEMBER 30, 2023

| FUND SOURCE: | IN-SCHOOL | | | OUT-OF-SCHOOL | | |
|---------------------------------------------------------------|-----------|-------|-----------|---------------|-------|----------|
| PERFORMANCE MEASURES | ACTUAL | GOAL | % of GOAL | ACTUAL | GOAL | % of GOA |
| HOW MUCH DID WE DO? | | | | | | |
| # OF CARRY-IN ENROLLMENTS | N/A | N/A | N/A | 33 | 33 | 100.0% |
| # OF NEW ENROLLMENTS | 21 | 71 | 29.6% | 29 | 99 | 29.3% |
| TOTAL ENROLLMENTS | 21 | 71 | 29.6% | 62 | 132 | 47.0% |
| % IN TRAINING THAT LEADS TO CREDENTIAL ATTAINMENT | 0% | 25.0% | 0.0% | 8.0% | 25.0% | 32.0% |
| HOW WELL DID WE DO? | | | | | | |
| % RECEIVED WORK-BASED LEARNING ACTIVITIES | 50% | 90.0% | 55.6% | 66.7% | 90.0% | 74.1% |
| % RECEIVED CORE-SKILLS/LEADERSHIP ACTIVITIES | 0% | 90.0% | 0.0% | 50.0% | 90.0% | 55.6% |
| % RECORDED MEASURABLE SKILL GAINS (of those enrolled in trng) | 0.0% | 58.0% | 0.0% | 0.0% | 58.0% | 0.0% |
| IS ANYONE BETTER OFF? | | | | | | |
| % YOUTH PLACEMENT ① (of closed cases) | 0.0% | 68.0% | 0.0% | 33.3% | 68.0% | 49.0% |
| % OF CREDENTIALS ATTAINED (of those enrolled in training) | 0.0% | 61.0% | 0.0% | 0.0% | 61.0% | 0.0% |

⁽¹⁾ Youth Placement = Placement in Employment, Education, Advanced Training, or the Military.

*NOTE: For PY 2023/2024 the Out-of-School Youth providers were allowed to carry-in 25% of their PY 2023/2024 enrollment goal. As a result, the Out-of-School Youth providers received credit for carried-in participants from PY 2022/2023 as follows:

Out-of-School Youth Carry-In Allowances

| YOE | YON | YOT |
|------------|-----|--------|
| La Familia | BYA | Ohlone |
| 16 | 12 | 5 |

ITEM VII.D.—REPORTS

RAPID RESPONSE REPORT FOR JULY 1, 2023, THROUGH SEPTEMBER 30, 2023

BACKGROUND:

The California Worker Adjustment Retraining Notification (WARN) protects employees, their families, and communities by requiring employers with 75 employees or more to give a 60-day notice to the affected employees and both state and local representatives prior to a plant closing or mass layoff. For PY 2022/2023, the Alameda County Workforce Development Board's (ACWDB) Rapid Response team has documented 18 layoff/closure events, affecting 1,315 workers.

The Rapid Response Coordinator is responsible for responding to WARN notices and provides transition services that are designed to support the company and the employee.

The attached Rapid Response Report covers the period that spans from July 1, 2023, through September 30, 2023, and includes company closures, mass layoffs, and furloughs. Please refer to Attachment VII.D.1. for specific employer data.

Company Closure

Boston Scientific Corporation will permanently close its doors at its Fremont location. This layoff will affect 52 workers. The layoffs began August 11, 2023 and will extend through the calendar year. Boston Scientific communicated in their WARN notice that all affected workers will be notified of their individual termination dates 60 days in advance and that the 47 non-consultant employees will also be able to apply to other roles elsewhere within the company. The device maker plans to move the work that was conducted in Fremont to other company outposts in Minnesota. The Rapid Response team held an in person Rapid Response Orientation (RRO). There were 32 workers in attendance.

Company Outreach

The Rapid Response Coordinator receives the WARN and other layoff information and initiates contact with employers for onsite planning and activities for dislocated workers. Other efforts include coordinating with various partners (California Employment Development Department, Department of Labor, Covered California, America's Job Center of California staff, and others as necessary) as well as presenting to workers and employers on benefits and services available.

Open Rapid Response Orientations

Beginning in May 2023, the Rapid Response Coordinator has been facilitating Open RRO sessions that are not WARN specific to assist Unemployment Insurance (UI) recipients with resources and the goal of capturing the attention of potential Dislocated Worker participants. Using the state's CalJOBSSM system, staff generate a list of individuals who recently applied for

UI benefits and have registered in the CalJOBSSM system. These individuals are then targeted with an email blast advertising an Open RRO that they can attend virtually. They may have been recently laid-off from employment, but not offered an opportunity to engage with the Workforce Innovation and Opportunity Act (WIOA) program.

To date, 279 participants have registered for the Open RRO session – and 134 individuals have attended the bi-weekly RRO and been referred to WIOA service providers based on their city of residence. The resulting individual referrals and WIOA enrollments will not be reflected on the Rapid Response Report since their employers either were not mandated to report the layoffs or they had engaged private, for-profit job placement organizations for assistance.

For further information, please reach out to Javier Contreras, Rapid Response Coordinator at (510) 259-3831 or by email at <u>Javier.Contreras@acgov.org</u>.

ATTACHMENT:

VII.D.1. - ACWDB Layoff and Closure 7/1/2022 6/30/2023

Monthly Report (Including COVID-19 Related Impacts) July 1, 2023 – September 30, 2023 Month Ending: September 30, 2023

WARN

The Worker Adjustment Retraining Notification (WARN) protects employees, their families, and communities by requiring employers to give a 60-day notice to the affected employees and both state and local representatives prior to a plant closing or mass layoff. Federal WARN is applicable only to employers with 100 or more full-time employees. California WARN is applicable to a covered establishment with 75 or more employees full or part-time. Due to the impact of COVID-19 and the evolving status of companies and their layoffs or closures, the information provided on this report is dynamic and subject to change. Please contact ACWDB with any specific questions.

New entries received within the specified timeframe have been bolded for your convenience (A complete listing of COVID-related WARN notices occurring prior to 7/1/2022 may be located at our website acwdb.org.

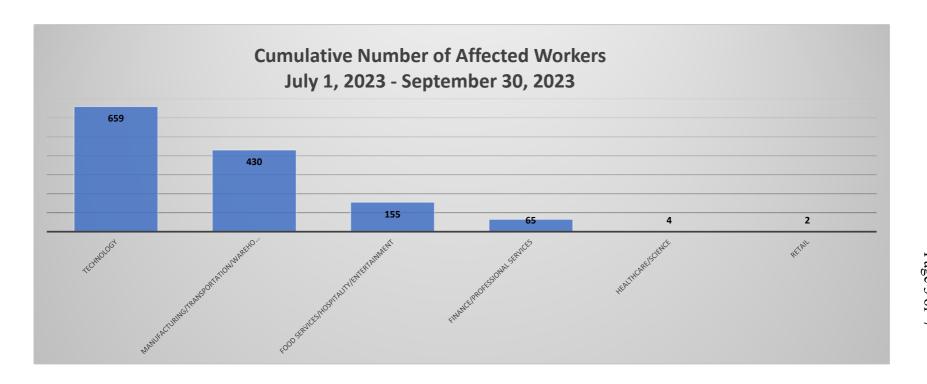
| (A complete listing of COVID-related WARN notices occurring prior to 7/1/2022 may be located at our website acwdb.org.) | | | | | | |
|-----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|----------------------------------|--------------------------|----------------------------------|------------------------------|---------------------|
| All employers and workers impacted: July 1, 2023 - September 30, 2023 EDEN RAPID RESPONSE Total Employers 2 Total Workers 69 | | | | | | |
| NORTH CITIES R | | Total Employers Total Employers | 2 | | Total Workers Total Workers | 69 285 |
| TRI-CITIES RAPIL | | Total Employers | 11 | | Total Workers | 683 |
| TRI-VALLEY RAP | | Total Employers | 3 | | Total Workers | 278 |
| THE STEEL TO BE | | TOTAL | 18 | | TOTAL | 1,315 |
| Region | Employer | Location | Industry | Closure/ Layoff/ Temporary | Layoff Date | Affected Workers |
| Eden | Illumina, Inc. | Hayward | Science | Layoff | 7/21/2023 | 1 |
| Eden | Illumina, Inc. | Hayward | Science | Layoff | 8/14/2023 | 3 |
| Eden | Individualized ABA Services for Families dba IABAS For Families | Hayward | Professional Services | Closure | 8/16/2023 | 65 |
| North Cities | Zymergen Inc. | Emeryville | Manufacturing | Layoff | 8/1/2023 | 3 |
| North Cities | Amyris, Inc. | Emeryville | Technology | Layoff | 8/8/2023 | 62 |
| North Cities | Amyris, Inc. | Emeryville | Technology | Layoff | 8/25/2023 | 65 |
| North Cities | Active Wellness LLC | Alameda | Hospitality | Layoff | 8/31/2023 | 80 |
| North Cities | Perfect Day, Inc. | Berkeley | Food Services | layoff | 9/4/2023 | 75 |
| Tri-Cities | Coherent Corp. | Fremont | Technology | Layoff | 7/11/2023 | 196 |
| Tri-Cities | Moda Operandi, Inc. | Fremont | Retail | Layoff | 7/24/2023 | 2 |
| Tri-Cities | Seagate US, LLC | Fremont | Technology | Layoff | 7/24/2023 | 122 |

Monthly Report (Including COVID-19 Related Impacts) July 1, 2023 – September 30, 2023 Month Ending: September 30, 2023

| Tri-Cities | Lam Reaseach Corp. | Fremont | Manufacturing | Layoff | 7/26/2023 | 6 |
|------------|----------------------------------------|------------|---------------|---------|-----------|-----|
| Tri-Cities | Meta Platforms | Fremont | Technology | Layoff | 7/28/2023 | 117 |
| Tri-Cities | DePuy Synthes Products, Inc. | Fremont | Manufacturing | Closure | 8/4/2023 | 11 |
| Tri-Cities | Medical Device Business Services, Inc. | Fremont | Manufacturing | Closure | 8/4/2023 | 1 |
| Tri-Cities | AMP Printing, Inc. | Dublin | Manufacturing | Closure | 8/6/2023 | 89 |
| Tri-Cities | Boston Scientific Corporation | Fremont | Manufacturing | Layoff | 8/11/2023 | 52 |
| Tri-Cities | Jabil Inc. | Fremont | Manufacturing | Layoff | 8/22/2023 | 28 |
| Tri-Cities | Bloom Energy Corporation | Fremont | Technology | Layoff | 9/16/2023 | 58 |
| Tri-Cities | Seagate US, LLC | Fremont | Technology | Layoff | 9/29/2023 | 1 |
| Tri-Valley | Lam Reaseach Corp. | Livermore | Manufacturing | Layoff | 7/26/2023 | 155 |
| Tri-Valley | Jabil Inc. | Livermore | Manufacturing | Layoff | 8/22/2023 | 85 |
| Tri-Valley | Thermo Fisher Scientific | Pleasanton | Technology | Layoff | 8/22/2023 | 38 |

Monthly Report (Including COVID-19 Related Impacts) July 1, 2023 – September 30, 2023 Month Ending: September 30, 2023

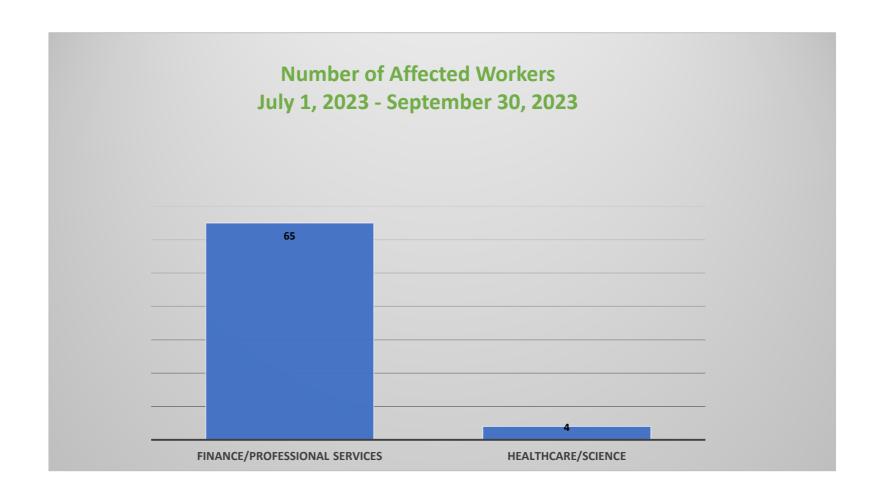
| Industry | Affected Workers |
|-----------------------------------------|------------------|
| Technology | 659 |
| Manufacturing/Transportation/Warehouse | 430 |
| Food Services/Hospitality/Entertainment | 155 |
| Finance/Professional Services | 65 |
| Healthcare/Science | 4 |
| Retail | 2 |
| Grand Total | 1,315 |



ACWDB Layoff and Closure Monthly Report July 1, 2023 – September 30 2023 Month Ending: September 30, 2023

EDEN RAPID RESPONSE

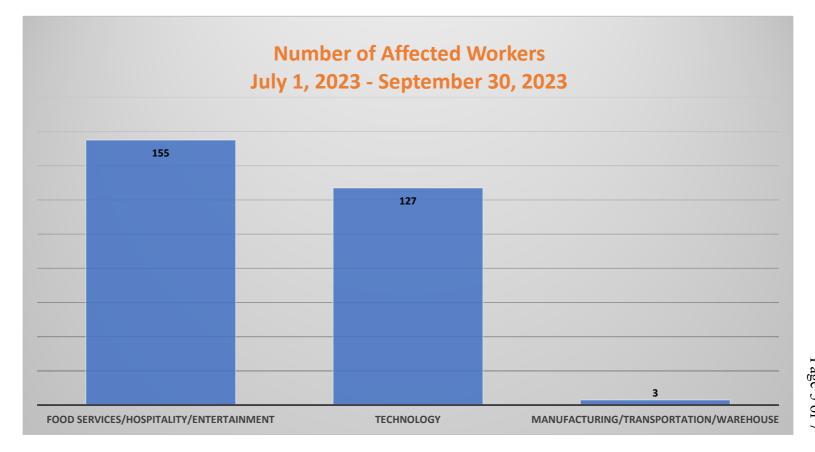
| Industry | Affected Workers |
|-------------------------------|------------------|
| Finance/Professional Services | 65 |
| Healthcare/Science | 4 |
| Grand Total | 69 |



ACWDB Layoff and Closure Monthly Report July 1, 2023 – September 30, 2023 Month Ending: September 30, 2023

NORTH CITIES RAPID RESPONSE

| Industry | Affected Workers |
|-----------------------------------------|------------------|
| Food Services/Hospitality/Entertainment | 155 |
| Technology | 127 |
| Manufacturing/Transportation/Warehouse | 3 |
| Grand Total | 285 |

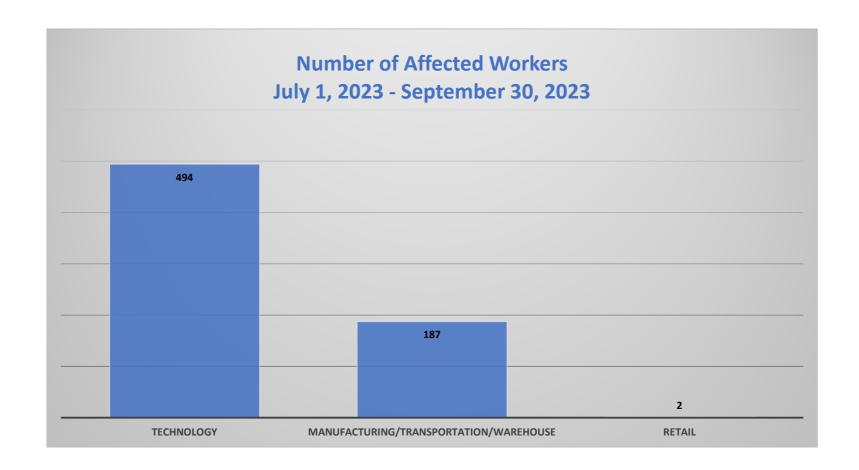


Attachment VII.D.1. Page 6 of 7

ACWDB Layoff and Closure Monthly Report July 1, 2023 – September 30, 2023 Month Ending: September 30, 2023

TRI-CITIES RAPID RESPONSE

| Industry | Affected Workers |
|----------------------------------------|------------------|
| Technology | 494 |
| Manufacturing/Transportation/Warehouse | 187 |
| Retail | 2 |
| Grand Total | 683 |



ACWDB Layoff and Closure Monthly Report July 1, 2023 – September 30, 2023 Month Ending:September 30, 2023

TRI-VALLEY RAPID RESPONSE

| Industry | Affected Workers |
|----------------------------------------|------------------|
| Manufacturing/Transportation/Warehouse | 240 |
| Technology | 38 |
| Grand Total | 278 |



ITEM VII.E. – REPORTS

TRAINING EXPENDITURES REPORT

BACKGROUND:

This item presents the Training Expenditures Report for the Alameda County Workforce Development Board (ACWDB) for PY 2023/2024. The report includes expenditures and obligations of Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker Formula funds and allowable leveraged training expenditures as of September 30, 2023. The activity reflects training expenditures from services provided by the WIOA America's Job Center of California (AJCC), Career Services Collaborative (CSC) Providers and the ACWDB's Business Services Unit.

Objectives of the Training Expenditures Report are to:

- Ensure that training expenditure requirements are met;
- Identify potential program and/or financial problem areas; and,
- Identify under-expenditures that may be directed to more effective training activities.

For PY 2023/2024, California requires that each Local Board spend an amount equal to 30% of their WIOA Formula Adult and Dislocated Worker funding allocations on training. Of that 30%, 20% must come out of the WIOA Formula allocation – and up to 10% may be from other leveraged sources of funding.

Training Expenditures - Status of Expenditures & Obligations:

At the time that the Organizational Effectiveness (OE) Committee packet was being prepared, data for PY 2023/2024, quarter one expenditures were not yet available. The actual Training Expenditures Report will be provided as a hand-out at the OE Committee meeting.

Please contact Jennifer Mitchell, Program Financial Specialist, at (510) 259-3829 or by email at jennifer.mitchell@acgov.org if you have any questions.