

**ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD (WDB)
ORGANIZATIONAL EFFECTIVENESS COMMITTEE**

MEETING NOTICE
Wednesday, February 5, 2020
9:30 – 11:30 A.M.
Eden Area Multi-Service Center
24100 Amador Street, 2nd Floor
California Poppy Rooms A/B (#225/226)
Hayward, CA

AGENDA

	PAGE
I. CALL TO ORDER AND ROLL CALL	
II. PUBLIC FORUM	
The public can address the Committee on issues other than those on the agenda, with a limit of three minutes per speaker. Members of the public who wish to address the Committee on published issues should do so at the time the agenda item is being discussed.	
III. ACTION ITEMS / PUBLIC HEARING	
A. Implementation of Board-Approved Conditional Funding Regarding Contract Performance for 2019/2020	1
IV. INFORMATION ITEMS	
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V. REPORTS	
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B.1. Services to Unemployed Relative to the Labor Force Participation Within the Local Workforce Area – PY 2019/2020; Quarter 2	17
B.2. Contract Performance Indicators Reports – PY 2019/2020; Quarter 2	27
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F. Rapid Response Report - PY 2019/2020	51
G. Training Expenditures Report – PY 2019/2020	
VI. MATTERS INITIATED BY COMMITTEE MEMBERS	
VII. ANNOUNCEMENTS	

COMMITTEE MEMBERS: Brian Salem (Committee Chair); Christopher Rose (Committee Vice-Chair); Tyler Abbott; Jennifer Cogley; Brad Frazier; James Paxson; John Torok.

THIS IS AN OPEN MEETING. ALL WDB MEMBERS ARE ENCOURAGED TO ATTEND

WDB Members who are not Committee members but are planning to attend may call Sheroza Haniff at (510) 259-3842 to request the material that will be discussed at this meeting.

*These WIOA Title I financially assisted programs or activities are "Equal Opportunity Employers/Programs".
Auxiliary aids and services are available upon request to individuals with disabilities.*

If you require specific accommodations due to a disability, please call Sheroza Haniff at least 72 hours in advance.

NEXT OE COMMITTEE MEETING: APRIL 8, 2020

ITEM III.A. – ACTION / PUBLIC HEARING

IMPLEMENTATION OF BOARD-APPROVED CONDITIONAL FUNDING ACTIONS REGARDING CONTRACT PERFORMANCE FOR PY 2019/2020

RECOMMENDATION:

That the Alameda County Workforce Development Board's (ACWDB) Organizational Effectiveness (OE) Committee authorize ACWDB staff to implement conditional funding actions as prescribed in youth and career service provider (CSP) contracts for non-attainment of PY 2019/2020 contract performance goals as follows:

1. Withholding of 25% of Workforce Innovation and Opportunity Act (WIOA) grant funds for PY 2019/2020 if 100% of contract performance goals are not met by March 31, 2020.
2. Roll over of unmet PY 2019/2020 contract performance goals into PY 2020/2021 with expected compliance by September 30, 2020.

BACKGROUND:

At the ACWDB meeting on May 9, 2019, the board authorized ACWDB staff to move forward with contract renewal criteria that included conditional funding for providers who did not meet their PY 2018/2019 contract performance goals.

At the ACWDB meeting on September 12, 2019, ACWDB staff took an information item to the board further defining the parameters for conditional funding. Those parameters included:

1. Unmet contract performance goals being carried from PY 2018/2019 into PY 2019/2020;
2. Requirement that the unmet contract performance goals be attained by September 30, 2019; and
3. Withholding of 25% of PY 2019/2020 WIOA grant funds for contractors who do not meet 100% of PY 2019/2020 contract performance goals by March 31, 2020.

ACWDB Program Liaisons have delivered official notification to providers who failed to attain their roll-over performance goals by the September 30, 2019 deadline.

ACWDB staff are seeking authorization to implement with these prescribed conditional funding actions if 100% of PY 2019/2020 contract performance goals are not attained by March 31, 2020.

For further information, contact Michele G. Garcia, Workforce Board System Administrator at (510) 259-3802 or through email mggarcia@acgov.org.

ATTACHMENTS:

III.A.1. – Adult & Dislocated Worker Contract Performance Areas of Concern

III.A.2. – Youth Contract Performance Areas of Concern

ATTACHMENT III.A.1.**ADULT & DISLOCATED WORKER
CONTRACT PERFORMANCE AREAS OF CONCERN
FOR PY 2019/2020**

Staff of the Alameda County Workforce Development Board (ACWDB) wanted to give ACWDB's Organizational Effectiveness (OE) Committee an opportunity to review the current status of contract performance attainments for PY 2019/2020 Adult and Dislocated Worker Career Service Providers (CSP).

It will be important for the OE Committee to be familiar with the status of performance – especially as we approach the March 31, 2020 deadline for attainment of 100% of contract performance goals.

ACWDB's Workforce Innovation and Opportunity Act (WIOA) Service Providers were expected to reach 80% of their annual goals by December 31, 2019; and 100% of their annual goals by March 31, 2020.

Staff will present for discussion items from the Contract Performance Reports located in Section VI of this packet. These reports reflect the status of contract performance as of December 31, 2019.

Areas of Concern:

OJT Enrollments			
CSP	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	10	37	27.0%
Eden	3	12	25.0%
North Cities	2	7	28.6%
Tri-Cities	0	12	0%

WIOA Adult Enrollments			
CSP	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	167	247	67.6%
Eden	49	91	53.8%
Tri-Cities	41	61	67.2%

Dislocated Worker Enrollments			
CSP	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	250	333	75.1%
Eden	89	129	69.0%
Tri-Cities	60	88	68.2%

# WIOA Adult - Entered Employment			
CSP	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	79	186	42.5%
Eden	21	68	30.9%
North Cities	0	47	0.0%
Tri-Cities	33	46	71.7%

# Dislocated Workers – Entered Employment			
CSP	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	90	250	36.0%
Eden	32	97	33.0%
North Cities	1	53	1.9%
Tri-Cities	30	65	46.2%

Credential Attainment – WIOA Adult			
CSP	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	30.0%	62.0%	48.4%
Eden	40.0%	62.0%	64.5%
North Cities	0.0%	62.0%	0.0%
Tri-Cities	30.0%	62.0%	48.4%

Credential Attainment – Dislocated Worker			
CSP	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	35.0%	62.0%	56.5%
North Cities	0.0%	62.0%	0.0%
Tri-Cities	31.3%	62.0%	50.4%

NOTE: Contract Performance items not referenced in the “Areas of Concern” section above are on target to meet their annual goals by the prescribed deadlines.

Staff are providing technical support to assist providers in meeting all performance goals.

ATTACHMENT III.A.2.**YOUTH PROVIDER
CONTRACT PERFORMANCE AREAS OF CONCERN
FOR PY 2019/2020**

Staff of the Alameda County Workforce Development Board (ACWDB) wanted to give ACWDB's Organizational Effectiveness (OE) Committee an opportunity to review the current status of contract performance attainments for PY 2019/2020 Youth Service Providers.

It will be important for the OE Committee to be familiar with the status of performance – especially as we approach the March 31, 2020 deadline for attainment of 100% of contract performance goals.

Staff will present this information in a discussion item at the February 10, 2020 Youth Committee meeting – and provide an update regarding action taken by the OE Committee.

ACWDB's Workforce Innovation and Opportunity Act (WIOA) Service Providers were expected to reach 80% of their annual goals by December 31, 2019; and 100% of their annual goals by March 31, 2020.

Areas of Concern:

Training that Leads to Credential Attainment – In School			
Youth Service Provider	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	0	5	0.0%
Eden ROP*	0	5	0.0%

Training that Leads to Credential Attainment – Out of School			
Youth Service Provider	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	16	39	41.0%
Berkeley Youth Alternatives	0	12	0.0%
La Familia – Tri-Cities	2	8	25.0%
La Familia – Valley	1	5	20.0%

Work-Based Learning Activities – In School			
Youth Service Provider	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	0	36	0.0%
Eden ROP*	0	36	0.0%

Work-Based Learning Activities – Out of School			
Youth Service Provider	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	74	134	55.2%
Hayward Adult School	32	49	65.8%
Berkeley Youth Alternatives	16	41	38.6%
La Familia – Tri-Cities	19	28	68.1%
La Familia - Valley	7	16	43.2%

Soft-Skills / Leadership Training – In School			
Youth Service Provider	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	0	36	0.0%
Eden ROP*	0	36	0.0%

Soft-Skills / Leadership Training – Out of School			
Youth Service Provider	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	64	134	47.7%
Hayward Adult School	25	49	51.4%
Berkeley Youth Alternatives	15	41	36.2%
La Familia – Tri-Cities	17	28	60.9
La Familia – Valley	7	16	43.2%

Youth Placement – In School			
Youth Service Provider	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	0.0%	62.0%	0.0%
Eden ROP*	0.0%	62.0%	0.0%

Youth Placement – Out of School			
Youth Service Provider	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	19.0%	62.0%	30.7%
Berkeley Youth Alternatives	0.0%	62.0%	0.0%
La Familia – Tri-Cities	33.3%	62.0%	53.8%

Credential Attainment – In School			
Youth Service Provider	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	0	5	0.0%
Eden ROP*	0	5	0.0%

Credential Attainment – Out of School			
Youth Service Provider	Actual	Annual Goal	% of Annual Goal
ACWDB System-Wide	13	17	76.5%
Berkeley Youth Alternatives	0	6	0.0%
La Familia – Tri-Cities	2	4	50.0%
La Familia – Valley	0	2	0.0%

*Eden ROP recently met 100% of their annual enrollment goal. ACWDB staff are working with Eden ROP staff to enter all enrollment activities which should be reflected in ACWDB's 3rd quarter reports.

Note: Contract Performance items not referenced in the “Areas of Concern” section above are on target to meet their annual goals by the prescribed deadlines.

Staff are providing technical support to assist providers in meeting all performance goals.

ITEM IV.A. – INFORMATION

CUSTOMER SATISFACTION SURVEY FOR THE BUSINESS SERVICES UNIT (BSU)

BACKGROUND:

At the November 6, 2019, Organizational Effective (OE) Committee meeting, as part of the discussion around Action Item III.A. Business Services Unit (BSU) Performance Goals for PY 2019/2020, staff shared with members the intention to create a customer satisfaction survey for businesses. The goal of the survey is twofold: 1) to gauge how effectively the BSU is serving business customers; and 2) to serve as a basis for delivering improved business services in the future. Alameda County Workforce Development Board (ACWDB) staff stated they would share the survey with the OE Committee upon completion.

The survey will be administered through SurveyMonkey after an initial transaction with a business, whether that is a referral to a partner in the workforce system, assistance with recruitment, or implementation of a training service such as Customized Training. The goal would be for each business receiving a service to complete the survey at least once.

In creating the survey, staff consulted customer satisfaction surveys of Workforce Boards within EASTBAY *Works*, consultant groups, and private businesses. From this information, it was decided that the survey would be limited to four questions which will provide the BSU with important information on the type and satisfaction level of services currently utilized by businesses. In addition, staff will gauge how businesses have become familiar with the ACWDB, and will begin to administer the survey immediately.

Survey questions include the following:

- 1) What service(s) did you receive?
- 2) Please rate your overall level of satisfaction with the business services you received.
- 3) Would you recommend ACWDB Business Services to a colleague or peer?
- 4) How did you hear about ACWDB Business Services?

Please refer to Attachment IV.A.1. ACWDB Business Services Customer Satisfaction Survey for a version of the survey in its entirety modified from the SurveyMonkey link.

For further information, contact Samantha Miller, Program Financial Specialist at (510) 259-3832 or email samiller@acgov.org.

ATTACHMENT:

IV.A.1. – ACWDB Business Services Customer Satisfaction Survey

ACWDB BUSINESS SERVICES

Customer Satisfaction

1. What service(s) did you receive?
(check all that apply)

- General Information on ACWDB/Business Services
- On-the-Job Training Information/Assistance
- Customized/Incumbent Worker Training Information/Assistance
- Business Assistance Program (Manex)
- Assistance/Information on Business Tax Incentives
- Small Business Workshop
- Referral to Career Services Provider
- Referral to Employment Training Panel (ETP)
- Other services (please specify)

2. Please rate your overall level of satisfaction with the services provided to you.



3. Would you recommend ACWDB Business Services to a colleague or peer?

- Yes
- No
- Please share why.

4. How did you hear about ACWDB Business Services?

- Repeat Customer
- Website
- Referral
- Event
- Social Media
- Other

ITEM V.A. – REPORTS

LOCAL AREA PERFORMANCE REPORTS **ADULTS, DISLOCATED WORKERS, AND YOUTH** **PY 2019/2020; 2nd Quarter; 7/1/2019 through 12/31/2019**

BACKGROUND:

Local Area Performance is negotiated with the California Workforce Development Board biennially. PY 2018/2019 and 2019/2020 Local Area Performance goals were approved by the Alameda County Workforce Development Board (ACWDB) through an Action Item at their December 13, 2018 meeting.

Local Area Performance reports were recently updated through the State of California's CalJOBS system and now reflect WIOA performance measures.

The Local Area Performance Measures, goals, and actual performance attainments are not evaluated in "real time". There is a look back at participants who completed Workforce Innovation and Opportunity Act (WIOA) funded services in prior quarters.

ANALYSIS OF REPORTS:

The new format for the Local Area Performance Reports allows workforce boards to review statistics regarding the demographics of individuals who enroll in WIOA programs throughout the region.

ACWDB Career Service Providers have exceeded goals in the following areas:

- 2nd Quarter Placement Rate for WIOA Adults and Dislocated Workers (@ 102.6%, and 102.1% of goals, respectively.)
- 4th Quarter Placement Rate for WIOA Adults (@ 104.3% of goal.)
- Median Earnings for Adults and Dislocated Workers (@ 136.5% and 145.1% of goals, respectively.)

ACWDB's Youth Service Providers continue to struggle with credential attainment rates (@ 24.3% of goal). However, both the WIOA Adult and Dislocated Worker credential attainment rates have improved and currently stand at 84.7% and 78.4%, respectively.

Please contact Michele G. Garcia, MIS Administrator if you have any questions regarding Local Area Performance Reports. You can reach Michele at (510) 259-3802 or by email at mggarcia@acgov.org.

ATTACHMENT:

V.A.1. – REPORT Local Area Perf PY19-20 Q2

LOCAL AREA PERFORMANCE REPORTS
ADULTS, DISLOCATED WORKERS AND YOUTH
 PY 2019/2020; Quarter 2 (7/1/2019 through 12/31/2019)

Performance Items	In-School & Out-of-School Youth			WIOA Adults			Dislocated Workers		
	Current Total			Current Total			Current Total		
SUMMARY INFORMATION									
Total Exitters (Cohort Period: 4/1/2018 - 3/31/2019)	104			108			201		
Total Participants Served (Cohort Period: 7/1/2018 - 6/30/2019)	354	100%		483	100%		705	100%	
BARRIERS TO EMPLOYMENT (Priority Populations)									
	Current Total	% of Total Served		Current Total	% of Total Served		Current Total	% of Total Served	
Eligible Veterans	0	0%		10	2%		8	1%	
Individuals with a Disability	41	12%		60	12%		8	1%	
Low-income individuals	325	92%		283	59%		263	37%	
Ex-offenders	16	5%		26	5%		13	2%	
Homeless individuals or runaway youth	90	25%		32	7%		8	1%	
Current or former foster care youth	23	6%		0	0%		0	0%	
English language learners, individuals with low levels of literacy or facing substantial cultural barriers	138	39%		34	7%		15	2%	
Single parents (Including single pregnant women)	15	4%		71	15%		71	10%	
CORE INDICATORS OF PERFORMANCE									
	Total Current Period	PY 19/20 Goals	% of Goal	Total Current Period	PY 19/20 Goals	% of Goal	Total Current Period	PY 19/20 Goals	% of Goal
Placement Rate 2nd Quarter Post Exit ① (Cohort Period: 7/1/2018 - 9/30/2018)	58.5%	62.0%	94.4%	68.2%	66.5%	102.6%	74.0%	72.5%	102.1%
Placement Rate @ 4th Quarter Post Exit ① (Cohort Period: 1/1/2018 - 3/31/2018)	60.1%	62.5%	96.2%	68.3%	65.5%	104.3%	68.1%	70.5%	96.6%
Median Earnings/Quarter (Cohort Period: 7/1/2018 - 9/30/2018)	\$ 3,342.80	Baseline	N/A	\$ 7,778.88	\$5,700.00	136.5%	\$ 11,610.82	\$8,000.00	145.1%
Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	13.1%	54.0%	24.3%	52.1%	61.5%	84.7%	45.5%	58.0%	78.4%
Measurable Skill Gains ② (Cohort Period: 7/1/2019 - 9/30/2019)	6.3%	31.27%	20.1%	7.7%	26.89%	28.6%	4.0%	19.09%	21.0%

① Placement in Employment for Adults & Dislocated Workers; and Placement in Employment, Education, Advanced Training or the Military for Youth.

② Measurable Skill Gains is a Performance Measure that applies only to the Regional Planning Unit (RPU) (The four local areas that exist within Alameda and Contra Costa Counties). RPU goal for PY 2019/2020: Youth = 31.27%; Adult = 26.89%; Dislocated Worker = 19.09%.

ITEM V.B.1. – REPORTS

SERVICES TO UNEMPLOYED RELATIVE TO THE LABOR FORCE PARTICIPATION WITHIN THE LOCAL WORKFORCE AREA PY 2019/2020; Quarter 2 (July 1, 2019 through December 31, 2019)

BACKGROUND:

The Alameda County Workforce Development Board’s (ACWDB) America’s Job Center of California (AJCC) and Sub-Regional Workforce Network of Career Service Providers (CSP) serve a significant number of job seekers through self-directed activities. These job seekers, who are not yet enrolled in any Workforce Innovation and Opportunity Act (WIOA) funded programs, are commonly referred to as “Universal Customers”.

Job seekers register themselves into the State of California’s career networking system (CalJOBS) and then take advantage of services: workshops, computers, and other universal services that are offered through ACWDB’s workforce resource system.

ACWDB has recognized that these universal services take both staff time and resources, and should be tracked and reported as a statement to the level of services offered and traffic sustained through ACWDB’s workforce system. WIOA also encourages Local Areas to track the use of such services.

The State’s CalJOBS system offers us the ability to report on the number of job seekers who reside within our Local Area and **who utilize the online CalJOBS system** to meet their job search and vocational training needs.

ANALYSIS OF REPORT:

The statistics in the attached report reflect that on average, ACWDB’s CSPs touched approximately 20.1% of the unemployed labor force in Alameda County during the first two quarters of this program year. This number represents nearly 4,300 individuals county-wide of the approximate 21,000 that are unemployed in this region.

For more information, please contact Michele G. Garcia, MIS Administrator at (510) 259-3802 or by email at mggarcia@acgov.org.

ATTACHMENT:

V.B.1.a. – Services to Unemployed PY19-20 Q2

SERVICES TO UNEMPLOYED RELATIVE TO THE LABOR FORCE PARTICIPATION
WITHIN ALAMEDA COUNTY'S LOCAL WORKFORCE DEVELOPMENT AREA
PY 2019/2020, Quarter 2; (07/01/2019 through 12/31/2019)

Labor Force Participation	Planning Areas within ACWDB's Local Area				
	North Cities	Eden Area	Tri Cities	Valley	TOTAL
TOTAL LABOR FORCE by Planning Area ¹	102,300	288,100	296,700	119,000	806,100
Unemployment Number	2,600	6,900	8,800	3,100	21,400
Unemployment Rate	2.5%	2.4%	3.0%	2.6%	2.6%
TOTAL INDIVIDUALS RECEIVING SERVICES ²	746	1,674	1,192	684	4,296
% of Total Unemployed Labor Force Served³	28.7%	24.3%	13.5%	22.1%	20.1%

¹ Labor Force Data by Planning Area is based on California's Labor Force Data for Cities - March 2018 Benchmark; Published 12/20/2019

Total Labor Force by Planning Area = the number individuals who are eligible for employment within the designated area.

Cities within the One Stop service area are factored together to obtain unemployment number and rate by Planning Area.

Unemployment Number = the number of employment eligible individuals that are unemployed

Unemployment Rate = the Unemployment Number divided by the Total Labor Force number.

Statistics for the City of Oakland are excluded from this data - but are included in comment ² "NOTE".

² Customers who were registered in CalJOBS categorized by their City of residence.

NOTE: There were an additional 2200+ job seekers who utilized services in our Local Area during this period, but who reside outside our service delivery area, and are NOT accounted for in this report.

³ % of Total Unemployed Labor Force Served = Total Individuals Receiving Services divided by Unemployment Number.

CalJOBS Report used: Detailed Reports / Individual Reports / Registered Individuals / by Local Area / Program Year to date

Template Revised 09/19/2016

ITEM V.B.2. – REPORTS

CONTRACT PERFORMANCE INDICATORS REPORTS (CPIR) **ADULTS AND DISLOCATED WORKERS** **PY 2019/2020; Quarter 2; (7/1/2019 through 12/31/2019)**

BACKGROUND:

In PY 2019/2020, the Alameda County Workforce Development Board (ACWDB) continues to utilize the Industry Sector and Occupational Framework (ISOF) to measure the effectiveness of vocational training and sustainable employment opportunities relevant to this region of California. Effective July 1, 2019, the ACWDB approved the expansion of the ISOF to include the Government/Public industry sector.

ANALYSIS OF REPORTS:

During PY 2018/2019, some Career Service Providers (CSP), had not fully achieved their contract performance goals for enrollment numbers and number of On-the-Job Training (OJT) placements. Those performance deficits were carried into this program year with the requirement that they be achieved before September 30, 2019.

All but one of the contract performance deficits were attained by the deadline. Ohlone College was unable to achieve the four OJT placements by the September 30, 2019 deadline. ACWDB Business Services Unit has been providing guidance including technical assistance and best practices for engaging employers in the OJT program.

As a system, ACWDB's Adult and Dislocated Worker CSP have:

- Achieved more than 67% of their annual enrollment goal for the Workforce Innovation and Opportunity Act Adult (WIOA) Worker funding stream;
- Achieved more than 75% of their annual enrollment goal for the Dislocated Worker funding stream;
- Engaged ten employers with the OJT program, hitting 27% of their annual goals for OJT enrollments; and
- Continued to exceed their goals for training opportunities within the ISOF (100% of WIOA-funded training this year falls within the ISOF).

For more information, please contact Michele G. Garcia, MIS Administrator at (510) 259-3802 or by email at mggarcia@acgov.org.

ATTACHMENTS:

V.B.2.a. – REPORT CPIR Ad DW PY19-20 Q2

CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

AGGREGATE OF ALL ACWDB-FUNDED CAREER SERVICE PROVIDERS

PY 2019/20; 1st QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

FUND SOURCE:	ADULT			DISLOCATED WORKER		
BENCHMARKS	ACTUAL	GOAL ^①	% of GOAL	ACTUAL	GOAL ^①	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS	167	247	67.6%	250	333	75.1%
\$ TRAINING OBLIGATIONS (ITAs & OJTs)	\$102,969	\$123,853	83.1%	\$223,341	\$327,651	68.2%
# OJT ENROLLMENTS (Ad & DW) ^②	10	37	27.0%			
HOW WELL DID WE DO?						
% OF ITA ENROLLMENTS IN ISOF*	100.0%	75.0%	133.3%	89.0%	75.0%	118.7%
% OF OJT ENROLLMENTS IN ISOF* ^②	100.0%	75.0%	133.3%			
IS ANYONE BETTER OFF?						
# ENTERED EMPLOYMENT (of closed cases)	79	186	42.5%	90	250	36.0%
# OF JOB PLACEMENTS WITHIN ISOF*	55	93	59.1%	72	125	57.6%
% THAT ATTAINED CREDENTIAL (of participants in training)	30.0%	62.0%	48.4%	35.0%	62.0%	56.5%

^① Reflective of annual goals with anticipated full compliance by June 30, 2020. Includes under-performance from PY 2018/19.

^② OJT Enrollment Goals span across both the WIOA Adult and the Dislocated Worker funding streams.

* ISOF = ACWDB's Priority Industry Sector and Occupational Framework

#DIV/0! = Insufficient data available to perform the calculation.

Template Revised July, 2019

CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

RUBICON PROGRAMS - EDEN AREA AJCC - Comprehensive

PY 2019/20; 1st QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

BENCHMARKS	ADULT			DISLOCATED WORKER		
	ACTUAL	GOAL ^①	% of GOAL	ACTUAL	GOAL ^①	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS	49	91	53.8%	89	129	69.0%
\$ TRAINING OBLIGATIONS (ITAs & OJTs)	\$44,407	\$44,407	100.0%	\$70,223	\$127,784	55.0%
# OJT ENROLLMENTS (Ad & DW) ^②	3	12	25.0%			
HOW WELL DID WE DO?						
% OF ITA ENROLLMENTS IN ISOF*	100.0%	75.0%	133.3%	100.0%	75.0%	133.3%
% OF OJT ENROLLMENTS IN ISOF* ^②	100.0%	75.0%	133.3%			
IS ANYONE BETTER OFF?						
# ENTERED EMPLOYMENT (of closed cases)	21	68	30.9%	32	97	33.0%
# OF JOB PLACEMENTS WITHIN ISOF*	20	34	58.8%	24	48	50.0%
% THAT ATTAINED CREDENTIAL (of participants in training)	40.0%	62.0%	64.5%	57.1%	62.0%	92.2%

① Reflective of annual goals with anticipated full compliance by June 30, 2020. Includes under-performance from PY 2018/19.

② OJT Enrollment Goals span across both the WIOA Adult and the Dislocated Worker funding streams.

* ISOF = ACWDB's Priority Industry Sector and Occupational Framework

#DIV/0! = Insufficient data available to perform the calculation.

Template Revised July, 2019

CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

PERALTA COMMUNITY COLLEGE - NORTH CITIES Sub-Regional Workforce Network (SWN)

PY 2019/20; 1st QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

FUND SOURCE:	ADULT			DISLOCATED WORKER		
BENCHMARKS	ACTUAL	GOAL ^①	% of GOAL	ACTUAL	GOAL ^①	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS	50	62	80.6%	62	70	88.6%
\$ TRAINING OBLIGATIONS (ITAs & OJTs)	\$23,025	\$23,911	96.3%	\$61,134	\$68,807	88.8%
# OJT ENROLLMENTS (Ad & DW) ^②	2	7	28.6%			
HOW WELL DID WE DO?						
% OF ITA ENROLLMENTS IN ISOF*	100.0%	75.0%	133.3%	100.0%	75.0%	133.3%
% OF OJT ENROLLMENTS IN ISOF* ^②	100.0%	75.0%	133.3%			
IS ANYONE BETTER OFF?						
# ENTERED EMPLOYMENT (of closed cases)	0	47	0.0%	1	53	1.9%
# OF JOB PLACEMENTS WITHIN ISOF*	0	24	0.0%	1	27	3.7%
% THAT ATTAINED CREDENTIAL (of participants in training)	#DIV/0!	62.0%	#DIV/0!	0.0%	62.0%	0.0%

① Reflective of annual goals with anticipated full compliance by June 30, 2020. Includes under-performance from PY 2018/19.

② OJT Enrollment Goals span across both the WIOA Adult and the Dislocated Worker funding streams.

* ISOF = ACWDB's Priority Industry Sector and Occupational Framework

#DIV/0! = Insufficient data available to perform the calculation.

Template Revised July, 2019

CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

OHLONE COLLEGE - TRI-CITIES Sub-Regional Workforce Network (SWN)

PY 2019/20; 1st QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

FUND SOURCE:	ADULT			DISLOCATED WORKER		
BENCHMARKS	ACTUAL	GOAL ^①	% of GOAL	ACTUAL	GOAL ^①	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS	41	61	67.2%	60	88	68.2%
\$ TRAINING OBLIGATIONS (ITAs & OJTs)	\$18,107	\$29,604	61.2%	\$50,870	\$85,189	59.7%
# OJT ENROLLMENTS (Ad & DW) ^②	0	12	0.0%			
HOW WELL DID WE DO?						
% OF ITA ENROLLMENTS IN ISOF*	100.0%	75.0%	133.3%	100.0%	75.0%	133.3%
% OF OJT ENROLLMENTS IN ISOF* ^②	#DIV/0!	75.0%	#DIV/0!			
IS ANYONE BETTER OFF?						
# ENTERED EMPLOYMENT (of closed cases)	33	46	71.7%	30	65	46.2%
# OF JOB PLACEMENTS WITHIN ISOF*	18	23	78.3%	23	33	69.7%
% THAT ATTAINED CREDENTIAL (of participants in training)	30.0%	62.0%	48.4%	31.3%	62.0%	50.4%

^① Reflective of annual goals with anticipated full compliance by June 30, 2020. Includes under-performance from PY 2018/19.

^② OJT Enrollment Goals span across both the WIOA Adult and the Dislocated Worker funding streams.

* ISOF = ACWDB's Priority Industry Sector and Occupational Framework

#DIV/0! = Insufficient data available to perform the calculation.

Template Revised July, 2019

CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

CHABOT/LAS POSITAS COMMUNITY COLLEGE - VALLEY Sub-Regional Workforce Network (SWN)

PY 2019/20; 1st QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

FUND SOURCE:	ADULT			DISLOCATED WORKER		
BENCHMARKS	ACTUAL	GOAL ^①	% of GOAL	ACTUAL	GOAL ^①	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS	27	33	81.8%	39	46	84.8%
\$ TRAINING OBLIGATIONS (ITAs & OJTs)	\$17,430	\$25,931	67.2%	\$41,114	\$45,871	89.6%
# OJT ENROLLMENTS (Ad & DW) ^②	5	6	83.3%			
HOW WELL DID WE DO?						
% OF ITA ENROLLMENTS IN ISOF*	100.0%	75.0%	133.3%	100.0%	75.0%	133.3%
% OF OJT ENROLLMENTS IN ISOF* ^②	100.0%	75.0%	133.3%			
IS ANYONE BETTER OFF?						
# ENTERED EMPLOYMENT (of closed cases)	25	25	100.0%	27	35	77.1%
# OF JOB PLACEMENTS WITHIN ISOF*	17	12	141.7%	24	17	141.2%
% THAT ATTAINED CREDENTIAL (of participants in training)	66.7%	62.0%	107.5%	66.7%	62.0%	107.5%

① Reflective of annual goals with anticipated full compliance by June 30, 2020. Includes under-performance from PY 2018/19.

② OJT Enrollment Goals span across both the WIOA Adult and the Dislocated Worker funding streams.

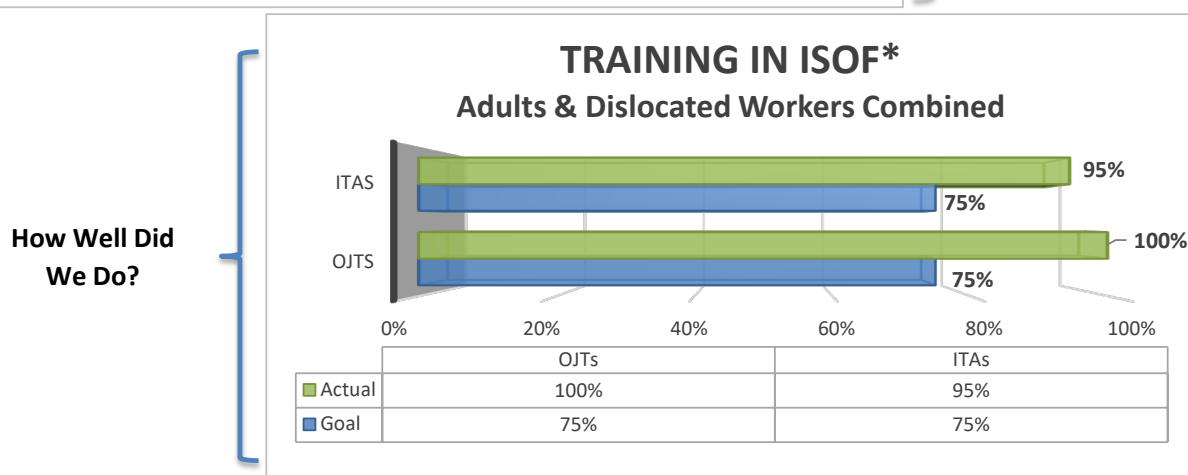
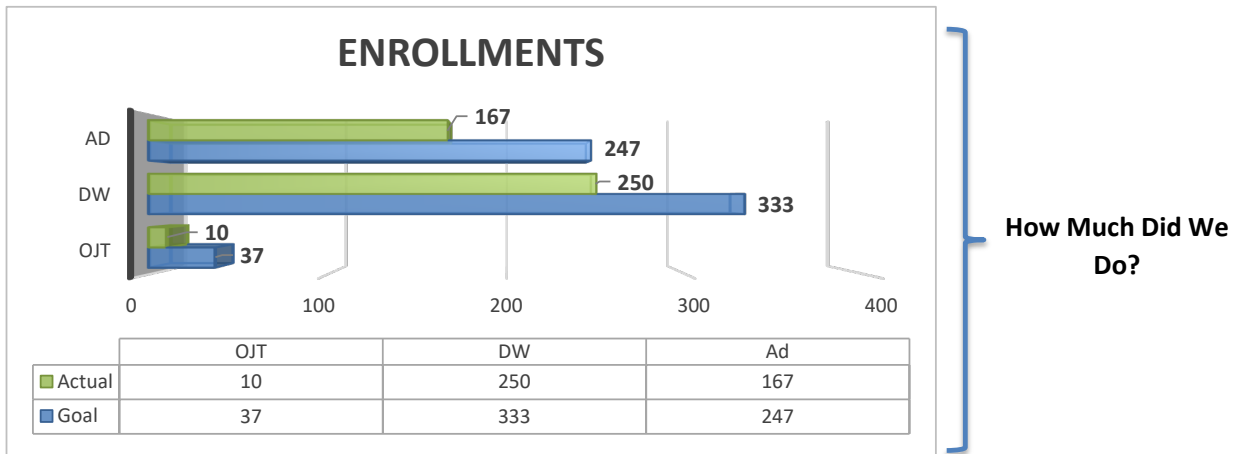
* ISOF = ACWDB's Priority Industry Sector and Occupational Framework

#DIV/0! = Insufficient data available to perform the calculation.

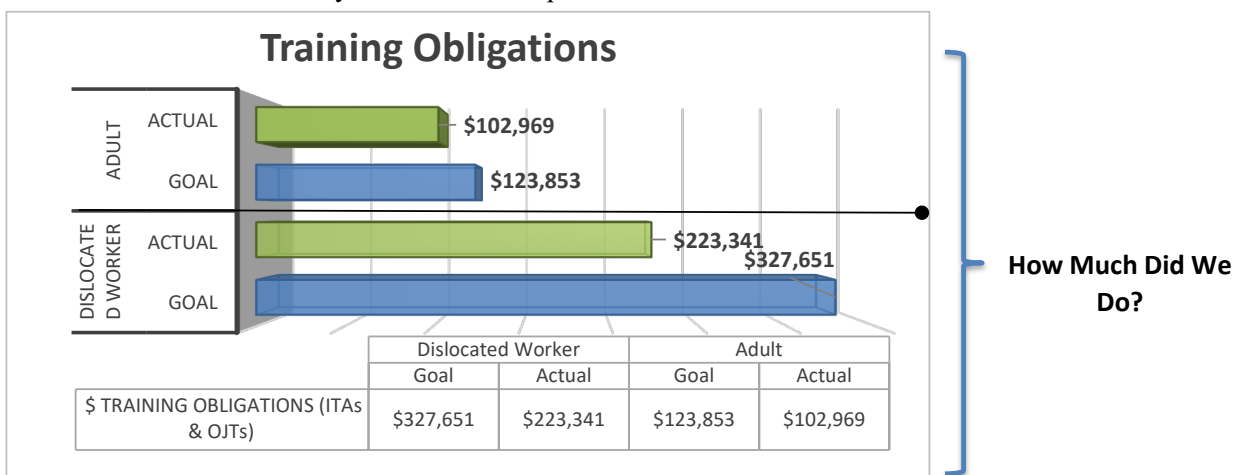
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**CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)
AGGREGATE DATA**

PY 2019/20; 1st QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019



* ISOF = ACWDB's Industry Sector and Occupational Framework

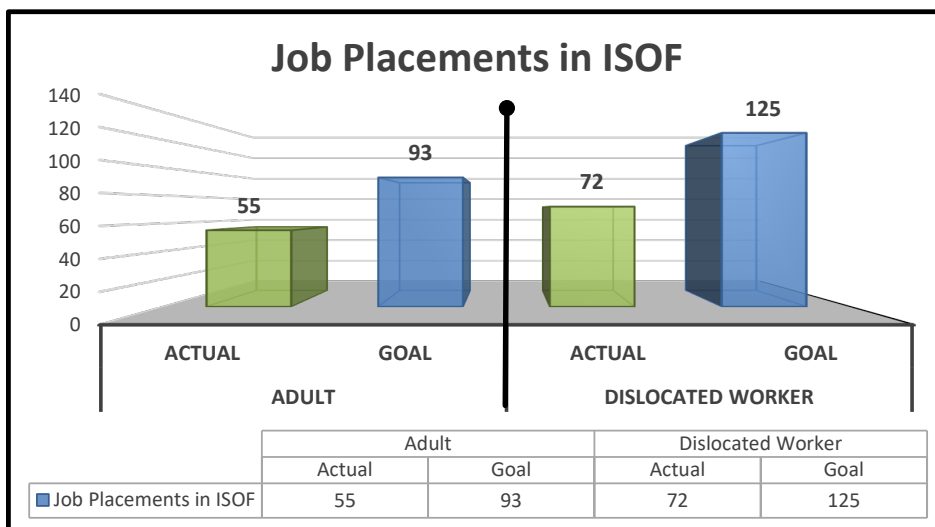
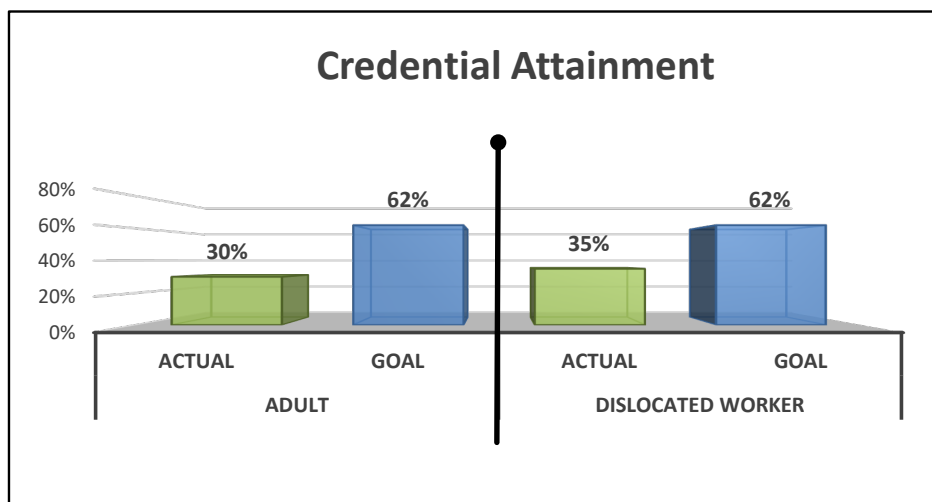
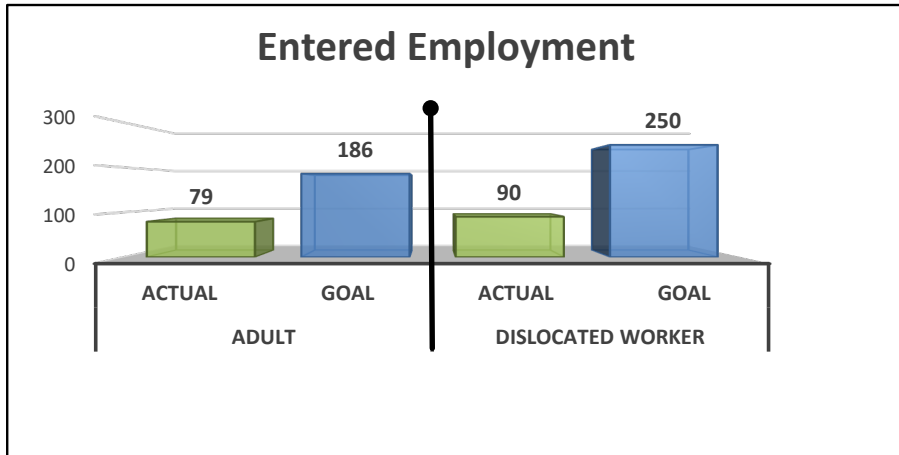


CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)

AGGREGATE DATA

PY 2019/20; 1st QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

Is Anyone Better Off?



ITEM V.C. - REPORT

YOUTH CONTRACT PERFORMANCE INDICATORS REPORTS **PY 2019/2020; Quarter 2; 7/1/2019 through 12/31/2019**

BACKGROUND:

Program year (PY) 2019/2020 represents the second year of a three-year cycle for the new Workforce Innovation and Opportunity Act (WIOA) Youth Innovation and Youth/Young Adult Future Force program designs. While the mandate for the allocation of WIOA Youth funds requires a minimum of 75% of funding towards out-of-school WIOA eligible youth, the Alameda County Workforce Development Board (ACWDB) has allocated Youth funds as follows:

1. Ninety percent (90%) of the funds are allocated for out-of-school youth (not enrolled in school) to provide opportunities to reconnect with education, gain employment, improve basic skills in reading and math, and improve job skills by participation in career readiness, work experience, and internship activities depending on the assessment of need and the individual employment plan.
2. Ten percent (10%) of the funds are allocated for in-school youth (attending any secondary or post-secondary school) to provide opportunities to remain in school and achieve their educational goals.

The quarterly contract performance reports provide the ACWDB, its committees and the youth program operators a way of monitoring performance at a contractual level during the fiscal year. The report is based on actual counts of customer enrollments and exit outcomes. This data is real time and not measured from the State's Base Wage Record system.

ANALYSIS OF REPORTS:

Youth Innovation (In-School Youth):

ACWDB's in-school Youth program suffered challenges early in the first program year of the new program design (PY 2018/2019), but was able to contract with another existing provider to ensure services were provided to WIOA-eligible in-school youth.

Beginning this program year, ACWDB is working with the Eden Area Regional Occupation Program (ROP) to serve the regions in-school youth population. So far this year, Eden ROP has already met their enrollment goal for this program year. Because of their program design, Eden ROP is likely going to achieve all of their training and credential attainment goals as well.

Youth and Young Adult Future Force (Out-of-School Youth):

As a system, ACWDB's out-of-school Youth Providers have achieved:

- 76.5% of their annual enrollment goal for this program year;
- 41% of their annual goal to place participants into training; and
- 76.5% of their annual goal for credential attainment – which is a significant improvement from last year.

Only one of the four out-of-school Youth Providers had any carry-in goals from PY 2018/2019 performance deficits – and all of those goals were met by the end of September, 2019.

All of ACWDB's WIOA Service Providers are expected to attain 100% of their contract performance goals by March 31, 2020.

Please contact Michele G. Garcia, MIS Administrator if you have any questions at (510) 259-3802 or by email at mggarcia@acgov.org.

ATTACHMENT:

V.C.1. – REPORT CPIR Yth PY19-20 Q2

YOUTH CONTRACT PERFORMANCE INDICATORS REPORT

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

AGGREGATE OF ALL ACWDB YOUTH PROVIDERS

PY 2019/2020; 2ND QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

FUND SOURCE:	IN-SCHOOL			OUT-OF-SCHOOL		
BENCHMARKS	ACTUAL	GOAL	% of GOAL	ACTUAL	GOAL	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS (Full Enrollment by 4/30)	40	40	100.0%	114	149	76.5%
# IN TRAINING THAT LEADS TO CREDENTIAL ATTAINMENT	0	10	0.0%	16	39	41.0%
HOW WELL DID WE DO?						
# RECEIVED WORK-BASED LEARNING ACTIVITIES ①	0	36	0.0%	74	134	55.2%
# RECEIVED SOFT-SKILLS/LEADERSHIP TRAINING ②	0	36	0.0%	64	134	47.7%
IS ANYONE BETTER OFF?						
% YOUTH PLACEMENT ③ (of closed cases)	#DIV/0!	62.0%	#DIV/0!	19.0%	62.0%	30.7%
# OF CREDENTIALS ATTAINED (of those enrolled in training)	0	5	0.0%	13	17	76.5%

① Work-Based Learning Activities (400-Summer Employment; 408-Internship; 409-Job Shadow; 425-Wk Exp Pd; 426-Wk Exp Unpd; 427-Intern Pd; 431-PreApprentice; 432-Apprentice; 433-Career Aware; 434-Career Explore; 437-PreApprent w/Occ Skills Trng)

② Soft Skills/Leadership = Activity 410-Leadership Development Services

③ Youth Placement = Placement in Employment, Education, Advanced Training, or the Military

"#DIV/0!" or "#REF!" = Insufficient data available to perform the calculation.

Template Revised August, 2018

YOUTH CONTRACT PERFORMANCE INDICATORS REPORT

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

EDEN AREA REGIONAL OCCUPATION PROGRAM (ROP) - Youth Innovations (YIE)

PY 2019/2020; 2ND QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

FUND SOURCE:	IN - SCHOOL		
PERFORMANCE MEASURES	ACTUAL	GOAL	% of GOAL
HOW MUCH DID WE DO?			
# OF NEW ENROLLMENTS (Full Enrollment by 4/30)	40	40	100.0%
# IN TRAINING THAT LEADS TO CREDENTIAL ATTAINMENT	0	10	0.0%
HOW WELL DID WE DO?			
# RECEIVED WORK-BASED LEARNING ACTIVITIES ①	0	36	0.0%
# RECEIVED SOFT-SKILLS/LEADERSHIP TRAINING ②	0	36	0.0%
IS ANYONE BETTER OFF?			
% YOUTH PLACEMENT ③ (of closed cases)	#DIV/0!	62.0%	#DIV/0!
# OF CREDENTIALS ATTAINED (of those enrolled in training)	0	5	0.0%

① Work-Based Learning Activities (400-Summer Employment; 408-Internship; 409-Job Shadow; 425-Wk Exp Pd; 426-Wk Exp Unpd; 427-Intern Pd; 431-PreApprentice; 432-Apprentice; 433-Career Aware; 434-Career Explore; 437-PreApprent w/Occ Skills Trng)

② Soft Skills/Leadership = Activity 410-Leadership Development Services

③ Youth Placement = Placement in Employment, Education, Advanced Training, or the Military

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YOUTH CONTRACT PERFORMANCE INDICATORS REPORT

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

HAYWARD ADULT SCHOOL (HAS) - Future Force Career Program (YOE)

PY 2019/2020; 2ND QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

FUND SOURCE:	OUT-OF-SCHOOL		
PERFORMANCE MEASURES	ACTUAL	GOAL	% of GOAL
HOW MUCH DID WE DO?			
# OF NEW ENROLLMENTS (Full Enrollment by 4/30)	54	54	100.0%
# IN TRAINING THAT LEADS TO CREDENTIAL ATTAINMENT	13	14	92.9%
HOW WELL DID WE DO?			
# RECEIVED WORK-BASED LEARNING ACTIVITIES ①	32	49	65.8%
# RECEIVED SOFT-SKILLS/LEADERSHIP TRAINING ②	25	49	51.4%
IS ANYONE BETTER OFF?			
% YOUTH PLACEMENT ③ (of closed cases)	57.1%	62.0%	92.2%
# OF CREDENTIALS ATTAINED (of those enrolled in training)	11	5	220.0%

① Work-Based Learning Activities (400-Summer Employment; 408-Internship; 409-Job Shadow; 425-Wk Exp Pd; 426-Wk Exp Unpd; 427-Intern Pd; 431-PreApprentice; 432-Apprentice; 433-Career Aware; 434-Career Explore; 437-PreApprent w/Occ Skills Trng)

② Soft Skills/Leadership = Activity 410-Leadership Development Services

③ Youth Placement = Placement in Employment, Education, Advanced Training, or the Military

"#DIV/0!" or "#REF!" = Insufficient data available to perform the calculation.

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YOUTH CONTRACT PERFORMANCE INDICATORS REPORT

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

BERKELEY YOUTH ALTERNATIVES (BYA) - Future Force Career Program (YON)

PY 2019/2020; 2ND QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

FUND SOURCE:	OUT-OF-SCHOOL		
PERFORMANCE MEASURES	ACTUAL	GOAL	% of GOAL
HOW MUCH DID WE DO?			
# OF NEW ENROLLMENTS (Full Enrollment by 4/30)	26	46	56.5%
# IN TRAINING THAT LEADS TO CREDENTIAL ATTAINMENT	0	12	0.0%
HOW WELL DID WE DO?			
# RECEIVED WORK-BASED LEARNING ACTIVITIES ①	16	41	38.6%
# RECEIVED SOFT-SKILLS/LEADERSHIP TRAINING ②	15	41	36.2%
IS ANYONE BETTER OFF?			
% YOUTH PLACEMENT ③ (of closed cases)	0.0%	62.0%	0.0%
# OF CREDENTIALS ATTAINED (of those enrolled in training)	0	6	0.0%

① Work-Based Learning Activities (400-Summer Employment; 408-Internship; 409-Job Shadow; 425-Wk Exp Pd; 426-Wk Exp Unpd; 427-Intern Pd; 431-PreApprentice; 432-Apprentice; 433-Career Aware; 434-Career Explore; 437-PreApprent w/Occ Skills Trng)

② Soft Skills/Leadership = Activity 410-Leadership Development Services

③ Youth Placement = Placement in Employment, Education, Advanced Training, or the Military

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YOUTH CONTRACT PERFORMANCE INDICATORS REPORT

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

LA FAMILIA - Future Force Career Program (YOT & YOY)

PY 2019/2020; 2ND QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

FUND SOURCE:	OUT-OF-SCHOOL					
Sub Region:	Tri-Cities (YOT)			Valley (YOY)		
PERFORMANCE MEASURES	ACTUAL	GOAL	% of GOAL	ACTUAL	GOAL	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS (Full Enrollment by 4/30)	24	31	77.4%	10	18	55.6%
# IN TRAINING THAT LEADS TO CREDENTIAL ATTAINMENT	2	8	25.0%	1	5	20.0%
HOW WELL DID WE DO?						
# RECEIVED WORK-BASED LEARNING ACTIVITIES ①	19	28	68.1%	7	16	43.2%
# RECEIVED SOFT-SKILLS/LEADERSHIP TRAINING ②	17	28	60.9%	7	16	43.2%
IS ANYONE BETTER OFF?						
% YOUTH PLACEMENT ③ (of closed cases)	33.3%	62.0%	53.8%	44.4%	62.0%	71.7%
# OF CREDENTIALS ATTAINED (of those enrolled in training)	2	4	50.0%	0	2	0.0%

① Work-Based Learning Activities (400-Summer Employment; 408-Internship; 409-Job Shadow; 425-Wk Exp Pd; 426-Wk Exp Unpd; 427-Intern Pd; 431-PreApprentice; 432-Apprentice; 433-Career Aware; 434-Career Explore; 437-PreApprent w/Occ Skills Trng)

② Soft Skills/Leadership = Activity 410-Leadership Development Services

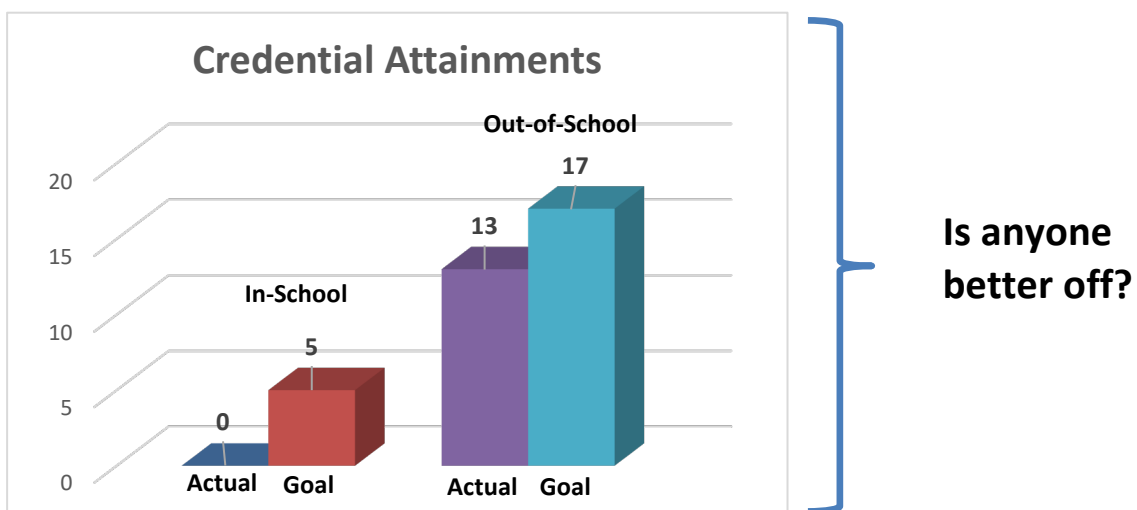
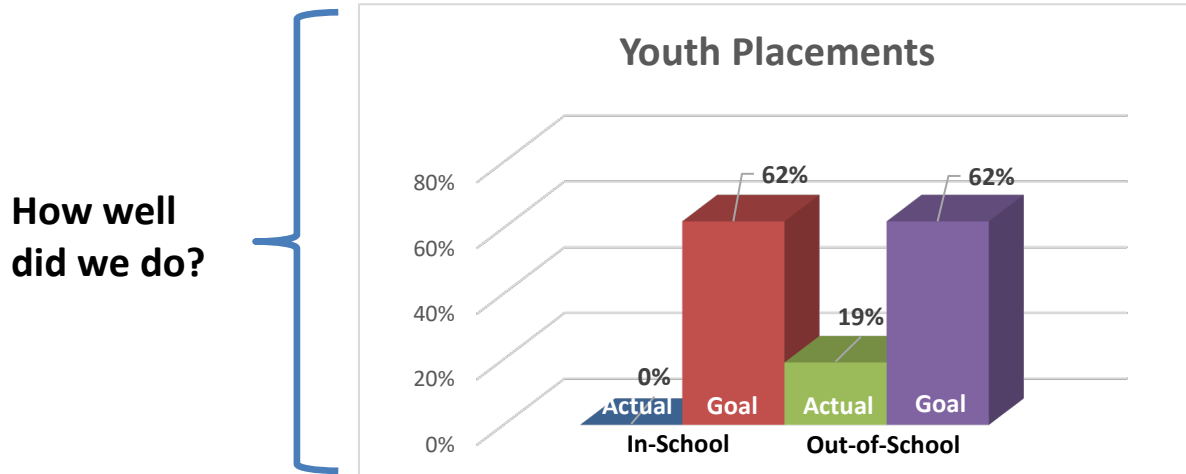
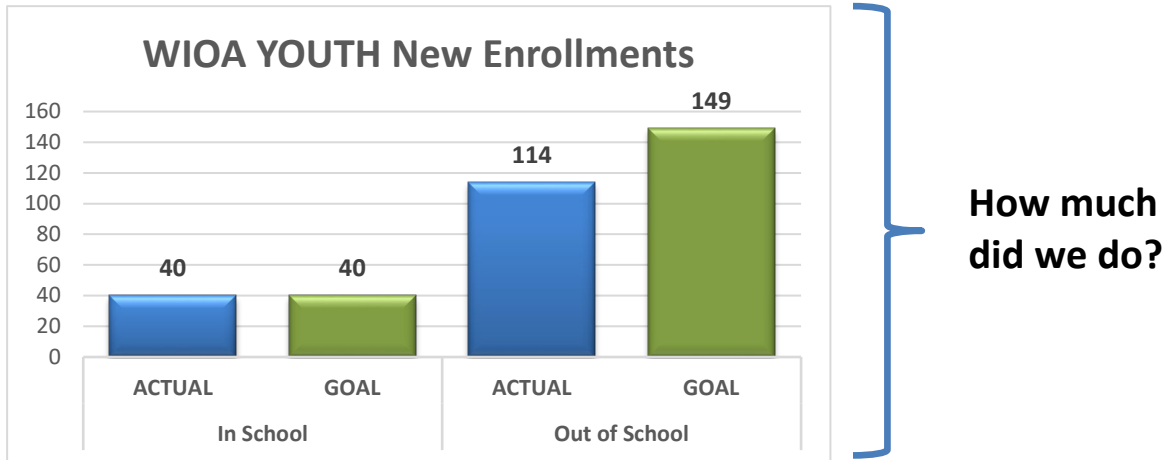
③ Youth Placement = Placement in Employment, Education, Advanced Training, or the Military

"#DIV/0!" or "#REF!" = Insufficient data available to perform the calculation.

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YOUTH CONTRACT PERFORMANCE INDICATORS REPORT
AGGREGATE OF ALL ACWDB YOUTH PROVIDERS
 PY 2019/2020; 2ND QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019



ITEM V.D. – REPORTS

FINANCIAL INDICATOR REPORTS – PY 2019/2020

BACKGROUND:

This item presents the Financial Indicator Reports for Alameda County Workforce Development Board (ACWDB) service providers for PY 2019/2020. The reports include actual expenditures for the Comprehensive America’s Job Center of California (AJCC), Career Services Providers and Youth Providers as of December 31, 2019.

Objectives of the Financial Indicator Report are to:

- Ensure the timely expenditure of available funds;
- Assist operators in making changes to service delivery approaches;
- Identify potential program and/or financial problem areas;
- Identify under-expenditures that may be directed to more effective activities; and
- Be an indicator of the potential for the recapture of funds.

AJCC/Career Services Providers - Status of Invoices & Expenditures:

Invoices submitted by Rubicon Programs, Peralta Community College District and Chabot-Las Positas Community College District indicate compliance with the contract budget expenditure plans for PY 2019/2020. Ohlone Community College District had not submitted invoices as of 12/31/19; a compliance letter on this issue has been sent to the provider. Please refer to Attachment V.D.1.

Youth Providers - Status of Invoices & Expenditures:

Invoices submitted by out-of-school Youth Providers (Berkeley Youth Alternatives, La Familia, Hayward Unified School District) indicate compliance with the contract budget expenditure plans for PY 2019/2020. Invoices submitted by in-school Youth Provider (Eden Area Regional Occupational Program) also indicate compliance with contract budget expenditure plans for PY 2019/2020. This is the first year contract for Eden Area Regional Occupational Program, so planned and actual expenditures for the first quarter of implementation were lower than planned expenditures for the remainder of PY 2019/2020. Please refer to Attachment V.D.2.

Please contact Jennifer Mitchell, Program Financial Specialist, at (510) 259-3829 or by email at jennifer.mitchell@acgov.org if you have any questions.

ATTACHMENTS:

V.D.1. - Financial Indicator Report – AJCC/Career Services Providers PY 2019/20 Report

V.D.2. - Financial Indicator Report – Youth Providers PY 2019/20 Report

ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD
FINANCIAL INDICATOR REPORT -
AJCC/CAREER SERVICES PROVIDERS
REPORT DATES: 7-1-19 thru 6-30-20

PROGRAM YEAR 2019-20 Formula Funds	TOTAL CONTRACT	Latest Invoice date	Expends at Date of Invoice	Expends % of Annual	WIOA Balance
Providers	\$1,652,482		\$394,323	23.9%	\$1,258,158.91
Peralta CCD	\$347,021	9/30/19	\$79,727	23.0%	\$267,293.67
Rubicon Programs	\$644,468	11/30/19	\$237,543	36.9%	\$406,924.61
Ohlone CCD	\$429,645			0.0%	\$429,645.00
Chabot Las Positas CCD	\$231,348	10/31/19	\$77,052	33.3%	\$154,295.63

ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD
FINANCIAL INDICATOR REPORT -
YOUTH PROVIDERS
REPORT DATES: 7-1-19 thru 6-30-20

PROGRAM YEAR 2019-20 Formula Funds	TOTAL CONTRACT	Latest Invoice date	Expends at Date of Invoice	Expends % of Annual	WIOA Balance
Providers	\$1,009,463		\$307,665	30.5%	\$701,797.51
Eden Area ROP	\$100,946	9/30/19	\$4,935	4.9%	\$96,010.96
BYA / Berkeley Youth Alternatives	\$281,640	9/30/19	\$72,180	25.6%	\$209,460.50
SACCCRMH / La Familia	\$299,811	10/31/19	\$102,993	34.4%	\$196,818.03
Hayward Unified School District	\$327,066	11/30/19	\$127,558	39.0%	\$199,508.02

ITEM V.E. – REPORT

BUSINESS SERVICES UNIT

PY 2019/2020; Quarter 2 – 7/1/2019 through 12/31/2019

BACKGROUND:

At the December 14, 2017 Alameda County Workforce Development Board (ACWDB) meeting, the Board approved the adoption of a new business engagement model to be implemented by the ACWDB's Business Services Unit (BSU) in PY 2018/2019 and PY 2019/2020. Under the new model, the BSU provides services such as customized training and rapid response activities to employers while also assuming the role of "intermediary" to a steering committee of internal and external partners to better coordinate employer-focused services throughout the County.

PROGRAM YEAR 2019/2020 BUSINESS SERVICES:

The Alameda County Business Engagement Team (ACBET):

In PY 2019/2020, ACWDB continued to build coordination of a steering committee of key employer-facing partners and demand-driven initiatives to provide service to a wide number of businesses. ACWDB convened bi-monthly partnership meetings of staff, collectively known as the ACBET, representing the Employer Advisory Council (EAC), East Bay Economic Development Alliance (EBEDA), the Alameda County Social Service Agency's Workforce & Benefits Administration (WBA), and the Alameda County Community Development Agency (CDA). The Alameda County Small Business Development Center (ACSBDC) and Hayward Chamber of Commerce joined the partnership in PY 2019/2020.

In addition to strengthening relationships between the partners, meeting highlights included an Economic Development Update by the City of Hayward's new Economic Development Director, as well as discussion around collaboration for the Women in Manufacturing event to be held at Chabot College in February 2020.

Business Services Unit Performance Measures:

To measure the impact of working collaboratively with the ACBET partners, address ACWDB's commitment to helping small businesses grow and tell the story of how ACWDB's BSU serves and engages businesses under the new business engagement model, staff collects data on five (5) performance measures. These measures were approved by the Board at the September 12, 2019 meeting and quantitative goals were added to these measures and approved by the Board at the December 12, 2019 meeting. Measures are tracked by BSU staff primarily through a shared Google Document. Please see *Attachment V.E.1. Alameda County Workforce Development Board's Business Services Unit Performance Indicator Report: PY 2019/2020* for performance to date.

PY 2019/2020 Business Services Performance Measures and Outcomes to Date:

1) Overall Businesses Served

The BSU has a goal of serving 372 businesses through outreach at events, individual calls, meetings and Rapid Response events. To date, the BSU has served 304 businesses. Businesses were reached at events such as the Annual HR Star Conference in San Francisco, where staff provided BSU resources to HR staff from more than 200 companies, as well as the Alameda County Economic Development Forum.

Initiatives centered on increasing awareness of BSU and Rapid Response Services and included recruitment assistance, information on Customized, Incumbent Worker and On-the-Job Training (OJT), and referrals to job fairs and resources partners. Businesses reached included South Bay Solutions (machining manufacturer, Fremont), Essex Property Trust (real estate investment, Fremont), and Ocho Candy (food manufacturer, Oakland). Feedback from employers included appreciation for the assistance provided and connections made.

2) Individualized Services to Small Businesses

To date, BSU staff has provided individualized services to 11 small businesses (less than 100 employees) out of an annual goal of 24 businesses. Businesses served included BASF (chemical manufacturer, Newark), Alvarado Group (energy, Newark), LoCal Foodz (meal preparation, Hayward), Glassybaby (glassware manufacturer, Berkeley) and Alliance Home Health Care (Pleasanton). Services included:

- Posting job announcements on HotJobs and on ACWDB's social media platforms
- Brokering introductions to partners such as the ACSBDC, EAC and industry sector partnerships
- Providing information on OJT and Customized Training opportunities
- Work-Based Learning connections

3) Number of Events Attended

In the first half of PY 2019/2020, BSU staff presented on business services at two events sponsored by elected officials: the Senior Resource Fair and Scam Stoppers Event in Castro Valley sponsored by Congressman Eric Swallwell, and the Tri-Valley Small Business Workshop in Dublin sponsored by Assemblymember Rebecca Bauer-Kahan. Through these events, the team was able to share information to more than 50 businesses on training and retaining their workforce.

Overall, the BSU attended and/or presented at 18 events out of a goal of 22 where staff tabled, etc. Events varied in scope and include:

- Women in Apprenticeship event sponsored by Tradeswomen Inc.
- California State University East Bay internship event (where BSU staff networked with hiring employers)
- Merritt College's CyberSecurity Program Employer Day

- Apprenticeship Bay Area: Education Landscape
- Manufacturing 4.0 Employer Panel sponsored by EBEDA

In addition, BSU staff was invited to present on business services at a number of employer-focused meetings and events with ACBET partners, including: Employer Advisory Council meetings and Bay Area Business Roundtable convenings.

Staff also attended several events sponsored by our city partners, including the City of Berkeley’s Manufacturing Day tours and Office of Economic Development event for small businesses; City of Emeryville’s Biz Nexus events for businesses; City of Hayward business openings including the Lincoln Landing Groundbreaking Ceremony, RefleXion Medical and Bon Mange; and City of Fremont and City of San Leandro’s Manufacturing Day events.

4) Build Local and Regional Collaboration with Industry, Trade, Economic Development and Other Business-Oriented Partners (qualitative)

BSU staff attended a meeting with Alameda Point Collaborative to learn about their programing and work with the housing vulnerable population they serve to seek service partnerships and alignment with our North Cities Service Provider. ACWDB staff also attended a sit down with Caltrans to better understand their workforce needs and pipeline development programs to facilitate connections with our youth, dislocated worker and re-entry populations.

BSU staff continued to engage closely with Directors of Economic Development Departments at a number of cities, including Union City, San Leandro, Hayward, Berkeley and Fremont and stayed abreast of local and regional economic initiatives through participation at the EBEDA’s quarterly Economic Development Directors’ Council meetings.

5) Overall Business Referrals to Workforce System and Partners

One of the vital services BSU staff provides to Alameda County employers is connections to partners who can provide more helpful resources. During the first two quarters of PY 2019/2020, BSU staff provided approximately 25 employer referrals to partners in the workforce system including Career Services Providers, Youth Providers, Alameda County Social Services Agency’s Workforce Benefits Administration, Adult Schools and Community Colleges, the Employment Training Panel, the Small Business Development Center, and the Employer Advisory Council.

For further information, contact Samantha Miller, Program Financial Specialist at (510) 259-3832 or email samiller@acgov.org.

ATTACHMENT:

Attachment V.E.1. - Alameda County Workforce Development Board’s Business Services Unit Performance Indicator Report: PY 2019/2020

ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD'S BUSINESS SERVICES UNIT
PERFORMANCE INDICATOR REPORT

PY 2019/2020; 2ND QUARTER - JULY 01, 2019 THROUGH DECEMBER 31, 2019

<u>GOALS</u>	<u>ACTUAL</u>	<u>ANNUAL</u>	<u>SERVICES PROVIDED</u>	<u>BUSINESS SERVED</u>
1. Overall Businesses Served	304	372	<ul style="list-style-type: none"> ○ Recruitment assistance ○ Referrals to job fairs and resource partners ○ Information on Customized Training (CT) and On-The-Job Training (OJT) 	Businesses include: South Bay Solutions, Essex Property Trust, Ocho Candy, Senior Helpers, participants at HR Star Conference, CA Gold Course Owners Association
2. Individualized Services to Small Businesses (<100 employees)	11	24	<ul style="list-style-type: none"> ○ Brokering introductions to partners (ACSBDC, EAC) ○ Work-Based Learning Connections ○ Sharing job openings ○ Information on Customized Training (CT) and On-The-Job Training (OJT) 	Businesses include: BASF, Mighty Buildings, Alvarado Group, LoCal Foodz, Reflexion, Mango Materials, Emeryville Dental Care, Karen Kemp Creative, Alliance Home Health Care, Poly Seal Industries, Glassybaby
3. Number of Events Attended	18	22	<ul style="list-style-type: none"> ○ Presented on businesses services ○ Served as resource table ○ Outreach and networking with partners and businesses 	Events included: <ul style="list-style-type: none"> ○ Women In Apprenticeship ○ Rising Sun Reception ○ CSUEB Internship Fair ○ Lincoln Landing and CenterPoint Groundbreakings ○ Emeryville Business Nexus ○ Tri-Valley Small Business Workshop ○ Senior Resource Fair and Scam Stoppers
4. Build Local & Regional Collaboration with Industry, Trade, Education and other Business oriented partners			<ul style="list-style-type: none"> ○ Convened bi-monthly steering committee meetings with employer-facing partners including: EDD, EBEDA, Hayward Chamber, SBDC, CDA and WBA ○ Establish priorities for collaborative activities and events 	<ul style="list-style-type: none"> ○ Attended meeting with Alameda Point Collaborative and CalTrans to understand their programming and workforce needs for potential collaboration ○ Economic Development Departments at City of Hayward, City of Union City, City of Berkeley and City of Fremont

5. Overall Business Referrals made to Workforce System and Partners	25	55	<ul style="list-style-type: none"> ○ Referrals to career service providers, youth providers, education partners, Employment Training Panel, Small Business Development Center, Employer Advisory Council, East Bay Innovations 	Businesses include: Torani, Plastikon, Senior Helpers, Alom Industries, Weichart Realtors, Too Good Gourmet, Bhakta Optometry
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ITEM V.F. – REPORT

RAPID RESPONSE REPORT PY 2019/2020

BACKGROUND:

As of January 15, 2019, the Alameda County Workforce Development Board's (ACWDB) Rapid Response Team (RRT) has documented 19 layoff/closure events, affecting 1,543 laid off workers since July 1, 2019. Rapid Response activity is recorded based on the program year (PY) July 1, 2019 through June 30, 2020. Please refer to Attachment VI.F.1. for employer data.

Rapid Response Activities

Effective May 1, 2020, Comcast will permanently close the Technician Logistics Center department, displacing 127 workers at Comcast Place in Livermore. The workers provide support to technicians in the field. Two Rapid Response orientation were held on January 14, 2020 with 80 employees in attendance.

Albertson made its decision to close the Union City Plated Fulfillment Center location. This location was closed for business on November 27, 2019 and wrap up continued through December 13, 2019. Employees were released from active work at the time but remained on the payroll receiving their regular pay and benefits as if actively working once released from work, until the 14-day window beginning January 12, 2020. The closure affected 86 employees and 107 temporary employees. One Rapid Response orientation was held on December 3, 2019 with 57 employees in attendance.

Keeco, LLC. closed its doors effective December 31, 2019. The layoff planned action is permanent. Their warehouse facility is to be closed and relocated to Moreno Valley, CA. The layoffs affected 50 employees who lost their jobs in Hayward including seven part-time employees. One Rapid Response orientation was held on November 1, 2019 with 33 workers in attendance.

For further information, contact Javier Contreras, Rapid Response Coordinator at (510) 259-3831 or by email at Javier.contreras@acgov.org.

ATTACHMENT:

V.F.1. - ACWDB Layoff and Closure PY 2019/2020

V.F.1.a - Rapid Response Charts PY 2018/2019

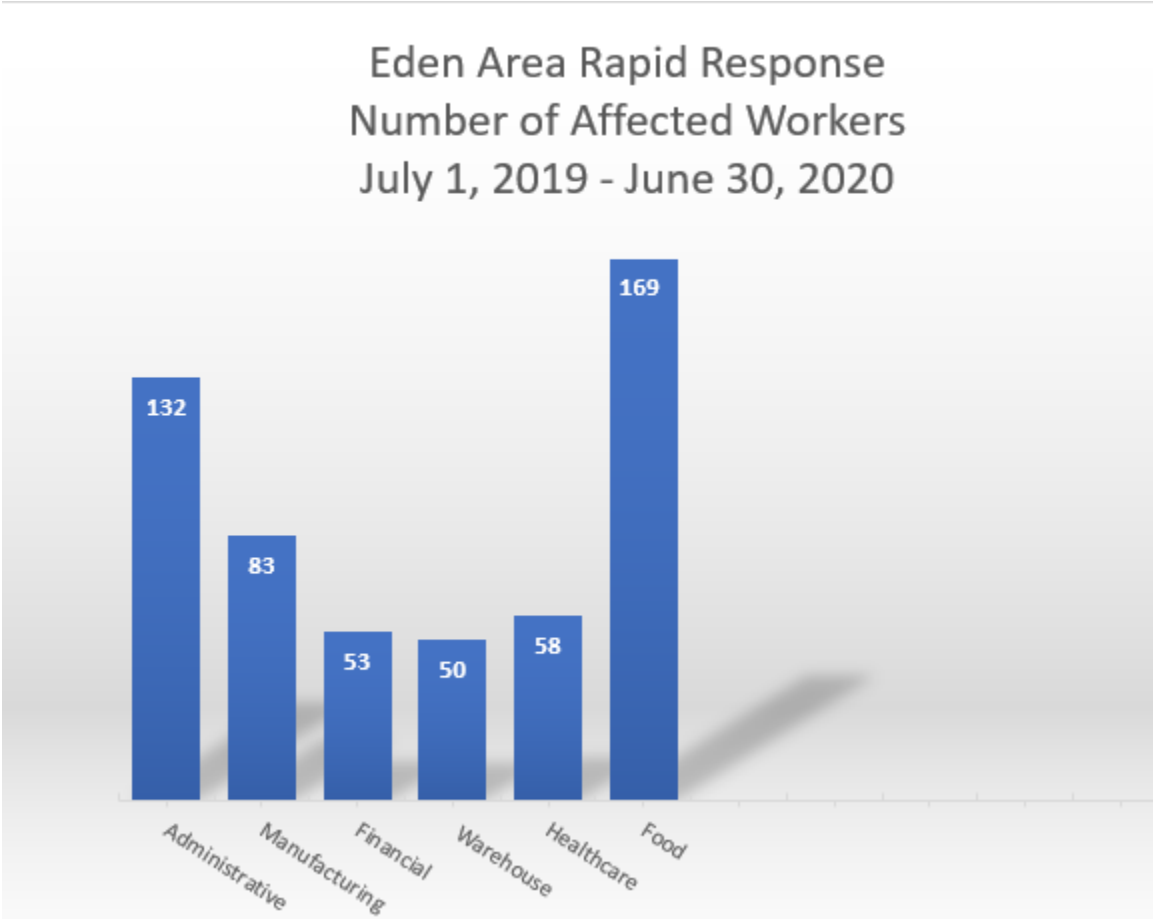
ACWDB Layoff and Closure PY 2019/2020

WARN							
The Worker Adjustment Retraining Notification (WARN) protects employees, their families, and communities by requiring employers to give a 60-day notice to the affected employees and both state and local representatives prior to a plant closing or mass layoff. Federal WARN is applicable only to employers with 100 or more full-time employees. California WARN is applicable to a covered establishment with 75 or more employees full or part-time.							
Total Employers: 19 Total Affected Workers: 1,543							
Employer	Union	Location	Industry	Closure/ Layoff	Layoff Date	Affected Workers	TAA Status
NORTH CITIES RAPID RESPONSE EVENTS – Employer: 1 Total Workers: 1							
Backflip Studios		Emeryville	Technology	Closure	12/23/2019	1	
TRI CITIES RAPID RESPONSE EVENTS - Employers: 6 Total Workers: 723							
Excelitas Technologies		Fremont	Manufacturing	Closure	9/30/2019	155	x
Raley's		Fremont	Retail	Closure	11/10/2019	6	
Jabil		Fremont	Manufacturing	Layoff	11/26/2019	300	
Bank of America		Union City	Financial	Closure	12/1/2020	53	
Albertsons Plated		Union City	Retail	Closure	11/12/2019	193	
Adient		Newark	Manufacturing	Layoff	12/6/2019	16	
TRI VALLEY RAPID RESPONSE EVENTS - Employers: 4 Total Workers: 225							
Jabil		Livermore	Manufacturing	Layoff	11/26/2019	80	
TechTran Transportation		Pleasanton	Transportation	Closure	11/30/2019	2	
Kaiser		Pleasanton	HealthCare	Layoff	10/30/2019	16	
Comcast		Livermore	Technology	Layoff	May 1,2020	127	
EDEN AREA RAPID RESPONSE EVENTS - Employers: 8 Total Workers: 594							
Frist Coast Security		Hayward	Administrative_	Closure	8/15/2019	132	
Aryzta		San Leandro	Food	Closure	10/25/2019	169	
Coastline Support Inc		Castro Valley	Health Care	Closure	10/31/2019	57	
Nestle USA Inc.		San Leandro	Manufacturing	Layoff	11/1/2019	83	
Keeco, LLC		Hayward	Warehouse	Closure	12/31/2019	50	
Kaiser		San Leandro	HealthCare	Layoff	10/30/2019	2	
Proteus		Hayward	HealthCare	Closure	1/18/2019	90	
Illumina		Hayward	Bio Tech	Layoff	2/3/2019	11	
Total Affected Workers:						1,543	

RAPID RESPONSE REPORT EDEN AREA NUMBER OF AFFECTED WORKERS JULY 1, 2019- JUNE 30, 2020

EDEN AREA RAPID RESPONSE

Industry	Affected Workers
Administrative	132
Manufacturing	83
Financial	53
Warehouse	50
Healthcare	58
Food	169

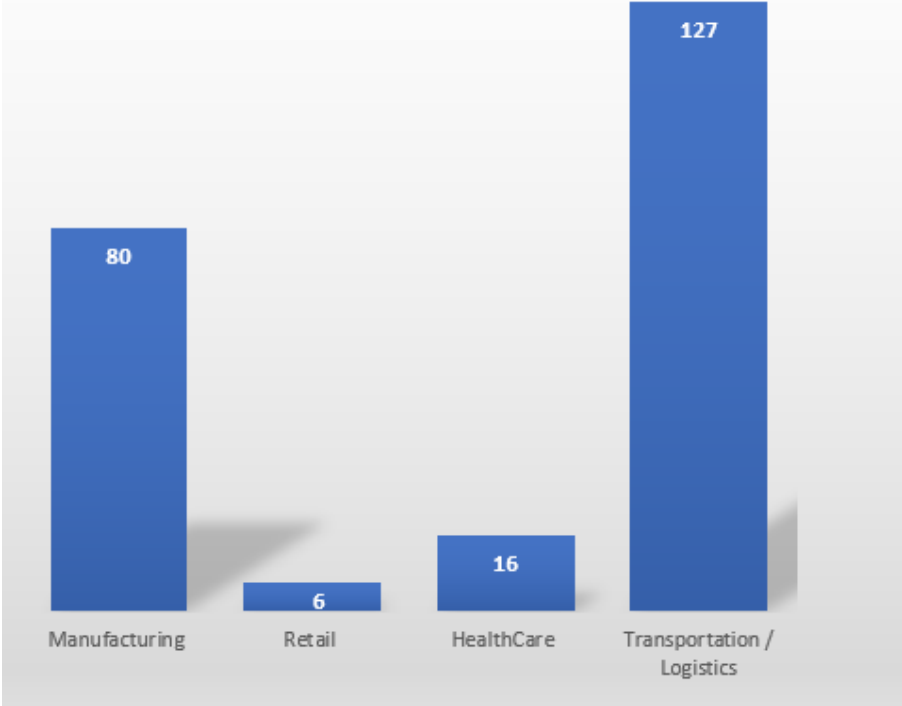


RAPID RESPONSE REPORT TRI- CITIES NUMBER OF AFFECTED WORKERS JULY 1, 2019- JUNE 30, 2020

TRI VALLEY RAPID RESPONSE

Industry	Affected Workers
Manufacturing	80
Retail	6
HealthCare	16
Transportation / Logistics	127

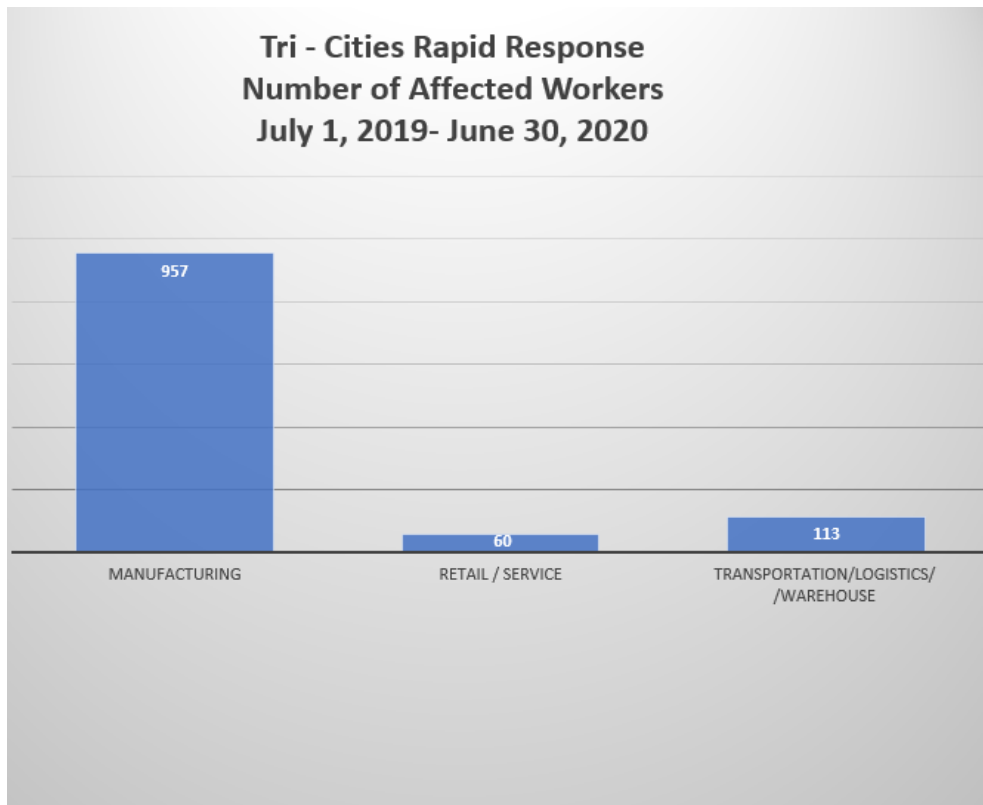
Tri Valley Rapid Response
Number of Affected Workers
July 1, 2019 - June 30, 2020



RAPID RESPONSE REPORT TRI- CITIES NUMBER OF AFFECTED WORKERS JULY 1, 2019- JUNE 30, 2020

TRI-CITIES RAPID RESPONSE

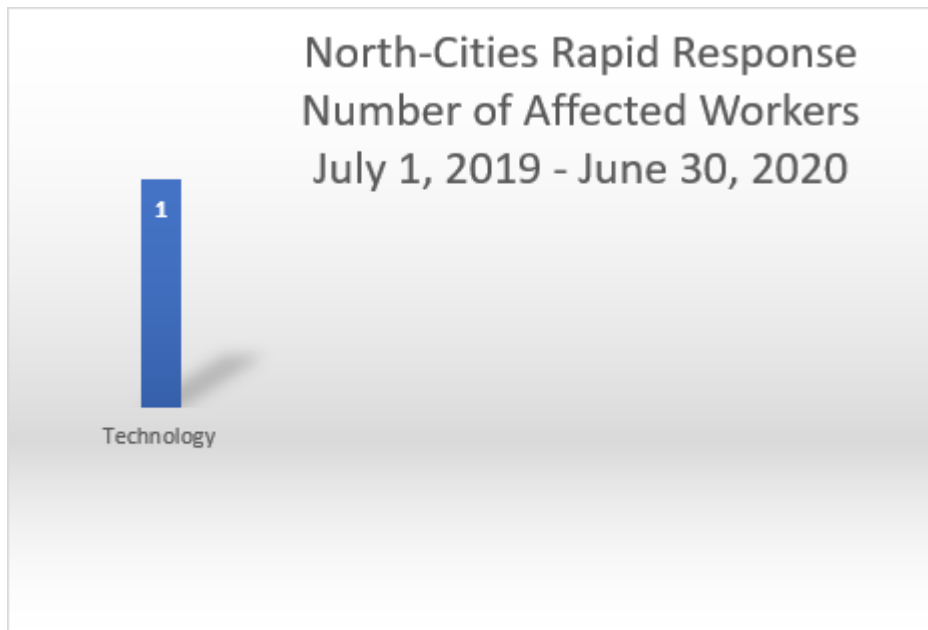
Industry	Affected Workers
Manufacturing	957
Retail / Service	60
Transportation/Logistics/ /Warehouse	113



RAPID RESPONSE REPORT NORTH- CITIES NUMBER OF AFFECTED WORKERS JULY 1, 2019- JUNE 30, 2020

NORTH-CITIES RAPID RESPONSE

Industry	Affected Workers
Technology	1



ITEM V.G. – REPORTS

TRAINING EXPENDITURES REPORT – PY 2019/2020

BACKGROUND:

This item presents the Training Expenditures Report for the Alameda County Workforce Development Board (ACWDB) for PY 2019/2020. The report includes expenditures and obligations of Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Formula funds and allowable leveraged training expenditures as of December 31, 2019. The activity reflects training expenditures from services provided and the ACWDB's Business Services Unit.

Objectives of the Training Expenditures Report are to:

- Ensure that training expenditure requirements are met;
- Identify potential program and/or financial problem areas; and,
- Identify under-expenditures that may be directed to more effective training activities.

For PY 2019/2020, California WIOA requires that each Local Board spend an amount that is at least 30% of the total WIOA Adult plus total Dislocated Worker Formula funds allocated to the Local Area for each program year on training. Of the 30% amount, 20% must be from the WIOA Adult and/or Dislocated Workers Formula funds, and up to 10% of the 30% amount may be from other funds, including WIOA Discretionary funds and non-WIOA funds spent on training of participants. For PY 2019/2020, the 30% training requirement is \$953,355, of which at least \$635,570 (20%) must be WIOA Adult/Dislocated Worker Formula expenditures and no more than \$317,785 (10%) may be leveraged training funds from other sources.

Training Expenditures - Status of Expenditures & Obligations:

As of December 31, 2019, total training expenditures and obligations, including leveraged training, amount to \$566,456 (18.4% of the required 30%). Please refer to Attachment V.G.1.

Please contact Jennifer Mitchell, Program Financial Specialist, at (510) 259-3829 or by email at jennifer.mitchell@acgov.org if you have any questions.

ATTACHMENTS:

V.G.1. – Training Expenditures Report – PY 2019/2020 Report

ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD
TRAINING EXPENDITURES REPORT
REPORT DATES: 7-1-19 thru 21-31-19

PROGRAM YEAR 2019-20	Expenditure Requirement	Expenditures at Report Date	Unliquidated Obligations	Balance to Meet Requirement	% Expended
WIOA Adult/DW Training	\$635,570	\$291,871	\$319,978	\$23,721	8.4%
Leverage Training	\$317,785	\$71,307	\$246,478	\$0	10.0%
Total (1)	\$953,355	\$363,178	\$566,456	\$23,721	18.4%

- (1) A minimum of 20% (\$635,570) of WIOA Adult + Dislocated Worker formula funds must be spent on training. Total training expenditures must equal or exceed 30% of the total WIOA Adult + Dislocated Workers Formula Allocation. Up to 10% (\$317,785) may be training dollars from other sources.