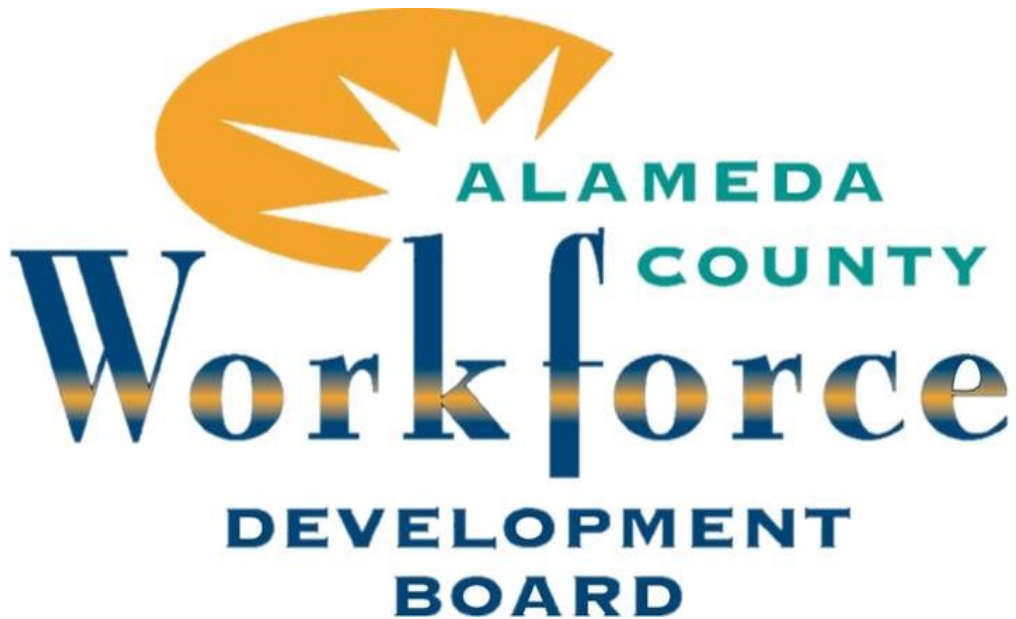


QUARTERLY BOARD MEETING



(<http://www.acwdb.org>)

In partnership with the
BOARD OF SUPERVISORS

Serving the County of Alameda and the cities of
Alameda Albany Berkeley Dublin Emeryville Fremont
Hayward Newark Livermore Piedmont Pleasanton
San Leandro Union City

December 9, 2021
9:00 A.M.

ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD (WDB)

MEETING NOTICE

Thursday, December 9, 2021
9:00 AM – 12:00 Noon
Eden Area Multi-Service Center
The lobby of this building is closed due to COVID-19.

<https://us06web.zoom.us/j/83501384419?pwd=dVpGcTR0elhtcnpjYjcvM3hQRzVpUT09>

Passcode: 548691| Meeting ID: 835 0138 4419| +1 669 900 6833 US (San Jose)

If you would like to make a public comment, please contact Board Secretary, Sheroza Haniff at Sheroza.Haniff@acgov.org to request a speaker card prior to the meeting.

AGENDA

PAGE

I. PROCEDURAL ITEMS

- A. Call to Order and Roll Call
- B. ACTION – Findings to Continue Virtual Meetings
- C. Chair’s Report
- D. Committee Chairs’ Report
- E. Director’s Report

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II. PRESENTATION – Kim Gusman, President/CEO of the California Employers Association

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III. PUBLIC FORUM

The public can address the Board on issues other than those on the agenda with a limit of three minutes per speaker. Members of the public who wish to address the Board on published issues should do so at the time the agenda item is being discussed.

IV. CONSENT ITEMS

- A. Minutes of May 13, 2021
- B. Executive Committee Meeting Calendar for Calendar Year 2022
- C. 2022 Alameda County Workforce Development Board Meeting Dates, Time, and Place

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V. ACTION ITEMS – PUBLIC HEARING

- A. America’s Job Center of California (AJCC) Certification
 - A.1. Certification Indicator Assessment

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VIII. MATTERS INITIATED BY BOARD MEMBERS

IX. ANNOUNCEMENTS BY BOARD MEMBERS AND BOARD STAFF

If you have questions on the agenda items or need additional information, please contact Rhonda Boykin, Interim Director, at 510-259-3844 or through email RBoykin@acgov.org.

Members of the public who wish to address the WDB may do so during the PUBLIC FORUM or at the time an Agenda item is discussed.

*These WIOA Title I financially assisted programs or activities are “Equal Opportunity Employers/Programs”.
Auxiliary aids and services are available upon request to individuals with disabilities.*

If you require specific accommodation due to a disability, please call Sheroza Haniff, Board Secretary at 510-259-3842 at least 72 hours in advance.

NEXT WDB MEETING: MARCH 10, 2022

ITEM I.B. – ACTION / PUBLIC HEARING

FINDINGS TO CONTINUE MEETING BY TELECONFERENCE

RECOMMENDATIONS:

That the Alameda County Workforce Development Board (ACWDB):

1. Reconsider the circumstances of the state of emergency issued by the Governor due to the COVID-19 pandemic.
2. Find that state or local officials continue to impose or recommend measures to promote social distancing.
3. Find that on 09/28/2021 the County Board of Supervisors (BOS or Board) adopted the Health Care Services Agency Director's recommendation that the BOS implement social distancing for its meetings.
4. Find that the same reasons stated by the BOS, the same rationale also applies for the meetings of the ACWDB and its committees.

BACKGROUND:

Since March 2020, social distancing measures were implemented for all meetings of the Board of Supervisors (BOS) and Board Committee's, in compliance with the issued state of emergency to combat the spread of COVID-19. On September 28, 2021, at the recommendation from the Health Care Services Agency Director, the BOS took the appropriate action to approve the Assembly Bill No. 361 (referred to as "AB 361") which amended the Ralph M. Brown Act (referred to as the "Brown Act"). This amendment constitutes relaxed teleconferencing requirements which continues to allow public meetings to convene virtually with the condition that the findings be ratified every 30 days by the appropriate legislative body. As such, the same rationale applies for the meetings of the ACWDB, and its committees for any issued state of emergency. With this action, the board/commission may continue to do as follows:

- To meet virtually
- The members of the board/commission do not have to be physically in the County during the meeting
- Their locations do not have to be on the notice as a teleconference site
- A video or call-in line needs to be identified on the agenda for the public to access and participate in public comment
- All actions taken by the board/commission must be done by roll-call voting

For more information please contact, Rhonda Boykin, Interim Director at (510) 259-3844 or through email at rboykin@acgov.org.

ATTACHMENT:

I.B.1. Alameda County Board of Supervisors Minute Order and Recommendation Letter from the Alameda County Health Care Services Agency

ALAMEDA COUNTY BOARD OF SUPERVISORS MINUTE ORDER

The following action was taken by the Alameda County Board of Supervisors on 09/28/2021

Approved as Recommended Other

Unanimous Chan: Haubert: Miley: Valle: Carson: -
Vote Key: N=No; A=Abstain; X=Excused

Documents accompanying this matter:

Documents to be signed by Agency/Purchasing Agent:

File No. _____
Item No. 28.1

Copies sent to:

Special Notes:



I certify that the foregoing is a correct copy of a Minute Order adopted by the Board of Supervisors, Alameda County, State of California.

ATTEST:
Clerk of the Board
Board of Supervisors

By: *Awika Campbell-Beltin*
Deputy



September 23, 2021

The Honorable Board of Supervisors
County Administration Building
1221 Oak Street
Oakland, CA 94612

SUBJECT: RECEIVE AND ACCEPT THE RECOMMENDATION OF THE HEALTH CARE SERVICES AGENCY DIRECTOR FOR CONTINUED SOCIAL DISTANCING AT ALL BOARD OF SUPERVISORS MEETINGS AND BOARD COMMITTEE MEETINGS

Dear Board Members:

RECOMMENDATION

Receive and accept the recommendation of the Health Care Services Agency Director for continued social distancing at all meetings of the full Board of Supervisors and at all Board of Supervisors Committee meetings.

DISCUSSION/SUMMARY

In light of the continued state of emergency related to COVID-19, the Health Care Services Agency (HCSA) Director recommends that your Board continue to impose the social distancing measures that were initially adopted in March 2020 for all meetings of the Board of Supervisors and Board Committee meetings, until your Board – in consultation with the HCSA Director – concludes that such measures are no longer necessary. The HCSA Director makes this recommendation to comply with newly enacted urgency legislation establishing new requirements for teleconferenced (remote) meetings under the Ralph M. Brown Act.

This recommendation is based on the continued threat of COVID-19 to the community, the unique characteristics of public governmental meetings (such as the increased mixing associated with bringing together people from across the community, the need to enable those who are immunocompromised or unvaccinated to be able to safely continue to fully participate in public governmental meetings, and the challenges with fully ascertaining and ensuring compliance with vaccination and other safety recommendations at such meetings), and the continued increased safety protection that social distancing provides as one method to reduce the risk of COVID-19 transmission.

BACKGROUND

On March 4, 2020, Governor Newsom issued an Executive Order proclaiming a state of emergency in California as a result of the COVID-19 pandemic. This emergency declaration remains in effect. On March 17, 2020, Governor Newsom issued Executive Order N-29-20, which allowed local agencies subject to the Brown Act to hold their meetings remotely, without providing a physical location for

members of the public to gather and participate, so long as there were telephonic means to allow public participation and protect citizens' statutory and constitutional rights. Your Board held its first telephonic meeting with no in-person public participation on April 21, 2020 and has continued the practice since. On June 11, 2021, Governor Newsom issued Executive Order N-08-21 which similarly governed the convening of public meetings and modified the permissions of Executive Order N-29-20 to allow for continued use of teleconferenced meetings by local agencies subject to the Brown Act.

On September 16, 2021, Governor Newsom signed into law Assembly Bill 361 (AB 361, Chapter 165, Statutes of 2021), which amended the Brown Act to allow for continued use of teleconferenced meetings by Brown Act bodies without providing a physical meeting location for the public through January 31, 2024, under certain conditions. The permitting conditions include factors such as a continued declaration of emergency, and a local official recommending measures for social distancing.

As HCSA and the Health Officer have reported to your Board, the highly transmissible SARS-CoV-2 B.1.617.2 (Delta) variant has been circulating in the County of Alameda since April 2021. While the risk for COVID-19 infection is highest among unvaccinated residents (and the vaccination rates in our County are relatively high) over one-third of COVID-19 infections are among fully vaccinated persons. Among vaccinated persons, older adults are at the highest risk for severe illness resulting from COVID-19 infection.

Accordingly, the HCSA Director recommends that social distancing measures adopted in the early days of the pandemic remain in place for meetings of your Board and Board Committees. This recommendation is consistent with the Division of Occupational Safety and Health of California's (Cal/OSHA) Emergency Temporary Standards, which require employers to train and instruct employees that the use of social distancing helps combat the spread of COVID-19 (8 Cal. Code Regs. 3205(c)(5)(D)). Under the requirements of AB 361, no later than 30 days after the September 28 meeting, and again every 30 days thereafter for as long as this recommendation remains in place, your Board will need to reconsider the state of emergency, and whether (a) the emergency directly impacts the ability of members to safely meet in person; or (b) social distancing measures are still recommended at Board and Board Committee meetings.

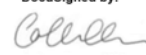
FINANCING

Acceptance of this recommendation will have no impact on net County cost.

VISION 2026 GOAL

Acceptance of this recommendation will prevent potential spread of COVID-19 in the Board's public meetings, and thus advances the 10X Vision 2026 Goal pathway of **Accessible Infrastructure** in support of our shared visions of a **Thriving & Resilient Population** and **Safe & Livable Communities**.

Sincerely,

DocuSigned by:

 CB284AE84C50405...

Colleen Chawla, Director
 Health Care Services Agency

ITEM II. PRESENTATION

KIM GUSMAN **PRESIDENT/CEO**



Kim (Parker) Gusman is the President and CEO of the California Employers Association (CEA). CEA is a not for profit human resource association, established in 1940, that assists more than 15,000 businesses throughout California. CEA provides employers with *Peace of Mind* through training, recruiting and HR compliance solutions.

Kim is an experienced HR Generalist, a dynamic speaker and a proven leader who has been successfully leading CEA since 2002. Thoroughly immersed in human resources and operations for over 25 years, Kim has a variety of HR experience in retail, insurance and manufacturing environments. Kim exhibits her comprehensive bank of knowledge and crystal clear strategic guidance with CEA members and staff every day.

Kim earned her BA degree in Business Administration, with a minor in Human Resources, at the University of Puget Sound.

In addition to her role as CEO at CEA, Kim is a founding member of the Employers Association of America. She is an active member of the California Society of Association Executives (CalSAE) where she serves on their Board of Directors and their Capital Region Council. Active with workforce development boards, she served on the Sacramento Works Board from 2004-2018.

California Employers Association
800-399-5331
www.employers.org

ITEM IV.A. – CONSENT

**ALAMEDA COUNTY
WORKFORCE DEVELOPMENT BOARD**

**QUARTERLY MINUTES OF SEPTEMBER 16, 2021
CONDUCTED VIA ZOOM**

MEMBERS PRESENT

Tyler Abbott
Stephen Baiter
Prem Bajaj
Alexandria Baker
Eric Bishop
Jeff Bowser
Jennifer Cogley
Kelly Johnson
Tina Kapoor
Tony Lam
Jennifer Ong
Matt Pawluk
Bill Pelter
John Torok
Sara Walke
Iris Wiangchanok

MEMBERS ABSENT

Eric Darby
Alfred Fortier
Doug Jones
Michael Keenan
Bethany McCormick
Kalpana Oberoi
Paul Reyes
Mario Wagner

STAFF PRESENT

Rhonda Boykin
Javier Contreras
David Dias
Michele Garcia
Sheroza Haniff
Samantha Miller
Jennifer Mitchell
Deidra Perry
Latoya Reed
Carmelo San Mames
Charles Turner

Vice-Chairperson Cogley called the meeting of the Alameda County Workforce Development Board (ACWDB) to order at 9:03 A.M. on Thursday, September 16, 2021. A quorum was present on the Zoom conference.

ITEM I.B. – MINUTES OF ACWDB QUARTERLY MEETING FOR MAY 13, 2021.

A motion to approve the minutes was made by **Lam/Ong/carried.**

ITEM I.C. – CHAIRPERSON’S REPORT Jennifer Cogley, Vice-Chair of the Executive Committee (EC), announced the following:

- Recognition of Tina Kapoor, Christopher Rose, and John Torok, outgoing Board members
- An introduction of new Board members, Eric Bishop, Matt Pawluk, and Prem Bajaj
- From the August 25, 2021 EC meeting:
 - The Action Items regarding the:
 - Approval of ACWDB Recommended Annual Budget-PY 2021/
 - The Discussion Item regarding the Legislative Update – Federal State Developments
 - Board member recognition was discussed – resulting in allowing Board member eligibility as the recipient of the annual Partnership Award

ITEM I.D. – COMMITTEE CHAIRS’ REPORTS.

Jeff Bowser, Chair of the Joint Committee (Youth, Organizational Effectiveness, and Systems and Strategies reported the following from the August 18, 2021 meeting:

- The Action Item regarding the:
 - Selection of Providers for the Youth Innovation Program and Future Force Career Program
 - Diversity, Equity, and Inclusion Conceptual Framework
- The Discussion Item regarding the Environmental Scan for Quality Jobs
- The Informational Items regarding the:
 - Contract Performance Measures and Goals PY 2021/2022
 - New Reporting/Training Mandate for Businesses Employing Minors
 - Outcomes of Conditional Funding PY 2020/2021

**All Committee meetings were conducted via Zoom.

ITEM I.E. – DIRECTOR’S REPORT. Rhonda Boykin announced the following:

WDB Updates:

- Acknowledged National Workforce Development Month
- Summary of Labor Reports, notably a decrease in unemployment rates
- Board Retreat highlights
- Staff updates

Administrative Updates:

- Fiscal and Performance (PY 2020/2021) Review highlights
- Local Area Subsequent Designation and Local Board Certification Plan, and Regional Four -Year Plan were approved by the California Workforce Board
- Interim Director has met with the Alameda County Board of Supervisors Offices to discuss Board updates
- Interim Director Co-Chairs the Probation department’s Community Partnership Reentry Strategic Working Group

Grant Updates:

- Adult Dislocated Worker Additional Assistance grant was awarded to serve businesses and workers
- Vision Alameda County grant was awarded to implement the Disruptive Disparities Project
- Application to the Employment Training Panel Funds was entered as a multi-employer contract, with the intention to assist bio-medical training programs

Program Updates:

- A partnership with the ACWDB and Alameda County Public Healthcare Services Agency was formed to provide vaccination resources to businesses
- ACWDB has sponsored the Bio-Medical Industry Summit event on September 23, 2021
- California Workforce Association’s Meeting of the Minds Conference highlights

ITEM II – PRESENTATION.

- Marie Roberts De La Parra, Ed. E., Dr. RDLP – Diversity, Equity, and Inclusion

ITEM III. – PUBLIC FORUM.

Vice-Chairperson Cogley opened the Public Forum.

Kelsey Bensky, and Daniel Newell of Ohlone Community College made public comments.

Vice-Chairperson Cogley closed the Public Forum.

ITEM IV.A. SELECTION OF PROVIDERS FOR THE YOUTH INNOVATION PROGRAM AND FUTURE FORCE CAREER PROGRAM.

Vice-Chairperson Cogley read the recommendation regarding the selection of programs, services, and guidelines for the Youth Innovation, and Future Force Career Programs. Deidra Perry provided background of the item and welcomed comments.

Vice-Chairperson Cogley opened the public hearing.

Jennifer Ellis of La Familia made a public comment.

Vice-Chairperson Cogley McCormick closed the public hearing.

A motion to approve the recommendations with was made by **Ong/Johnson/carried.**

ITEM IV.B. DIVERSITY, EQUITY AND INCLUSION (DEI) CONCEPTUAL FRAMEWORK.

Vice-Chairperson Cogley read the recommendation to accept the DEI conceptual Framework and adopt the Equity Manifesto. Latoya Reed provided background of the item and welcomed comments.

Vice-Chairperson Cogley opened the public hearing.

Dr. Marie Roberts De La Parra made a public comment.

Vice-Chairperson Cogley closed the public hearing.

A motion to approve the recommendations was made by **Torok/Baker/carried.**

ITEM IV.C. AUTHORIZATION TO INITIATE SOLICITATION FOR PROPOSALS FOR COVID-19 PROGRAMING.

Vice-Chairperson Cogley read the recommendation to authorize staff to initiate competitive solicitation process and award service contracts, pending successful negotiation, to maintain and enhance existing COVID-19 programing. Carmelo San Mames provided background of the item and welcomed comments.

Vice-Chairperson Cogley opened the public hearing.

Vice-Chairperson Cogley closed the public hearing.

A motion to approve the recommendations was made by Johnson/Walke/carried.

ITEM IV.D. APPROVAL OF ACWDB RECOMMENDED ANNUAL BUDGET-PY 2021/2022. Vice-Chairperson Cogley read the recommendation to approve the Recommended Annual Budget for PY 2021/2022 for WIOA activities and services funded by the WIOA Formula Allocations and Discretionary Grants. Jennifer Mitchell provided background of the item and welcomed comments.

Vice-Chairperson Cogley opened the public hearing.

Vice-Chairperson Cogley closed the public hearing.

A motion to approve the recommendations was made by Abbott/Baker/carried.

ITEM V. REPORTS. Jennifer Mitchell responded to inquiries.

ITEM VI. INFORMATION ITEMS.

ITEM VII. MATTERS INITIATED BY BOARD MEMBERS. No matters were initiated.

ITEM VIII. ANNOUNCEMENTS.

- Alexandria Baker announced the launch of Power Pathway Program for Vegetation Management
- Alexandria Baker announced the PG&E headquarters future move to Oakland, and seeks engagement with Alameda County organizations to form partnerships
- Jennifer Cogley announced Bayer's intent to extend development agreement with the City of Berkeley, the Planning Commission hearing is on October 20, 2021 and the Council vote is on November 30, 2021
- Iris Wiangchanok encouraged referrals to those with disabilities, who are 16 years of age and above whom seek employment or training, to the Department of Rehabilitation
- Tina Kapoor will be speaking about the ELF program at the Bay Area Urban Manufacturing event on October 1, 2021
- Stephen Baiter invited the members to the EBEDA's Fall Membership Meeting on September 23, 2021
- Bill Pelter announced that October is National Disability Employment Awareness month, and requested staff to distribute information highlighting this cause
- Staff Samantha Miller announced the Recruiting webinar on October 14, 2021, in association with the California Employers Association

The meeting was adjourned at 11:25 A.M.

ITEM IV.B. – CONSENT

EXECUTIVE COMMITTEE
MEETING CALENDAR FOR CALENDAR YEAR 2022

RECOMMENDATION:

That the Alameda County Workforce Development Board’s (ACWDB) Executive Committee (EC) consider and approve the meeting dates, times, and places listed below for the 2022 calendar year.

BACKGROUND:

The Bylaws state under Section 4.4.2 Regular Meetings of Standing Committees that:

“Each committee shall set the date, time, and place of regular meetings by resolution and shall state the date, time, and place of each meeting in the agenda to be posted for that meeting”.

In order to secure adequate meeting space, notice the public, and to allow ACWDB staff an opportunity to plan in advance with the Chair, staff recommends that the EC consider the following meeting dates and times as listed below. As the meeting dates approach, if there are no items for the Committee, staff will confer with the Chair, then provide adequate notification of cancellation.

<u>DATES</u>	<u>TIME</u>
February 23, 2022	9:30 – 11:30 AM
April 27, 2022	9:30 – 11:30 AM
August 24, 2022	9:30 – 11:30 AM
November 17, 2022	9:30 – 11:30 AM

NOTE:

All meetings are scheduled to take place at the Eden Area Multi Service Center, (24100 Amador Street, 2nd Floor, California Poppy Conference Room, A&B, Hayward, CA). However, in light of the COVID-19 pandemic and the resulting Declaration of Emergency orders, the meetings may be held through conference call or virtually through an online meeting platform. Notification will be forwarded in advance of each meeting to ensure ample notification prior to the scheduled meeting time.

For further information, contact Rhonda Boykin, Interim Director at (510) 259-3844 or email at rboykin@acgov.org.

*** Due to the Thanksgiving holiday, the Executive Committee has been rescheduled to November 17, 2022.**

ITEM IV.C. – CONSENT

**2022 ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD
MEETING DATES, TIME, AND PLACE**

RECOMMENDATION:

That the Alameda County Workforce Development Board approve the quarterly meeting dates, time, and, place listed below for the Board’s 2022 calendar year.

BACKGROUND:

The Bylaws state under **Section 4.4.1 Regular Meetings of the WDB** that:

“Regular meetings of the WDB shall be held on the second Thursday of March, May, September and December of each calendar year. The WDB shall set the date, time, and place of regular meetings by resolution and shall state the date, time, and place of each meeting in the agenda to be posted for that meeting.”

PROPOSED MEETING DATES:

March 10, 2022
May 12, 2022
September 15, 2022
December 8, 2022

Meetings are held from 9:00 A.M. to 12:00 Noon.

NOTES:

September Board meeting has been rescheduled to the third Thursday of the month to accommodate the Meeting of the Minds Conference, held annually.

All meetings are scheduled to take place at the Eden Area Multi Service Center, (24100 Amador Street, 2nd Floor, California Poppy Conference Room, A&B, Hayward, CA). However, in light of the COVID-19 pandemic and the resulting Declaration of Emergency, the meetings may be held through conference call or virtually through an online meeting platform. Announcements will be forwarded in advance of each meeting to ensure ample notification prior to the scheduled meeting time.

For further information, contact Rhonda Boykin, Interim Director at (510) 259-3844 or email at rboykin@acgov.org.

ITEM V.A. – ACTION / PUBLIC HEARING

AMERICA’S JOB CENTER OF CALIFORNIA (AJCC) CERTIFICATION

ORGANIZATIONAL EFFECTIVENESS (OE) COMMITTEE RECOMMENDATION:

That the Alameda County Workforce Development Board (ACWDB) approve the following recommendations for the staff Certification for the Eden Area Comprehensive America’s Job Center of California (AJCC):

1. Approve the Certification of the Eden Area Comprehensive America’s Job Center of California (AJCC); and
2. Authorize the Chair of the Board to sign the Comprehensive AJCC Certification.

BACKGROUND:

Under the Workforce Innovation and Opportunity Act (WIOA), Local Boards are responsible for maintaining a network of high-quality, effective AJCCs. To assist in these efforts, the California Workforce Development Board (CWDB), in consultation with an AJCC Certification Workgroup comprised of state-level partners and Local Board representatives, developed objective criteria and procedures for Local Boards to use when certifying the AJCCs within their Local Workforce Development Areas (Local Area).

Local Boards are required to certify the Comprehensive AJCC every three years by conducting an independent and objective evaluation in accordance with the State Board’s criteria and procedures. The goals of the certification process are to evaluate the: 1) effectiveness of the AJCC, 2) physical and programmatic accessibility for individuals with disabilities, and 3) continuous improvement. California’s certification process is centered on these key requirements and sets a statewide standard of service delivery that ensures all customers consistently receive a high-quality level of service through each local workforce system.

ACWDB staff has conducted the AJCC Certification, which includes the Baseline AJCC Certification as well as the AJCC Indicator Report. Staff has toured the Comprehensive AJCC, interviewed AJCC staff and reviewed the Comprehensive AJCC self-assessment.

Once the initial AJCC Certification/Evaluation is completed, staff are required to create a Continuous Improvement Plan (CIP). The CIP will highlight areas or items within the certification document where improvements may be required or recommended. The CIP will also identify goals related to deficiencies found during the certification process and establish a deadline for attainment of these goals. The CIP must be developed – and is due for submittal to the state by December 31, 2021.

OE COMMITTEE DISCUSSION:

The Organizational Effectiveness Committee held a meeting on November 3, 2021. Committee members asked about the opportunities for improvement that were identified in the previous AJCC Certification and if those were resolved prior to the current AJCC Certification. Staff shared that one improvement that was not resolved as the parking vouchers for clients. The General Services Agency has oversight of the parking lot and we were not successful in negotiating parking vouchers for our job seeker clients. However, the Comprehensive AJCC continues to look into the possibilities of providing parking vouchers through supportive services.

Committee members also asked when a full report of the AJCC Certification Indicator Assessment will be made available. Staff responded the full report will be made available by December 1, 2021.

The AJCC Certification passed unanimously by members in the OE November 3, 2021. For more information please contact, David Dias, Program Financial Specialist at (510) 780-8768 or through email at david.dias@acgov.org.

ATTACHMENT:






V.A.1. – Certification for the Eden Area Comprehensive America’s Job Center of California

**CERTIFICATION FOR THE EDEN AREA COMPREHENSIVE AMERICA'S JOB
CENTER OF CALIFORNIA**

Summary Results: Certification Indicator Assessment

Ranking Definition

Each individual Certification Indicator is ranked on a scale of 1 to 5:

	1 = No progress on the indicator at this time.
	2 = Have started progress on the indicator but not yet satisfactory.
	3 = Have a satisfactory amount of the indicator in place the majority of the time.
	4 = Significantly meeting the indicator with room for improvement.
	5 = Achieving and excelling at the indicator.

Eden Area Comprehensive AJCC Summary of Rankings	
AJCC Certification Indicator	Rating
1. Ensures universal access, with an emphasis on serving individuals with barriers to employment	4.5
2. Actively supports the One-Stop system through effective partnerships	4.5
3. Provides integrated, customer-centered services	4.6
4. Is an on-ramp for skill development and attainment of industry-recognized credentials which meet the needs of targeted regional sectors and pathways	4.8
5. Actively engages industry and labor and supports regional sector strategies through an integrated business service strategy that focuses on quality jobs	4.7
6. Has high-quality, well-informed, cross-trained staffing	4.7
7. Achieves business results through data-driven continuous improvement	4.8
Total Ranking for AJCC Certification Indicator:	4.6

AJCC Certification Indicator #1 - Score 4.5	
Ensures universal access, with an emphasis on individuals with barriers to employment	
Strengths	Improvement Opportunity
<ul style="list-style-type: none"> Effectively works with diverse populations with barriers to employment Conveniently located in a government multi-service building 	<ul style="list-style-type: none"> Define how priority population clients, specifically Veterans are recruited and prioritized for services

AJCC Certification Indicator #2 - Score 4.5	
Actively supports the One-Stop system through effective partnerships	
Strengths	Improvement Opportunity
<ul style="list-style-type: none"> Engages with community partners through regular meetings and information sharing Distributes AJCC and partner information to staff and clients 	<ul style="list-style-type: none"> Once building reopens to the public: <ul style="list-style-type: none"> Provide update on which partners will be co-located and outline plans for re-engaging post-pandemic Host large-scale, on-site job fairs and employer panel events

AJCC Certification Indicator #3 - Score 4.6	
Provides integrated, customer-centered services	
Strengths	Improvement Opportunity
<ul style="list-style-type: none"> Cross-trains staff at front desk to apply motivational interviewing skill techniques Protocols have been established with partner agencies for co-enrollment of clients 	<ul style="list-style-type: none"> Continue cross-training in program services (DOR, SSA, etc.) Utilize customer input to inform improvement plans

AJCC Certification Indicator #4 - Score 4.8	
Is an on-ramp for skill development and attainment of industry-recognized credentials which meet the needs of targeted regional sectors and pathways	
Strengths	Improvement Opportunity
<ul style="list-style-type: none"> Integrates Career Technical Training opportunities through local partners including Castro Valley, Hayward, and San Leandro Adult Schools Assists clients with labor market information and provides resources that include mynextmove.org, myskillsmyfuture.org, and O-Net 	<ul style="list-style-type: none"> Continue work with ACWDB Business Services Unit to consistently meet OJT goals

AJCC Certification Indicator #5 - Score 4.7	
Actively engages industry and labor to support regional sector strategies through an integrated business service approach that focuses on quality jobs	
Strengths	Improvement Opportunity
<ul style="list-style-type: none"> • Extensive knowledge of the regional economy, labor market conditions, and high-growth sectors • Collaborates with SSA's CalWORKs program to refer candidates to the AC Hire program and vice versa 	<ul style="list-style-type: none"> • Collect business surveys to gauge the immediate response from employers after events

AJCC Certification Indicator #6 - Score 4.7	
Has high-quality, well-informed, cross-trained staffing	
Strengths	Improvement Opportunity
<ul style="list-style-type: none"> • Meets regularly with partners to build relationships, provide updates on activities, and discuss strategies for improvement • Effectively assists customers registering in CalJOBS and matching customers to available jobs 	<ul style="list-style-type: none"> • Develop training plan and schedule dates for partners to provide trainings to staff • Resume in-person AC Hire training, DOR's Windmill Training meetings (post-pandemic)

AJCC Certification Indicator #7 - Score 4.8	
Achieves business results through data-driven continuous improvement	
Strengths	Improvement Opportunity
<ul style="list-style-type: none"> • Operates within the allocated budget and utilizes partner agencies to leverage supportive services and training • Regularly measures customer satisfaction following WIOA Program orientations and workshops and collects success stories 	<ul style="list-style-type: none"> • Use of CalJOBS to improve access and tracking of employer services

ITEM VI.A. – REPORTS

LOCAL AREA PERFORMANCE REPORTS **ADULTS, DISLOCATED WORKERS, AND YOUTH** **PY 2021/2022; 1st Quarter; 7/1/2021 through 9/30/2021**

BACKGROUND:

The Alameda County Workforce Development Board (ACWDB) negotiates Local Area Performance (LAP) with the California Workforce Development Board biennially. New LAP goals for Program Years (PY) 2020/2021 and 2021/2022 were negotiated on September 15, 2020.

The LAP measures, goals, and actual performance attainments are not evaluated in “real time”. There is a minimum six-month look back at participants who completed Workforce Innovation and Opportunity Act (WIOA) funded services during previous quarters.

ANALYSIS OF REPORTS:

Of the WIOA participants who exited from services during the prior program year, we can see that on average, WIOA Youth, Adult, and Dislocated Worker participants fell into the following Priority Population categories:

- 50.3% came from low-income families
- 16.3% were English Language Learners
- 18.0% were people with disabilities

WIOA performance outcomes reflect that ACWDB service providers achieved over 100% of their goals in the following categories:

- Placement Rate (Youth only)
- Median Earnings @ 2nd Quarter Post Exit (for Youth, Adults, and Dislocated Workers)
- Credential Rate (Youth and Adults – although Dislocated Workers were at 99.2%)

Please review the performance attainments on the attached report (Attachment VI.A.1.) for a full representation of LAP outcomes.

Please contact Michele G. Garcia, MIS Administrator if you have any questions regarding this report. You can reach Michele at (510) 259-3802 or by email at mggarcia@acgov.org.

ATTACHMENT:

VI.A.1. – REPORT Local Area Performance PY21-22 Q1

LOCAL AREA PERFORMANCE REPORTS
ADULTS, DISLOCATED WORKERS AND YOUTH
 PY 2021/2022; Quarter 1 (7/1/2021 through 9/30/2021)

Performance Attainments	In-School & Out-of-School Youth			WIOA Adults			Dislocated Workers		
	Current Total			Current Total			Current Total		
SUMMARY INFORMATION									
Total Exitters	117			135			148		
Total Participants Served	37	100%		173	100%		212	100%	
BARRIERS TO EMPLOYMENT (Priority Populations)	Current Total	% of Total Served		Current Total	% of Total Served		Current Total	% of Total Served	
Eligible Veterans	0	0%		4	2%		4	2%	
Individuals with a Disability	10	27%		39	23%		9	4%	
Low-income individuals	35	95%		97	56%		108	51%	
Reentry-Justice Involved	1	3%		14	8%		4	2%	
Homeless individuals or runaway youth	5	14%		10	6%		5	2%	
Current or former foster care youth	1	3%		0	0%		0	0%	
English language learners, individuals with low levels of literacy or facing substantial cultural barriers	14	38%		15	9%		4	2%	
Single parents (Including single pregnant women)	0	0%		37	21%		39	18%	
CORE INDICATORS OF PERFORMANCE	Total Current Period	PY 20/21 Goals	% of Goal	Total Current Period	PY 20/21 Goals	% of Goal	Total Current Period	PY 20/21 Goals	% of Goal
Placement Rate 2nd Quarter Post Exit ①	71.4%	62.3%	114.6%	46.6%	67.0%	69.6%	59.1%	73.0%	81.0%
Placement Rate @ 4th Quarter Post Exit ①	49.0%	65.0%	75.4%	48.2%	67.0%	71.9%	62.2%	71.0%	87.6%
Median Earnings @ 2nd Quarter Post Exit	\$4,046.54	\$3,100.00	130.5%	\$7,813.78	\$6,800.00	114.9%	\$13,711.12	\$9,000.00	152.3%
Credential Rate	58.8%	54.1%	108.7%	84.2%	61.7%	136.5%	59.5%	60.0%	99.2%
Measurable Skill Gains	6.9%	43.0%	16.0%	7.0%	32.0%	21.9%	0.0%	40.0%	0.0%

① Placement in Employment for Adults & Dislocated Workers; and Placement in Employment, Education, Advanced Training or the Military for Youth.

ITEM VI.B.1. – REPORTS

SERVICES TO UNEMPLOYED RELATIVE TO LABOR FORCE PARTICIPATION WITHIN THE LOCAL WORKFORCE AREA PY 2021/2022; Quarter 1 (July 1, 2021 through September 30, 2021)

BACKGROUND:

The Alameda County Workforce Development Board’s (ACWDB) America’s Job Center of California (AJCC) and Sub-Regional Career Services Collaborative serve a significant number of job seekers through self-directed activities. These job seekers, who are not yet enrolled in any Workforce Innovation and Opportunity Act (WIOA) funded programs, are commonly referred to as “Universal Customers”.

Job seekers register themselves into the State’s career networking system (CalJOBS) and then take advantage of services including workshops, computer labs, and other universal services that are offered through ACWDB’s workforce resource system.

ACWDB has recognized that these universal services take both staff time and resources and should be tracked and reported as a statement to the level of services offered and traffic sustained through ACWDB’s workforce system. WIOA also encourages Local Areas to track the use of such services.

The State of California’s CalJOBS system offers local boards the ability to report on the number of job seekers who reside within their areas and **who utilize the online CalJOBS system** to meet their job search and vocational training needs.

Virtual and online services are especially critical for job seekers, laid-off, and furloughed workers during this COVID-19 pandemic and the declared state of emergency.

ANALYSIS OF REPORTS:

The Participation Rate:

Based on the Monthly Labor Force Data published by California’s Employment Development Department (EDD) Labor Market Division the participation rate in Alameda County is approximately 15.86%. This means that of the unemployed individuals in Alameda County, just under 16% are seeking career and vocational training services through WIOA programs and/or California’s CalJOBS system. Please review the attached report for additional information on these statistics.

For additional information, please contact Michele G. Garcia, Workforce Board System Administrator at (510) 259-3802 or by email at mggarcia@acgov.org.

ATTACHMENT:

VI.B.1.a. – REPORT Services to Unem PY21-22 Q1

SERVICES TO UNEMPLOYED RELATIVE TO LABOR FORCE PARTICIPATION
WITHIN ALAMEDA COUNTY'S LOCAL WORKFORCE DEVELOPMENT AREA
PY 2021/2022, Quarter 1; (07/01/2021 through 9/30/2021)

Labor Force Participation	Planning Areas within ACWDB's Local Area				
	North Cities	Eden Area	Tri Cities	Valley	TOTAL
TOTAL LABOR FORCE by Planning Area ¹	119,600	185,800	175,300	116,100	596,800
Unemployment Number	6,200	13,300	9,500	5,500	34,500
Unemployment Rate	5.18%	7.16%	5.42%	4.74%	5.62%
TOTAL INDIVIDUALS RECEIVING SERVICES ²	890	2,332	1,400	849	5,471
% of Total Unemployed Labor Force Served³	14.35%	17.53%	14.74%	15.44%	15.86%

¹ Labor Force Data by Planning Area is based on California's Labor Force Data for Cities - March 2019 Benchmark; Published 12/18/2020

Total Labor Force by Planning Area = the number individuals who are eligible for employment within the designated area.

Cities within the One Stop service area are factored together to obtain unemployment number and rate by Planning Area.

Unemployment Number = the number of employment eligible individuals that are unemployed

Unemployment Rate = the Unemployment Number divided by the Total Labor Force number.

Statistics for the City of Oakland are excluded from this data - but are included in comment ²"NOTE".

² Customers who were registered in CalJOBS categorized by their City of residence.

NOTE: There were an additional 38 job seekers who utilized services in our Local Area during this period, but who reside outside our service delivery area, and are NOT accounted for in this report. Of those 38; 18 were residents of the City of Oakland.

³ % of Total Unemployed Labor Force Served = Total Individuals Receiving Services divided by Unemployment Number.

CalJOBS Report used: Detailed Reports / Individual Reports / Registered Individuals / by Local Area / Program Year to date

ITEM VI.B.2. – REPORTS

CONTRACT PERFORMANCE INDICATORS REPORTS (CPIR)

ADULTS AND DISLOCATED WORKERS

PY 2021/2022; Quarter 1; (7/1/2021 through 9/30/2021)

BACKGROUND:

Alameda County Workforce Development Board's (ACWDB) Contract Performance Indicators Reports provide a method for staff, service providers, the community, and the board to stay informed about progress made toward attainment of contract performance goals. Contract performance goals are written into each of ACWDB's service provider contracts.

Beginning in PY 2019/2020 ACWDB implemented a requirement for contracted service providers to achieve 100% of their annual goals by the end of the third quarter (March 31). Failure to achieve the prescribed performance goals could result in conditional funding and/or withholding of a percentage of annual contract funds.

ANALYSIS OF REPORTS:

During this first quarter of PY 2021/2022, ACWDB's service providers have achieved reasonable progress toward meeting their contract goals.

It would be reasonable to expect enrollment levels to hit 25% of annual goals by the end of Quarter 1. System-wide, enrollments are at 27.8% of the annual goal for the Adult program; and 15.8% of goal for the Dislocated Worker program.

Training fund obligations are averaging nearly 30% of the annual goal.

On-the-Job Training (OJT) enrollments are at 10% of annual goal; and Measurable Skill Gains (MSG) are at 12.5% of goal.

Staff continue to work with service providers to ensure attainment of goals by offering bi-monthly meetings to address OJT issues and technical support on MSG challenges. MSG performance is new for service providers this year.

For additional information, please contact Michele G. Garcia, MIS Administrator at (510) 259-3802 or by email at mggarcia@acgov.org.

ATTACHMENTS:

VI.B.2.a. REPORT – CPIR Ad DW PY21-22 Q1

CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

AGGREGATE OF ALL CAREER SERVICE PROVIDERS (WIOA Title I Adult & Dislocated Worker)

PY 2021/22; 1st QUARTER - JULY 01, 2021 THROUGH SEPTEMBER 30, 2021

FUND SOURCE:	ADULT			DISLOCATED WORKER		
PERFORMANCE MEASURES	ACTUAL	GOAL ^①	% of GOAL	ACTUAL	GOAL ^①	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS	62	223	27.8%	46	291	15.8%
\$ TRAINING OBLIGATIONS (ITAs & OJTs)	\$70,027	\$255,121	27.4%	\$96,671	\$301,448	32.1%
# OJT ENROLLMENTS (Ad & DW) ^②	2	20	10.0%			
HOW WELL DID WE DO?						
% OF ITA ENROLLMENTS IN ISOF*	100.0%	75.0%	133.3%	100.0%	75.0%	133.3%
% OF OJT ENROLLMENTS IN ISOF* ^②	100.0%	75.0%	133.3%			
% RECORDED MEASURABLE SKILL GAINS (of those enrolled in trng)	5.3%	42.0%	12.5%	0.0%	42.0%	0.0%
IS ANYONE BETTER OFF?						
# ENTERED EMPLOYMENT (of closed cases)	38.6%	75.0%	51.4%	78.1%	75.0%	104.2%
# OF JOB PLACEMENTS WITHIN ISOF*	100.0%	55.0%	181.8%	76.3%	55.0%	138.7%
% THAT ATTAINED CREDENTIAL (of participants in training)	10.0%	65.0%	15.4%	85.7%	65.0%	131.9%

① Reflective of annual goals with anticipated full compliance by June 30, 2022.

② OJT Enrollment Goals span across both the WIOA Adult and the Dislocated Worker funding streams.

* ISOF = ACWDB's Priority Industry Sector and Occupational Framework

#DIV/0! = Insufficient data available to perform the calculation.

CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

RUBICON PROGRAMS - Eden Area AJCC - Comprehensive

PY 2021/22; 1st QUARTER - JULY 01, 2021 THROUGH SEPTEMBER 30, 2021

FUND SOURCE:	ADULT			DISLOCATED WORKER		
PERFORMANCE MEASURES	ACTUAL	GOAL ^①	% of GOAL	ACTUAL	GOAL ^①	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS	33	87	37.9%	25	113	22.1%
\$ TRAINING OBLIGATIONS (ITAs & OJTs)	\$44,279	\$99,497	44.5%	\$36,020	\$117,565	30.6%
# OJT ENROLLMENTS (Ad & DW) ^②	1	8	12.5%			
HOW WELL DID WE DO?						
% OF ITA ENROLLMENTS IN ISOF*	100.0%	75.0%	133.3%	100.0%	75.0%	133.3%
% OF OJT ENROLLMENTS IN ISOF* ^②	100.0%	75.0%	133.3%			
% RECORDED MEASURABLE SKILL GAINS (of those enrolled in trng)	10.5%	42.0%	25.1%	0.0%	42.0%	0.0%
IS ANYONE BETTER OFF?						
# ENTERED EMPLOYMENT (of closed cases)	57.1%	75.0%	76.2%	75.0%	75.0%	100.0%
# OF JOB PLACEMENTS WITHIN ISOF*	100.0%	55.0%	181.8%	83.3%	55.0%	151.5%
% THAT ATTAINED CREDENTIAL (of participants in training)	20.0%	65.0%	30.8%	100.0%	65.0%	153.8%

① Reflective of annual goals with anticipated full compliance by June 30, 2022.

② OJT Enrollment Goals span across both the WIOA Adult and the Dislocated Worker funding streams.

* ISOF = ACWDB's Priority Industry Sector and Occupational Framework

#DIV/0! = Insufficient data available to perform the calculation.

CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

OHLONE COLLEGE - Career Services Collaborative (CSC) Lead (North Cities, Tri-Cities, & Valley)

PY 2021/22; 1st QUARTER - JULY 01, 2021 THROUGH SEPTEMBER 30, 2021

FUND SOURCE:	ADULT			DISLOCATED WORKER		
PERFORMANCE MEASURES	ACTUAL	GOAL ^①	% of GOAL	ACTUAL	GOAL ^①	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS	29	136	21.3%	21	178	11.8%
\$ TRAINING OBLIGATIONS (ITAs & OJTs)	\$25,748	\$155,624	16.5%	\$60,651	\$183,883	33.0%
# OJT ENROLLMENTS (Ad & DW) ^②	1	12	8.3%			
HOW WELL DID WE DO?						
% OF ITA ENROLLMENTS IN ISOF*	100.0%	75.0%	133.3%	100.0%	75.0%	133.3%
% OF OJT ENROLLMENTS IN ISOF* ^②	100.0%	75.0%	133.3%			
% RECORDED MEASURABLE SKILL GAINS (of those enrolled in trng)	0.0%	42.0%	0.0%	0.0%	42.0%	0.0%
IS ANYONE BETTER OFF?						
# ENTERED EMPLOYMENT (of closed cases)	20.0%	75.0%	26.7%	81.3%	75.0%	108.3%
# OF JOB PLACEMENTS WITHIN ISOF*	100.0%	55.0%	181.8%	69.2%	55.0%	125.9%
% THAT ATTAINED CREDENTIAL (of participants in training)	0.0%	65.0%	0.0%	71.4%	65.0%	109.9%

① Reflective of annual goals with anticipated full compliance by June 30, 2022.

② OJT Enrollment Goals span across both the WIOA Adult and the Dislocated Worker funding streams.

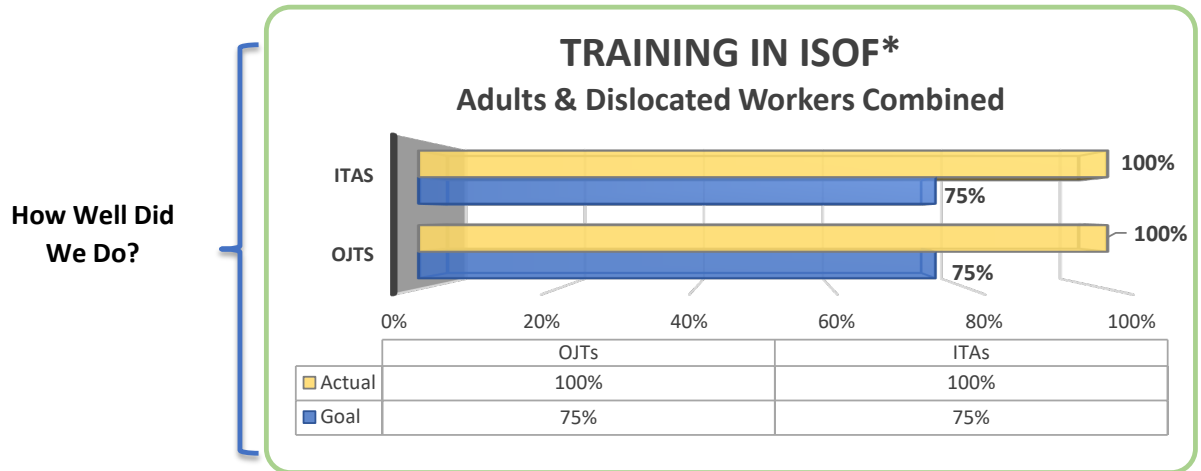
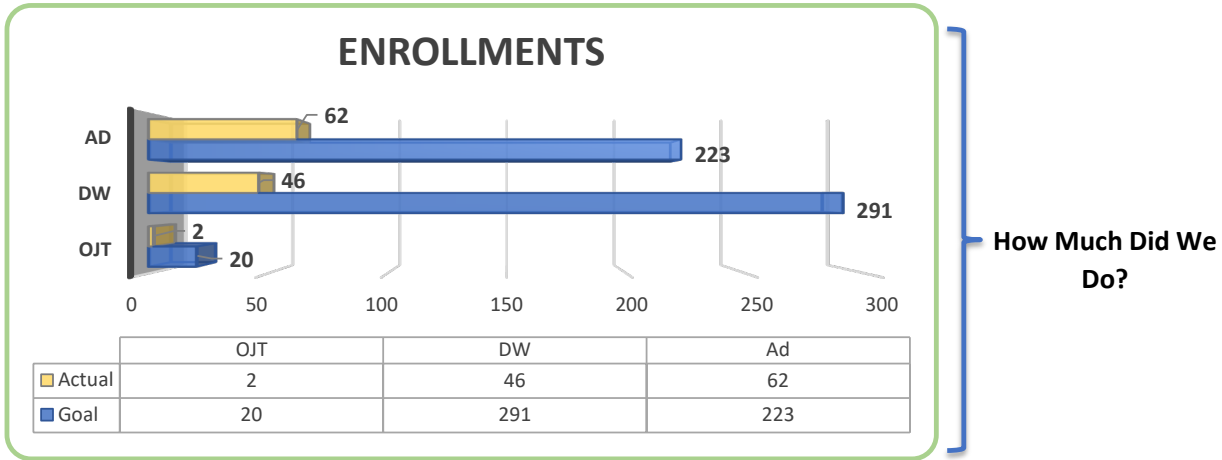
* ISOF = ACWDB's Priority Industry Sector and Occupational Framework

#DIV/0! = Insufficient data available to perform the calculation.

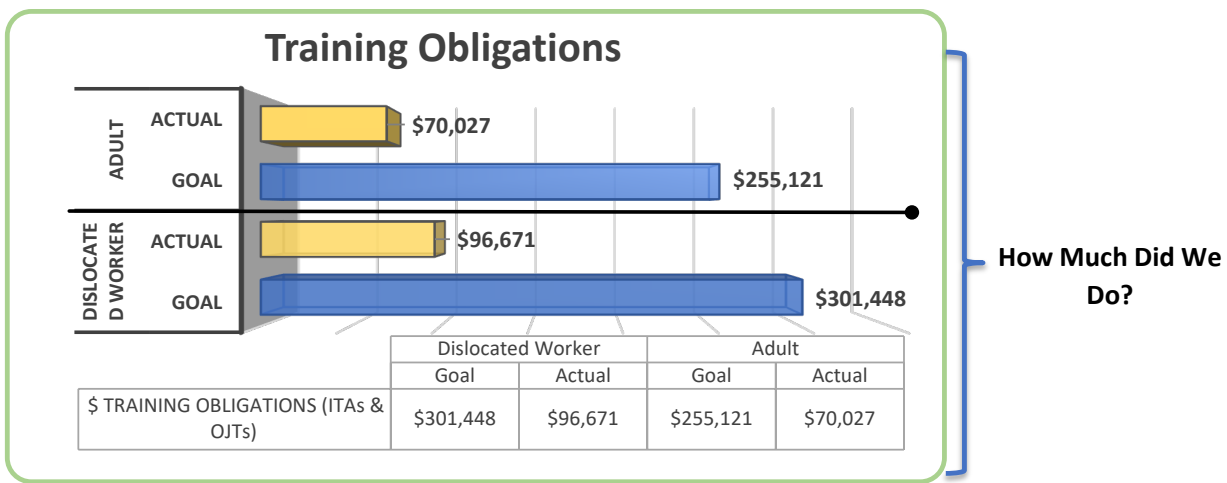
CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)

AGGREGATE DATA

PY 2021/22; 1st QUARTER - JULY 01, 2021 THROUGH SEPTEMBER 30, 2021



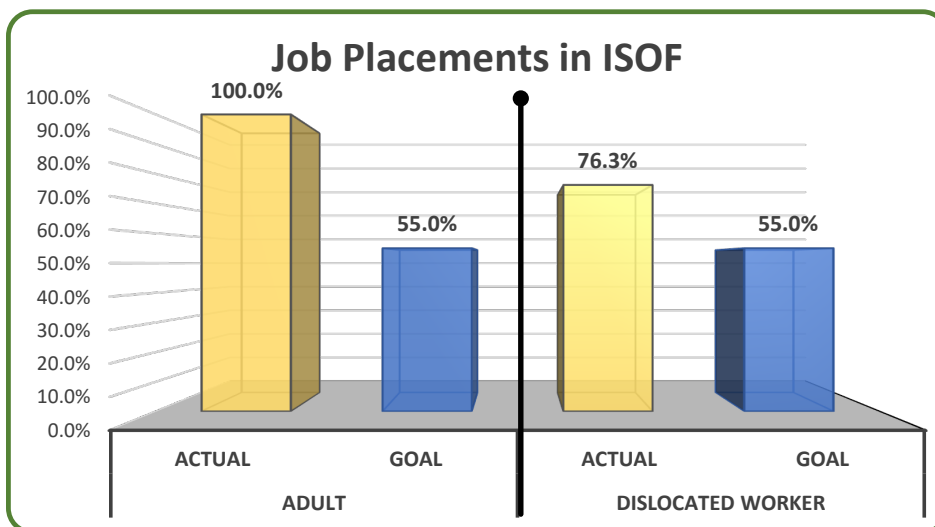
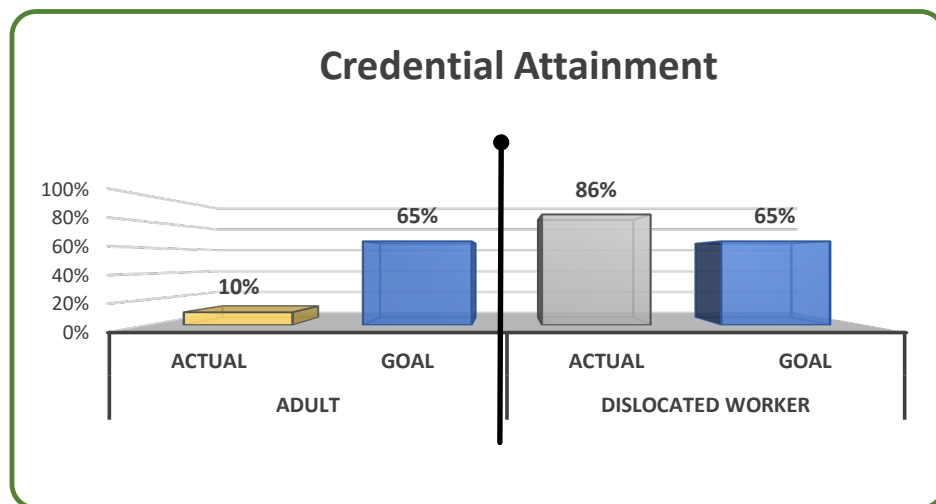
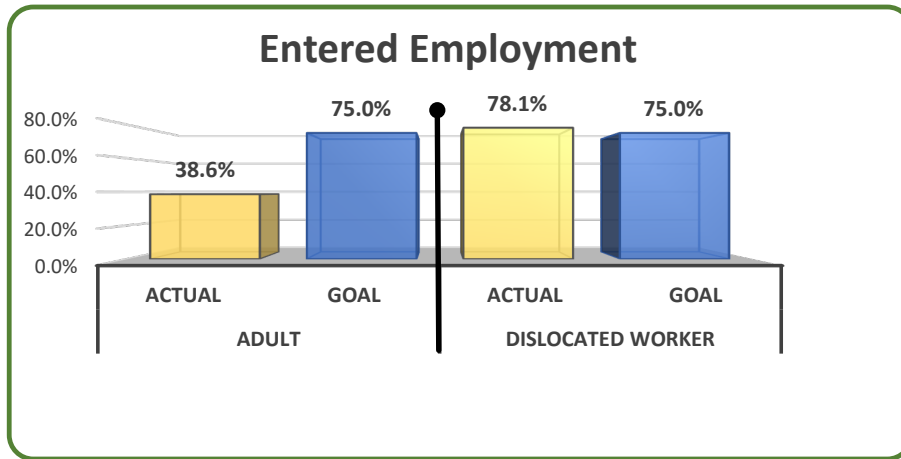
* ISOF = ACWDB's Industry Sector and Occupational Framework



CONTRACT PERFORMANCE INDICATORS REPORT (Adults & Dislocated Workers)
AGGREGATE DATA

PY 2021/22; 1st QUARTER - JULY 01, 2021 THROUGH SEPTEMBER 30, 2021

Is Anyone Better Off?



ITEM VI.C. – REPORTS

YOUTH CONTRACT PERFORMANCE INDICATORS REPORTS **PY 2021/2022; Quarter 1; 7/1/2021 through 9/30/2021**

BACKGROUND:

Under the Workforce Innovation and Opportunity Act (WIOA) legislation, Local Area Performance Measures include, for all WIOA Formula populations (Adults and Dislocated Workers and Youth):

1. Employment Rate at 2nd Quarter After Exit (Employment or Placement for Youth)
2. Employment Rate at 4th Quarter After Exit (Employment or Placement for Youth)
3. Median Earnings at 2nd Quarter After Exit
4. Credential Attainment within four Quarters After Exit
5. Measurable Skill Gains

NOTE: “Placement” for Youth performance (specifically as referenced in items 1 and 2 above), is defined as placement in Employment, Advanced Training, Post-Secondary Education, or the Military.

Beginning in PY 2019/2020 ACWDB implemented a requirement for contracted service providers to achieve 100% of their annual goals by the end of the third quarter (March 31). Failure to achieve the prescribed performance goals could result in conditional funding and/or withholding of a percentage of annual contract funds.

Toward our Local Area Performance goals, Alameda County Workforce Development Board’s (ACWDB) service providers for youth and young adults have contract performance measures written into their contracts as follows:

1. Number of new enrollments
2. Number of participants enrolled into:
 - a. Work-Based Learning Activities and
 - b. Soft Skills / Leadership Activities
 - c. Training Activities that lead to credential attainment
3. Youth Placements reported at case closure
4. Credential Attainments from Training
5. Measurable Skill Gains

ANALYSIS OF REPORTS:

In-School Youth Innovation Program:

In the first quarter of PY 2021/2022, when we should be seeing attainments at approximately 25% of annual goals, the Eden Area Regional Occupational Program (Eden ROP) has achieved

22% of their enrollment goal. ACWDB staff have been consistently engaged with new staff at Eden ROP to ensure they understand and comply with contractual requirements under this grant.

Out-of-School Youth and Young Adult Future Force Program:

Ohlone College is a new provider under the Out-of-School Youth program. While they have extensive experience working with our WIOA Adult and Dislocated Worker populations, ACWDB staff remain engaged to ensure a smooth transition to youth services.

Beginning in January 2022:

Through a second round of solicitations for youth service providers, ACWDB has approved La Familia Counseling Services to provide out-of-school youth services to disconnected youth in the Eden area; and Tri-Valley Regional Occupational Program (Tri-Valley ROP) to provide in-school youth services in the valley area.

Both of these Youth Service Providers will begin serving Alameda County youth effective January 1, 2022. ACWDB staff are in the process of providing technical support and assistance in advance of their anticipated begin date.

These two providers will begin with a six-month contract – and pending a successful first 6-months, are anticipated to begin a full year service delivery strategy in PY 2022-2023.

Please contact Michele G. Garcia, MIS Administrator if you have any questions regarding these reports. You can reach Michele at (510) 259-3802 or by email at mggarcia@acgov.org.

ATTACHMENT:

VI.C.1. – REPORT CPIR Yth PY21-22 Q1

YOUTH CONTRACT PERFORMANCE INDICATORS REPORT

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

AGGREGATE OF ALL ACWDB YOUTH PROVIDERS

PY 2021/2022; 1st QUARTER - JULY 01, 2021 THROUGH SEPTEMBER 30, 2021

FUND SOURCE:	IN-SCHOOL			OUT-OF-SCHOOL		
PERFORMANCE MEASURES	ACTUAL	GOAL	% of GOAL	ACTUAL	GOAL	% of GOAL
HOW MUCH DID WE DO?						
# OF NEW ENROLLMENTS (Full Enrollment by 3/31)	11	50	22.0%	9	86	10.5%
% IN TRAINING THAT LEADS TO CREDENTIAL ATTAINMENT	0%	25.0%	0.0%	6.3%	25.0%	25.0%
HOW WELL DID WE DO?						
% RECEIVED WORK-BASED LEARNING ACTIVITIES ①	0%	90.0%	0.0%	50.0%	90.0%	55.6%
% RECEIVED CORE-SKILLS/LEADERSHIP ACTIVITIES ②	0%	90.0%	0.0%	43.8%	90.0%	48.6%
% RECORDED MEASURABLE SKILL GAINS (of those enrolled in trng)	0.0%	45.0%	0.0%	0.0%	45.0%	0.0%
IS ANYONE BETTER OFF?						
% YOUTH PLACEMENT ③ (of closed cases)	0.0%	65.0%	0.0%	0.0%	65.0%	0.0%
% OF CREDENTIALS ATTAINED (of those enrolled in training)	0.0%	55.0%	0.0%	0.0%	55.0%	0.0%

① Work-Based Learning Activities (400-Summer Employment; 408-Internship; 409-Job Shadow; 425-Wk Exp Pd; 426-Wk Exp Unpd; 427-Intern Pd; 431-PreApp; 432-Apprentice; 433-Career Aware; 434-Career Explore; 435-Career Counsel/Plan; 437-PreApprent w/Occ Trng)

② Soft Skills/Leadership = Activity 410-Leadership Development Services

③ Youth Placement = Placement in Employment, Education, Advanced Training, or the Military

"#DIV/0!" or "#REF!" = Insufficient data available to perform the calculation.

YOUTH CONTRACT PERFORMANCE INDICATORS REPORT

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

EDEN AREA REGIONAL OCCUPATION PROGRAM - Youth Innovations

PY 2021/2022; 1st QUARTER - JULY 01, 2021 THROUGH SEPTEMBER 30, 2021

FUND SOURCE:	IN - SCHOOL		
Sub Region:	Eden Area (YIE)		
PERFORMANCE MEASURES	ACTUAL	GOAL	% of GOAL
HOW MUCH DID WE DO?			
# OF NEW ENROLLMENTS (Full Enrollment by 3/31)	11	50	22.0%
% IN TRAINING THAT LEADS TO CREDENTIAL ATTAINMENT	0.0%	25.0%	0.0%
HOW WELL DID WE DO?			
% RECEIVED WORK-BASED LEARNING ACTIVITIES ①	0.0%	90.0%	0.0%
% RECEIVED CORE-SKILLS/LEADERSHIP ACTIVITIES ②	0.0%	90.0%	0.0%
% RECORDED MEASURABLE SKILL GAINS (of those enrolled in trng)	0.0%	45.0%	0.0%
IS ANYONE BETTER OFF?			
% YOUTH PLACEMENT ③ (of closed cases)	0.0%	65.0%	0.0%
% OF CREDENTIALS ATTAINED (of those enrolled in training)	0.0%	55.0%	0.0%

① Work-Based Learning Activities (400-Summer Employment; 408-Internship; 409-Job Shadow; 425-Wk Exp Pd; 426-Wk Exp Unpd; 427-Intern Pd; 431-PreApp; 432-Apprentice; 433-Career Aware; 434-Career Explore; 435-Career Counsel/Plan; 437-PreApprent w/Occ Trng)

② Soft Skills/Leadership = Activity 410-Leadership Development Services

③ Youth Placement = Placement in Employment, Education, Advanced Training, or the Military

"#DIV/0!" or "#REF!" = Insufficient data available to perform the calculation.

YOUTH CONTRACT PERFORMANCE INDICATORS REPORT

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

BERKELEY YOUTH ALTERNATIVES (BYA) - Future Force Career Program

PY 2021/2022; 1st QUARTER - JULY 01, 2021 THROUGH SEPTEMBER 30, 2021

FUND SOURCE:	OUT-OF-SCHOOL		
Sub Region:	North Cities (YON)		
PERFORMANCE MEASURES	ACTUAL	GOAL	% of GOAL
HOW MUCH DID WE DO?			
# OF NEW ENROLLMENTS (Full Enrollment by 3/31)	8	46	17.4%
% IN TRAINING THAT LEADS TO CREDENTIAL ATTAINMENT	12.5%	25.0%	50.0%
HOW WELL DID WE DO?			
% RECEIVED WORK-BASED LEARNING ACTIVITIES ①	100.0%	90.0%	111.1%
% RECEIVED CORE-SKILLS/LEADERSHIP ACTIVITIES ②	87.5%	90.0%	97.2%
% RECORDED MEASURABLE SKILL GAINS (of those enrolled in trng)	0.0%	45.0%	0.0%
IS ANYONE BETTER OFF?			
% YOUTH PLACEMENT ③ (of closed cases)	0.0%	65.0%	0.0%
% OF CREDENTIALS ATTAINED (of those enrolled in training)	0.0%	55.0%	0.0%

① Work-Based Learning Activities (400-Summer Employment; 408-Internship; 409-Job Shadow; 425-Wk Exp Pd; 426-Wk Exp Unpd; 427-Intern Pd; 431-PreApp; 432-Apprentice; 433-Career Aware; 434-Career Explore; 435-Career Counsel/Plan; 437-PreApprent w/Occ Trng)

② Soft Skills/Leadership = Activity 410-Leadership Development Services

③ Youth Placement = Placement in Employment, Education, Advanced Training, or the Military

"#DIV/0!" or "#REF!" = Insufficient data available to perform the calculation.

YOUTH CONTRACT PERFORMANCE INDICATORS REPORT

Results-Based Accountability (RBA) Format

Alameda County Workforce Development Board (ACWDB)

OHLONE COLLEGE - Future Force Career Program

PY 2021/2022; 1st QUARTER - JULY 01, 2021 THROUGH SEPTEMBER 30, 2021

FUND SOURCE:	OUT-OF-SCHOOL		
Sub Region:	Tri-Cities (YOT)		
PERFORMANCE MEASURES	ACTUAL	GOAL	% of GOAL
HOW MUCH DID WE DO?			
# OF NEW ENROLLMENTS (Full Enrollment by 3/31)	1	40	2.5%
% IN TRAINING THAT LEADS TO CREDENTIAL ATTAINMENT	0.0%	25.0%	0.0%
HOW WELL DID WE DO?			
% RECEIVED WORK-BASED LEARNING ACTIVITIES ①	0.0%	90.0%	0.0%
% RECEIVED CORE-SKILLS/LEADERSHIP ACTIVITIES ②	0.0%	90.0%	0.0%
% RECORDED MEASURABLE SKILL GAINS (of those enrolled in trng)	0.0%	45.0%	0.0%
IS ANYONE BETTER OFF?			
% YOUTH PLACEMENT ③ (of closed cases)	0.0%	65.0%	0.0%
% OF CREDENTIALS ATTAINED (of those enrolled in training)	0.0%	55.0%	0.0%

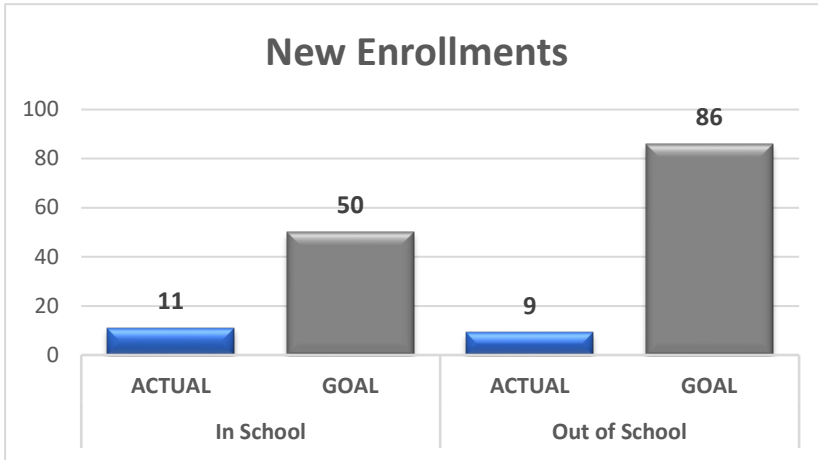
① Work-Based Learning Activities (400-Summer Employment; 408-Internship; 409-Job Shadow; 425-Wk Exp Pd; 426-Wk Exp Unpd; 427-Intern Pd; 431-PreApp; 432-Apprentice; 433-Career Aware; 434-Career Explore; 435-Career Counsel/Plan; 437-PreApprent w/Occ Trng)

② Soft Skills/Leadership = Activity 410-Leadership Development Services

③ Youth Placement = Placement in Employment, Education, Advanced Training, or the Military

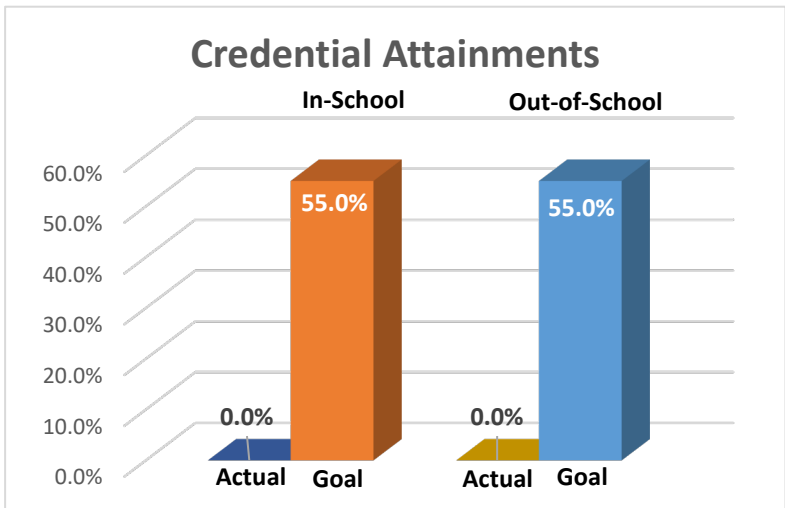
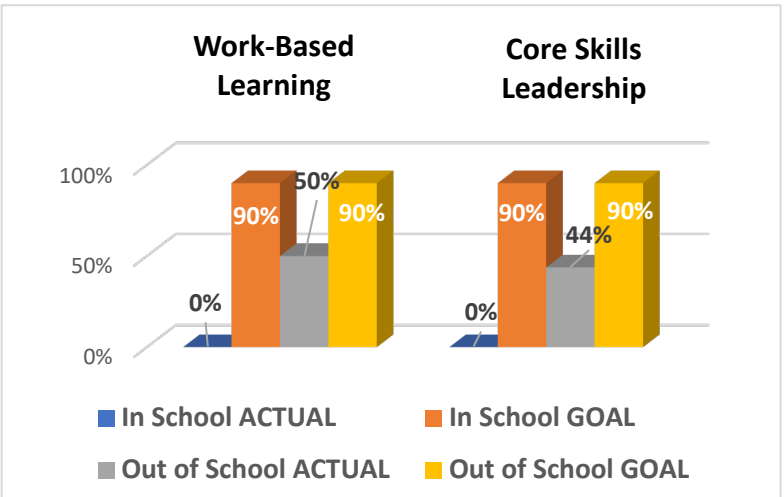
"#DIV/0!" or "#REF!" = Insufficient data available to perform the calculation.

YOUTH CONTRACT PERFORMANCE INDICATORS REPORT
AGGREGATE OF ALL ACWDB YOUTH PROVIDERS
 PY 2021/2022; 1st QUARTER - JULY 01, 2021 THROUGH SEPTEMBER 30, 2021



How much did we do?

How well did we do?



Is anyone better off?

ITEM VI.D. – REPORT

RAPID RESPONSE REPORT FOR JULY 1, 2021 – October 31, 2021

BACKGROUND:

The Alameda County Workforce Development Board's (ACWDB) Rapid Response Team (RRT) has documented 63 layoff/closure events, affecting 4,290 workers since July 1, 2021. Layoff activities related to COVID-19 pandemic have tapered off this quarter.

The attached Rapid Response Report covers the period that spans from July 1, 2021 through September 30, 2021 – and includes company closures, mass layoffs, and furloughs. Please refer to Attachment V.D.1. for specific employer data.

Rapid Response Activities

S&C Electric Company has decided to stop manufacturing products in Alameda which will result in a mass layoff. This layoff will permanently displace 31 workers on October 29, 2021. Rapid Response orientations are scheduled for October 21, 2021.

Zemergen Inc. plans to permanently reduce its workforce which will result in a mass layoff at its Emeryville facility. This layoff will permanently displace 106 workers on November 22, 2021. Rapid Response orientations are in the planning process.

The Bay Area CalTrans Office of Toll Operations is responsible for the collection of bridge tolls in the Bay Area. The toll system has been upgraded to an electronic collection system. This layoff permanently displaced 215 workers. Several virtual Rapid Response orientations were held with all 215 workers in attendance. However, CalTrans with their management team were successful with retaining workers by effectively transferring 18 workers to another CalTrans position, 12 workers were transferred to another State Agency and 13 workers have conditional job offers extended to Clean CA, D4.

The Double Tree Hotel in Newark announced a reduction in workforce which would have permanently displaced 63 workers. However, the Double Tree with their Hilton management team were successful with retaining all their employees. No Rapid Response orientation was required.

COVID -19 Impacts

ACWDB staff's standard Rapid Response process involved assembling partners from multiple organizations (Employment Development Department, Covered California, and Career Services Providers) to facilitate orientations for displaced workers usually at the employer's facility.

As a result of the COVID-19 pandemic and the current Shelter-in-Place order, ACWDB staff are currently conducting all Rapid Response orientations virtually, using either webinars or teleconferencing. ACWDB's RRT has experienced challenges with convening presenters and displaced workers to meet virtually which has hindered the effective delivery of information.

An employer must provide written notice 60 days prior to a planned mass layoff or plant closure. Due to COVID-19 the notification period for WARN notices has been waived by the State. In many cases the employer has already laid off their workers before the WARN Notice has been filed. Consequently, the RRT cannot connect with the employees.

For further information, contact Javier Contreras, Rapid Response Coordinator at (510) 259-3831 or by email at Javier.Contreras@acgov.org.

ATTACHMENT:

VI.D.1. - ACWDB Layoff and Closure 7/1/2021 – 9/30/2021.

July 1, 2021 – June 30, 2022

Month Ending: September 30, 2021

WARN									
<p>The Worker Adjustment Retraining Notification (WARN) protects employees, their families, and communities by requiring employers to give a 60-day notice to the affected employees and both state and local representatives prior to a plant closing or mass layoff. Federal WARN is applicable only to employers with 100 or more full-time employees. California WARN is applicable to a covered establishment with 75 or more employees full or part-time. Due to the impact of COVID-19 and the evolving status of companies and their layoffs or closures, the information provided on this report is dynamic and subject to change. Please contact ACWDB with any specific questions.</p> <p style="text-align: center;">New entries received within the specified timeframe have been bolded for your convenience</p> <p style="text-align: center;">(A complete listing of COVID-related WARN notices occurring prior to 7/1/2020 may be located at our website acwdb.org.)</p>									
COVID-19 layoff date : (March 1, 2020 - June, 30 2021)				Total Employers 332			Total Workers: 33005		
All employers and workers impacted: July 1, 2021 - September 30, 2021									
EDEN RAPID RESPONSE		COVID 8		Total Employers 18		Total Workers 718			
NORTH CITIES RAPID RESPONSE		COVID 11		Total Employers 16		Total Workers 1529			
TRI-CITIES RAPID RESPONSE		COVID 7		Total Employers 16		Total Workers 656			
TRI-VALLEY RAPID RESPONSE		COVID 10		Total Employers 13		Total Workers 1352			
		TOTAL: 36		TOTAL: 63		TOTAL: 4290			
		TOTAL COVID-19 AFFECTED WORKERS:		1802					
Region	COVID-19 Affected Employers	Employer	Union	Location	Industry	Closure/Layoff/Temporary	Layoff Date	Affected Workers	TAA Status
Eden	x	Epicurean Group		Hayward	Food Services	Layoff	07/27/20	5	
Eden	x	Precision Founders, Inc. dba PCC Structural		San Leandro	Manufacturing	Layoff	08/04/20	21	
Eden	x	Western Dental		Hayward	Healthcare	Layoff	08/14/20	3	
Eden	x	Western Dental		San Leandro	Healthcare	Layoff	08/14/20	1	
Eden		The Coca-Cola Company dba Odwalla		San Leandro	Manufacturing	Layoff	08/31/20	33	
Eden		Conxtech	x	Hayward	Manufacturing	Layoff	09/25/20	50	
Eden		Conxtech		Hayward	Manufacturing	Layoff	09/25/20	11	
Eden	x	H.U.G.Company		Hayward	Manufacturing	Layoff	09/30/20	42	
Eden	x	FXI, Inc.		San Leandro	Manufacturing	Layoff	10/20/20	64	
Eden	x	Lags Spine and Sportscare Medical Centers, Inc. d/b/a		Hayward	Healthcare	Layoff	11/02/20	3	
Eden		Intarcia Therapeutic, Inc.		Hayward	Healthcare	Layoff	11/20/20	279	
Eden		Kaiser Foundation Hospitals and Kaiser Foundation Health Plan, Inc.		San Leandro	Healthcare	Layoff	11/29/20	3	
Eden	x	Knighted Ventures, LLC		Hayward	Entertainment	Temporary	12/07/20	25	
Eden		Southwestern & Pacific Specialty Finance, Inc.		San Leandro	Professional Services	Closure	12/11/20	3	
Eden		Raley's dba Food Source		Hayward	Retail	Closure	06/05/21	35	

ACWDB Layoff and Closure Monthly Report (Including COVID-19 Related Impacts)

Attachment VI.D.1.

July 1, 2021 – June 30, 2022

Page 2 of 8

Month Ending: Spetember 30, 2021

Eden		Berber Foods Manufacturing Inc. dba Mi Rancho		San Leandro	Manufacturing	Layoff	05/28/21	51	
Eden		The Whole Cart, LLC		Hayward	Transportation	Layoff	04/23/21	33	
Eden		Gallo Sales Company Inc		Hayward	Transportation	Layoff	09/11/21	91	
North Cities	x	Philz Coffee, Inc.		Berkeley	Food Services	Layoff	07/15/20	2	
North Cities	x	PT Gaming, LLC		Emeryville	Entertainment	Layoff	07/17/20	71	
North Cities	x	BPR Properties Management, LLC dba BPR Hotels, Shattuck Hotel		Berkeley	Hospitality	Layoff	07/25/20	98	
North Cities	x	Epicurean Group		Albany	Food Services	Layoff	07/27/20	32	
North Cities	x	Epicurean Group		Albany	Food Services	Layoff	07/27/20	5	
North Cities	x	Epicurean Group		Berkeley	Food Services	Layoff	07/27/20	11	
North Cities	x	YMCA of the East Bay		Albany	Healthcare	Layoff	07/30/20	66	
North Cities	x	YMCA of the East Bay		Berkeley	Healthcare	Layoff	07/30/20	224	
North Cities	x	HYATT House Emeryville		Emeryville	Hospitality	Temporary	08/14/20	89	
North Cities	x	Hornblower Cruises & Events, LLC		Berkeley	Entertainment	Layoff	08/20/20	30	
North Cities		Raiders Football Club, LLC	x	Alameda	Entertainment	Closure	08/22/20	492	
North Cities	x	Courtyard Management Corporation		Emeryville	Hospitality	Layoff	03/01/21	85	
North Cities		Clif Bar & Company		Emeryville	Food Services	Layoff	04/23/21	101	
North Cities		MobiTV Inc.		Emeryville	Technology	Layoff	5/2/2021	86	
North Cities		S&C Electric Company	x	Alameda	Manufacturing	Closure	10/29/2021	31	
North Cities		Zymergen Inc		Emeryville	Manufacturing	Layoff	11/22/2021	106	
Tri-Cities	x	Philz Coffee, Inc.		Fremont	Food Services	Layoff	07/15/20	5	
Tri-Cities	x	Epicurean Group		Fremont	Food Services	Layoff	07/27/20	6	
Tri-Cities	x	Tailored Shared Services, LLC		Fremont	Retail	Temporary	07/28/20	86	
Tri-Cities		Seagate US, LLC		Fremont	Manufacturing	Layoff	08/04/20	78	
Tri-Cities	x	Western Dental		Fremont	Healthcare	Layoff	08/14/20	1	
Tri-Cities	x	nVent Thermal, LLC		Union City	Manufacturing	Temporary	09/13/20	1	
Tri-Cities		Kaiser Foundation Hospitals and Kaiser Foundation Health Plan, Inc.		Fremont	Healthcare	Layoff	11/29/20	1	
Tri-Cities		Southwestern & Pacific Specialty Finance, Inc.		Fremont	Professional Services	Closure	12/11/20	1	

ACWDB Layoff and Closure Monthly Report (Including COVID-19 Related Impacts)

July 1, 2021 – June 30, 2022

Attachment VI.D.1.

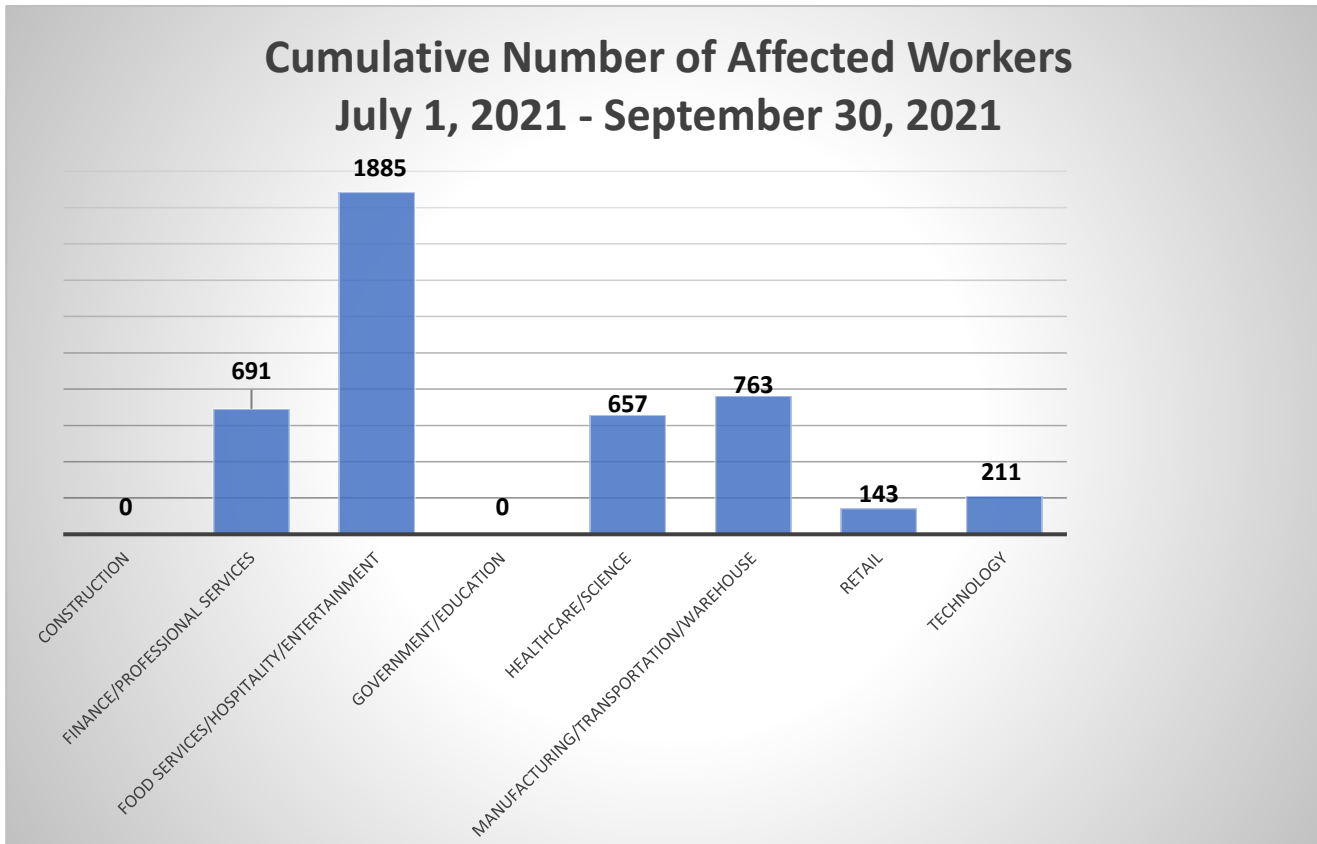
Month Ending: September 30, 2021

Page 3 of 8

Tri-Cities		Corning Optical Communications LLC		Union City	Technology	Layoff	01/01/21	196	
Tri-Cities		Ichor Systems, Inc.		Union City	Manufacturing	Layoff	03/21/21	78	
Tri-Cities		Spectranetics LLC		Fremont	Healthcare	Layoff	03/31/21	56	
Tri-Cities	x	Smiths Detection, Inc.		Newark	Technology	Layoff	04/30/21	4	
Tri-Cities	x	All about Parking, Inc		Fremont	Professional Services	Layoff	3/11/2021	5	
Tri-Cities		Wells Fargo & Company		Fremont	Professional Services	Layoff	03/11/21	72	
Tri -Cities		The Double Tree Hotel		Newark	Hospitality	Layoff	06/30/21	53	
Tri Cities		MetroStar Express LLC		Fremont	Transportation	Closure	07/07/21	73	
Tri-Valley	x	Course at Wente Vineyards		Livermore	Entertainment	Temporary	07/10/20	48	
Tri-Valley	x	Cresta Blanca Golf, LLC		Livermore	Entertainment	Temporary	07/10/20	48	
Tri-Valley	x	Wente Bros., a California Corporation		Livermore	Entertainment	Layoff	07/10/20	331	
Tri-Valley	x	Wente Family Estates		Livermore	Entertainment	Temporary	07/10/20	249	
Tri-Valley	x	Wente Vineyards		Livermore	Food Services	Temporary	07/10/20	82	
Tri-Valley	x	Ross Café		Dublin	Food Services	Layoff	07/27/20	5	
Tri-Valley		Akima Infrastructure Services (AIS), LLC		Livermore	Professional Services	Layoff	08/31/20	499	
Tri-Valley	x	Eurofins NSC US, Inc.		Livermore	Professional Services	Layoff	09/01/20	25	
Tri-Valley	x	Sur La Table		Dublin	Retail	Layoff	09/01/20	22	
Tri-Valley		Saba, a Subsidiary of Cornerstone OnDemand - Dublin Office		Dublin	Technology	Layoff	01/05/21	11	
Tri-Valley	x	Godiva Chocolatier, Inc.		Pleasanton	Food Services	Layoff	03/26/21	4	
Tri-Valley	x	Godiva Chocolatier, Inc.		Livermore	Food Services	Layoff	03/26/21	8	
Tri-Valley		Kaiser Foundation Hospitals and Kaiser Foundation Health Plan, Inc.		Pleasanton	Healthcare	Layoff	05/30/21	20	

ACWDB Layoff and Closure Monthly Report (Including COVID-19 Related Impacts)
July 1, 2021 – June 30, 2022
Month Ending: Spetember 30, 2021

Industry	Affected Workers
Construction	0
Finance/Professional Services	691
Food Services/Hospitality/Entertainment	1885
Government/Education	0
Healthcare/Science	657
Manufacturing/Transportation/Warehouse	763
Retail	143
Technology	211
Grand Total	4350



ACWDB Layoff and Closure Monthly Report (Including COVID-19 Related Impacts)

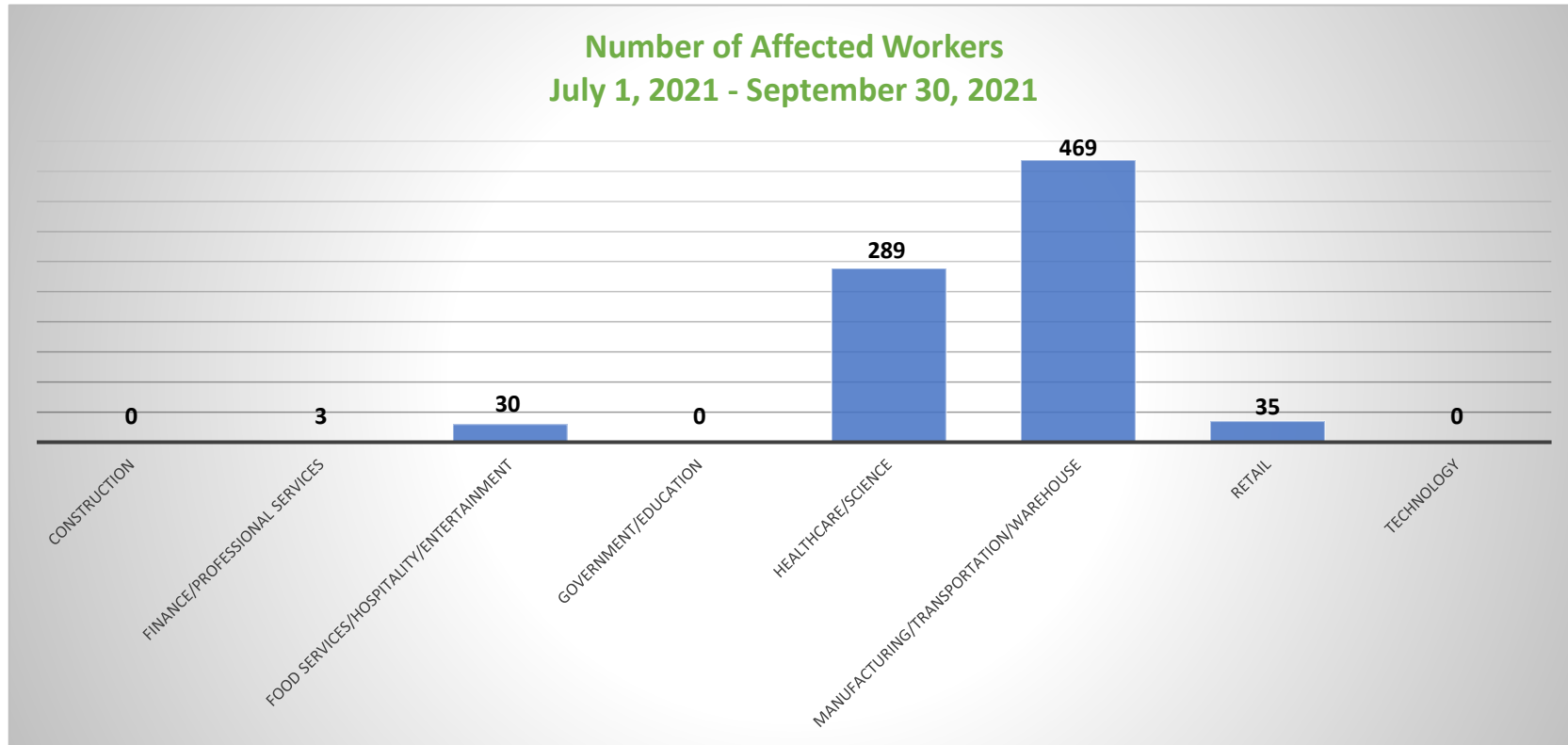
July 1, 2021 – June 30, 2022

Month Ending: Spetember 30, 2021

EDEN RAPID RESPONSE

Industry	Affected Workers
Construction	0
Finance/Professional Services	3
Food Services/Hospitality/Entertainment	30
Government/Education	0
Healthcare/Science	289
Manufacturing/Transportation/Warehouse	469
Retail	35
Technology	0
Grand Total	826

**Number of Affected Workers
July 1, 2021 - September 30, 2021**



40

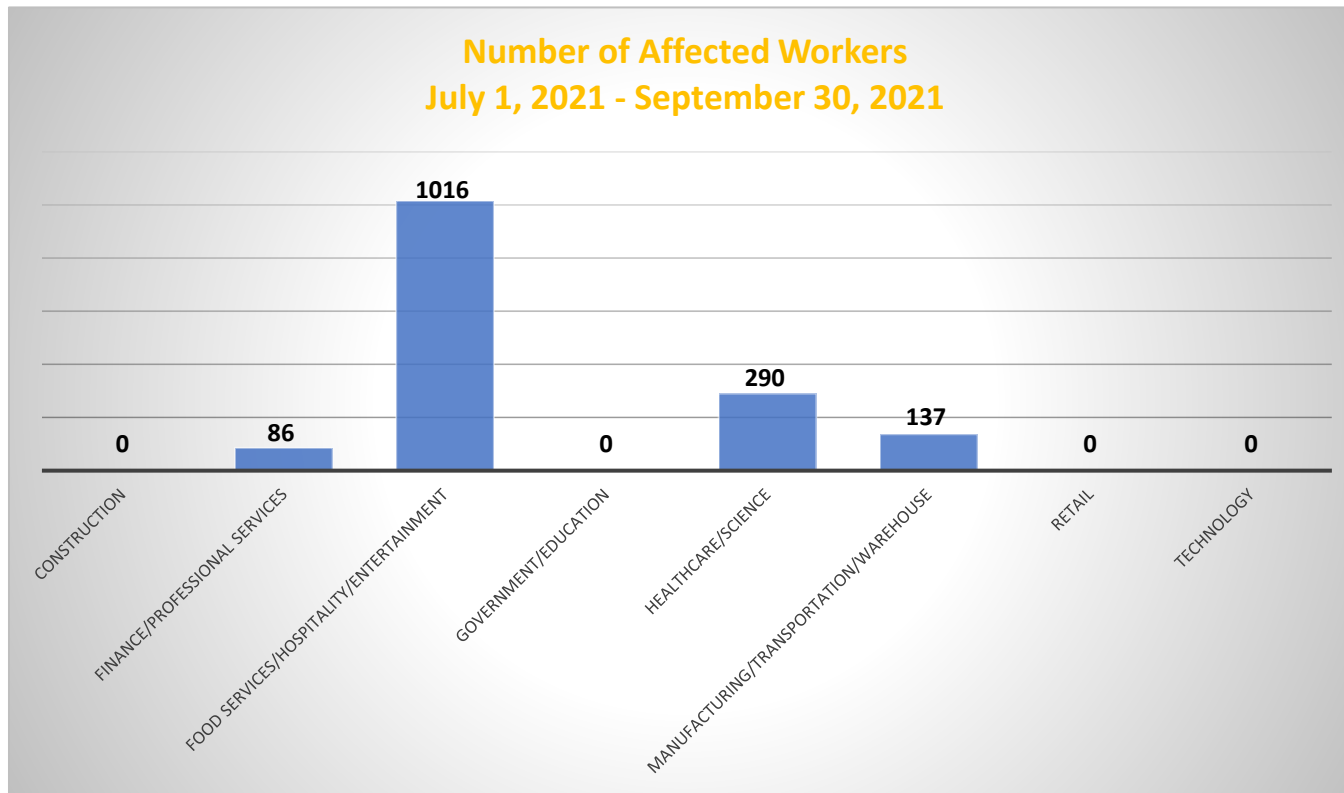
ACWDB Layoff and Closure Monthly Report (Including COVID-19 Related Impacts)

July 1, 2021 – June 30, 2022

Month Ending: Spetember 30, 2021

NORTH CITIES RAPID RESPONSE

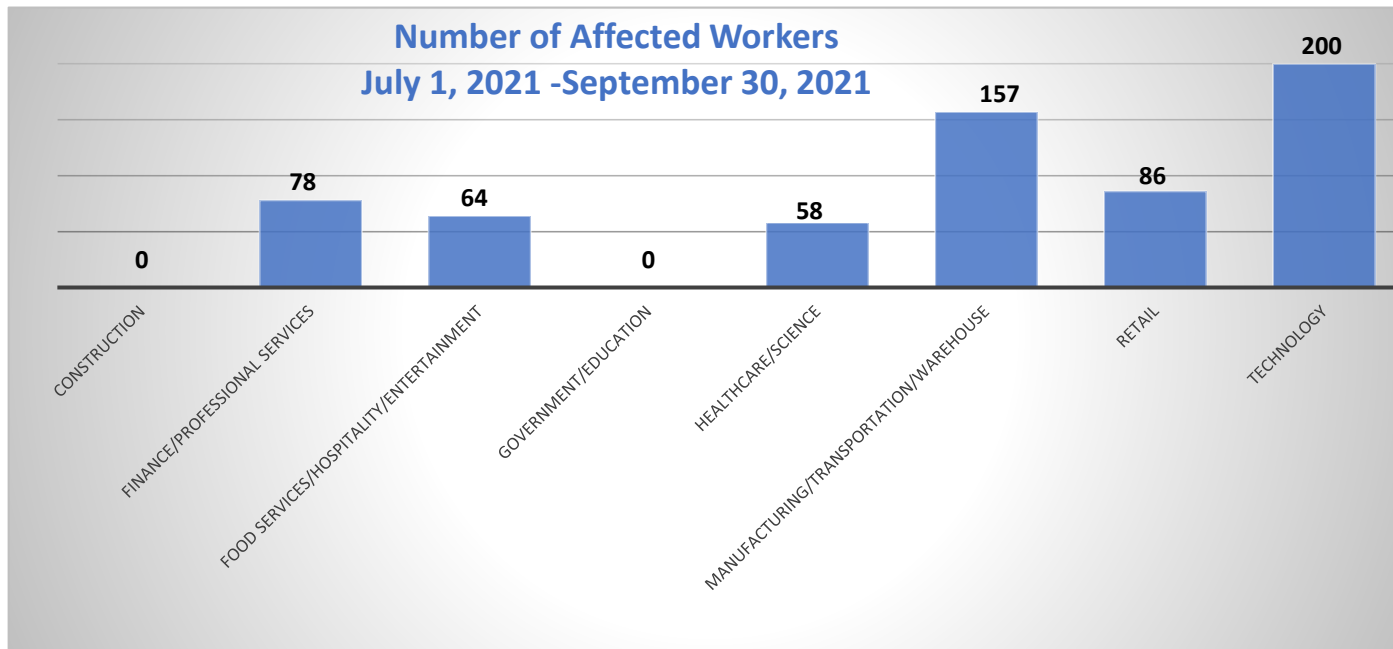
Industry	Affected Workers
Construction	0
Finance/Professional Services	86
Food Services/Hospitality/Entertainment	1016
Government/Education	0
Healthcare/Science	290
Manufacturing/Transportation/Warehouse	137
Retail	0
Technology	0
Grand Total	1529



ACWDB Layoff and Closure Monthly Report (Including COVID-19 Related Impacts)
July 1, 2021 – June 30, 2022
Month Ending: Spetember 30, 2021

TRI-CITIES RAPID RESPONSE

Industry	Affected Workers
Construction	0
Finance/Professional Services	78
Food Services/Hospitality/Entertainment	64
Government/Education	0
Healthcare/Science	58
Manufacturing/Transportation/Warehouse	157
Retail	86
Technology	200
Grand Total	643



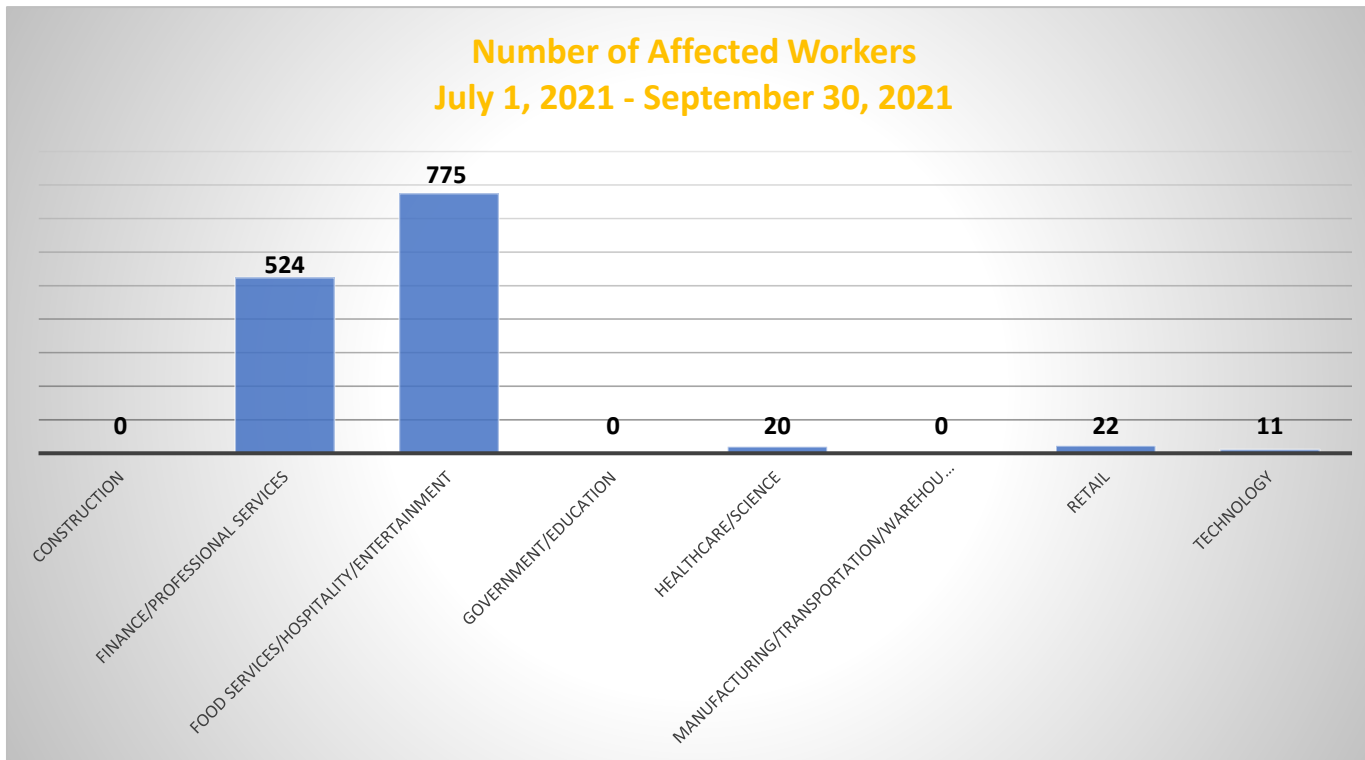
ACWDB Layoff and Closure Monthly Report (Including COVID-19 Related Impacts)

July 1, 2021 – June 30, 2022

Month Ending: Spetember 30, 2021

TRI-VALLEY RAPID RESPONSE

Industry	Affected Workers
Construction	0
Finance/Professional Services	524
Food Services/Hospitality/Entertainment	775
Government/Education	0
Healthcare/Science	20
Manufacturing/Transportation/Warehouse	0
Retail	22
Technology	11
Grand Total	1352



ITEM VI.E. – REPORTS

FINANCIAL INDICATOR REPORTS – PY 2021/2022

BACKGROUND:

This item presents the Financial Indicator Reports for Alameda County Workforce Development Board’s (ACWDB) service providers for PY 2021/2022. The reports include actual expenditures for the Comprehensive America’s Job Center of California (AJCC), Career Services Collaborative Providers and Youth Providers for invoices approved and processed as of September 30, 2021.

Objectives of the Financial Indicator Report are to:

- Ensure the timely expenditure of available funds
- Assist operators in making changes to service delivery approaches
- Identify potential program and/or financial problem areas
- Identify under-expenditures that may be directed to more effective activities
- Be an indicator of the potential for the recapture of funds

AJCC/Career Services Collaborative Providers - Status of Invoices & Expenditures:

Invoices submitted by Rubicon Programs indicate compliance with the contract budget expenditure plans for PY 2021/2022. Ohlone Community College District has not yet submitted invoices for PY 2021/2022. Please refer to Attachment VI.E.1.

Youth Providers - Status of Invoices & Expenditures:

Invoices submitted by Eden Area Regional Occupational Program and La Familia indicate compliance with the contract budget expenditure plans for PY 2021/2022. Berkeley Youth Alternatives and Ohlone Community College District have not yet submitted invoices for PY 2021/2022. Please refer to Attachment VI.E.2.

Please contact Jennifer Mitchell, Program Financial Specialist, at (510) 259-3829 or by email at jennifer.mitchell@acgov.org if you have any questions.

ATTACHMENTS:

VI.E.1. - Financial Indicator Report – AJCC/Career Services Collaborative Providers PY 2021/22 Report

VI.E.2. - Financial Indicator Report – Youth Providers PY 2021/22 Report

**ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD
 FINANCIAL INDICATOR REPORT -
 AJCC/CAREER SERVICES COLLABORATIVE PROVIDERS
 REPORT DATES: 7-1-21 thru 9-30-21**

PROGRAM YEAR 2021-22 Formula Funds	TOTAL CONTRACT	Latest Invoice date	Expends at Date of Invoice	Expends % of Annual	WIOA Balance
Providers	\$1,622,205		\$96,728	6.0%	\$1,525,477
Rubicon Programs	\$632,660	8/31/21	\$96,728	15.3%	\$535,932
Ohlone CCD	\$989,545			0.0%	\$989,545

**ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD
 FINANCIAL INDICATOR REPORT -
 YOUTH PROVIDERS
 REPORT DATES: 7-1-20 thru 9-30-21**

PROGRAM YEAR 2021-22 Formula Funds	TOTAL CONTRACT	Latest Invoice date	Expends at Date of Invoice	Expends % of Annual	WIOA Balance
Providers	\$788,746		\$80,959	10.3%	\$707,787
Eden Area ROP	\$161,012	9/30/21	\$24,889	15.5%	\$136,123
BYA / Berkeley Youth Alternatives	\$282,845			0.0%	\$282,845
La Familia	\$153,284	8/31/21	\$56,070	36.6%	\$97,214
Ohlone CCD	\$191,605			0.0%	\$191,605

ITEM VI.F. – REPORTS

TRAINING EXPENDITURES REPORT – PY 2021/2022

BACKGROUND:

This item presents the Training Expenditures Report for the Alameda County Workforce Development Board (ACWDB) for PY 2021/2022. The report includes expenditures and obligations of Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker Formula funds and allowable leveraged training expenditures as of September 30, 2021. The activity reflects training expenditures from services provided by the WIOA America’s Job Center of California (AJCC), Career Services Collaborative (CSC) Providers and the ACWDB’s Business Services Unit.

Objectives of the Training Expenditures Report are to:

- Ensure that training expenditure requirements are met;
- Identify potential program and/or financial problem areas; and,
- Identify under-expenditures that may be directed to more effective training activities.

For PY 2021/2022, California requires that each Local Board spend an amount equal to 30% of their WIOA Formula Adult and Dislocated Worker funding allocations on training. Of that 30%, 20% must come out of those Formula allocations – and up to 10% may be from other leveraged sources of funding.

For PY 2021/2022, the 30% training expenditure requirement totals \$1,022,354. Twenty percent of that amount (\$681,569) must come out of the WIOA Formula Adult and Dislocated Worker allocation. Up to 10% (\$340,785) may be leveraged from other discretionary, non-WIOA, or educational grant fund sources.

Training Expenditures - Status of Expenditures & Obligations:

As of September 30, 2021, total training expenditures, including leveraged training, amount to \$341,456 (10% of the required 30%). Please refer to Attachment VI.F.1.

Please contact Jennifer Mitchell, Program Financial Specialist, at (510) 259-3829 or by email at jennifer.mitchell@acgov.org if you have any questions.

ATTACHMENT:

VI.F.1. – Training Expenditures Report – PY 2021/2022 Report

ITEM VII.A. – INFORMATION

DISRUPTING DISPARITIES PROJECT

The Alameda County Workforce Development Board (ACWDB) has been awarded a two-year grant from non-profit, Vision Alameda County (VAC) to implement the Disrupting Disparities project.

VAC invited County agencies to apply for a grant and after reviewing numerous proposals selected ACWDB to create Earn-and-Learn internships that would initially be offered to Alameda County young adults from the Ashland and Cherryland communities which have the highest unemployment rate in the County.

Beginning January 2022, 15 young adults will enroll in the Disrupting Disparities project which is designed to serve participants who may be economically challenged, disconnected from school, and have limited or no work experience. Upon successful completion of pre-employment training, the young adults will participate in an Earn-and-Learn work experience for 20 hours per week for six weeks at \$15 per hour. The assignments will offer exposure to career paths in priority occupations and sectors including Health Care/Social Assistance, Technology, Construction, Advanced Manufacturing, Warehousing Logistics and Government.

The project staff will outreach to ACWDB's employer network to develop internship worksites; recommendations and referrals are welcomed.

For further information, contact Deidra Perry, Youth Planner at (510) 259-3827 or email: deperry@acgov.org.

ITEM VII.B.- INFORMATION

PRISON TO EMPLOYMENT (P2E) INITIATIVE

PROGRAM PERFORMANCE UPDATE

BACKGROUND:

The East Bay Regional Planning Unit (EBRPU) was awarded a grant from the California Workforce Development Board (CWDB) to provide career and training services pre- and post-release to justice-involved individuals. The EBRPU is a regional collaboration between the Alameda County Workforce Development Board (ACWDB), the Workforce Development Board of Contra Costa County, the Oakland Workforce Development Board, and the Richmond Workforce Development Board. ACWDB is the fiscal lead for the P2E grant.

Initially, the grant was planned to provide services from April 2019 through March 2022; however, a late start up coupled with the COVID-19 pandemic hindered service-delivery for many, if not all, of the grant recipients throughout California.

The project is divided into two grants; 1) the 2286 – Supportive Service Earn & Learn (SSEL) Grant; and 2) the 2287 Direct Services (DS) Grant.

Overall Project Goals – and Performance Attainments to Date:

On this chart, the “Actual” columns include total performance achievements attained by all four Workforce Board (Alameda, Contra Costa, Oakland, and Richmond) through June 30, 2021.

Performance Category		2286-SSEL		2287-DS	
		Actual	Goals	Actual	Goals
	Participants Enrolled	63	184	109	197
	Enrolled in Training	13	25	8	20
	Completed Training	10	12	3	13
	Attained a Credential	10	4	3	10
	Placed in Education	1	9	6	6
	Placed in Apprenticeship Program	1	8	1	4
Placed in Industry Sector Employment	Construction	8	5	2	21
	Transportation / Logistics	1	8	0	10
	Warehouse / Production	0	15	4	10
	Office / Customer Service	1	4	0	10
	Placed in Temporary Employment	0	20	0	22
	Retention in Employment	0	6	1	14

For further information, you may contact Michele Garcia, MIS Administrator at (510)259-3802, or through email at mggarcia@acgov.org

ITEM VII.C. – INFORMATION

REENTRY PROGRAMS RECAP AND UPDATE

The Alameda County Workforce Development Board (ACWDB) has an extensive history in establishing innovative reentry programming in Alameda County. The ACWDB has partnered with multiple local community-based organizations and stakeholders. To date, the ACWDB has achieved success collaborating with the following reentry focused programs and initiatives.

- **Alameda County Community Corrections Partnership (ACCCP)**
Our current Interim Director co-chairs the ACCCP’s Workforce Development/Employment (WDE) sub-committee. The ACWDB has been an active voice at this table since its inception in 2008. When created, the ACCCP established specific committees focusing on targeted needs. The WDE sub-committee is charged with establishing effective portals of communications that lead to successful employment for those impacted by the criminal justice system.
- **Career Services at Santa Rita Jail**
In 2016, the ACWDB was awarded a federal grant, “Linking to Employment Activities Pre-Release” (LEAP), to establish a Career Center in Santa Rita Jail. This project was locally known as the Beyond the Gates program. This effort created the first of its kind program in the East Bay region, which initiated career services within a jail setting to prepare incarcerated individuals for successful integration into the community and provided employment and career connections upon release. During the COVID period, the program’s flexibility has allowed services to continue both pre- and post-release. Though staff entry into Santa Rita Jail is still restricted, service providers remain actively engaged with incarcerated participants – and program information is provided to residents upon release. Conversations continue regarding the return of inside services. The expectation is that all services could resume by January 2022, however, COVID guidelines will play a pivotal role in this planning.
- **Second Chance Grant**
In 2018, the Alameda County Sheriff’s Office (ACSO) was awarded a three-year grant from the Department of Justice’s Innovations in Reentry Initiative. As the lead agency, the ASCO partnered with the ACWDB, and the Alameda County Probation Department to build capacity and scale up career services for those incarcerated at Santa Rita Jail. In addition, the grant expanded ACSO’s existing Operation My Home Town program, (OMHTx). This program used an evidenced-based, forward-thinking concept that created strong partnerships with faith-based organizations, and key community-based agencies to meet the needs of recently released reentry participants with wrap-around services, navigational support and career assistance. The grant focused on evidence-based strategies for successful reentry back into the community. The program assisted over 40 participants with many of the services still on-going. The program successfully sunset in the fall of 2021.

- **Smart Reentry Program**

In 2018, the ACWDB's Smart Reentry Program used an evidence-based strategy that anchored service delivery within a clinical case management setting and incorporated a wrap-around services program model to provide reentry participants with comprehensive services. This effort partnered Licensed Clinicians with ACWDB staff to insure those select participants received the needed clinical support along with appropriate career services and options. These services were provided in collaboration with programs and linked to the ACSO OMHTx grant. The COVID crisis greatly affected overall expectations. In-person meetings were severely impacted, and with many participants lacking technical means, virtual connections were also a challenge. Over a two-year time span the program successfully assisted over 50 participants with career selection, job placement, employment support services, transportation support, and licensed clinician support.

- **Prison to Employment (P2E) Initiative Programs**

In 2018, the East Bay Regional Planning Unit (EBRPU), (ACWDB in partnership with the Workforce Development Boards of Contra Costa County, the City of Oakland, and the City of Richmond) applied for the P2E grant from the California Workforce Development Board (CWDB). ACWDB serves as the lead fiscal agent for the grant. This arrangement continues the great collaborations previously established regionally. The EBRPU worked to synchronize and coordinate reentry services across the East Bay region. ACWDB service provider, La Familia has been effective in reaching out to our targeted audience and providing services [i.e., job readiness workshops, (both virtually and in some cases in person), job placement assistance, and support services (like tools, transportation assistance, social support needs like parenting, mental health and substance abuse counseling, and financial planning)]. ACWDB looks forward to expanding our reach as we collaborate for future success. Currently the program has over 100 participants enrolled, with many on track for successful career options.

- **Better Careers Design Group (BCDG)**

In 2020, the ACWDB was funded for participation in a pilot project to collaborate with our ACPD partners, Growth Sector, and Rubicon Programs. Expert direction, and guidance was provided by Third Sector. Over the past two years, our team proposed concepts and solutions for those returning home from incarceration. A dedicated Access-Seeker group was recruited and established. This group consisted of previously incarcerated individuals. Questions were posed about their most pressing needs and what solutions they would suggest. Surprisingly, their three top needs, upon release from incarceration, were housing, mental/substance abuse counseling, and transportation. Thoughts for solutions ranged from rental assistance to better connections to existing services for employment and career preparation. The team also prioritized employers, reaching out to many local businesses for input regarding employing justice-involved individuals and they seemed open to offering employment opportunities. Our access-seekers were rewarded with gift cards and thank you messages. These ideas and suggestions helped our team to develop the Returning Home Career Grant concept. Many access-seekers are still being contacted for further information and opinions.

- **Returning Home Career Grant**

The Returning Home Career Grant project which was facilitated and led by Third Sector is a statewide competitive effort, seeking philanthropic support surrounding targeted issues. One such issue being financial stability. The Alameda team, consisting of Growth Sector, ACPD, Rubicon Programs, and ACWDB, has been formulating strategies that will greatly benefit recently released individuals with up to \$1000 per month for up to 12 months. Our team is currently finalizing the qualifying factors for grant consideration. This grant will provide a career mentoring component along with cash grants to selected participants. The Returning Home Career Grant is scheduled to launch early 2022.

In closing, the ACWDB has maintained collaborations with our partners during the COVID pandemic. Our flexibility and nimbleness have enhanced referrals, expanded our breadth of communications, and developed new and innovative methods of providing services. Despite the myriad of challenges and obstacles presented by COVID, the ACWDB has fostered and created alternative methods of providing services to our targeted audience, including reentry clients, local employers, and our community-based partners. As ACWDB moves forward, we look to increase the services available, better connect these services, and ensure that these services are accessible and readily available for those touched by the criminal justice system, both virtually and in-person.

For more information, please contact Charles H. Turner, Reentry Services Coordinator, at 510-670-6232 or by email at charles.turner@acgov.org.

ITEM VII.D. – INFORMATION

LEISURE AND HOSPITALITY INDUSTRY AND WORKFORCE UPDATE

BACKGROUND:

At the request of a Board member at the August 18, 2021 Joint Committee meeting, this item highlights the current state of the Leisure and Hospitality (L&H) industry in Alameda County as a result of COVID-19 impacts, and identifies opportunities for the Alameda County Workforce Development Board (ACWDB) to accommodate our diverse workforce.

Like many industries impacted by the effects of COVID-19, the L&H industry was hard hit by COVID-19 job losses as businesses shut down and workers were laid off. In the summer of 2021, as vaccinations increased and COVID-19 restrictions lifted, many employers in the L&H sector raised wages (to an all-time high of \$18.09/hr.) to attract workers back and meet the increasing demand for services.¹ In June 2021, wages were up by 7.1% from the previous year; the biggest gain of any sector, and the industry added 343,000 payrolls.² These have been promising changes for those workers traditionally earning lower wages in this sector.

As COVID-19 cases spiked again and restaurants and hotels modified reopening plans, jobs initially remained empty. In September 2021, as COVID-19 cases decreased, and state Unemployment Benefits expired, employment increased in the L&H industry – by 74,000³; although the unemployment rate in the sector remained at 7.7%.

As labor supply issues are felt across all industries for a myriad of reasons (e.g. ongoing fear of COVID-19, early retirement, career reassessment, vaccination requirements, job quality, and remote work debates), ACWDB continues to promote opportunities for all job seekers, with an eye towards Diversity, Equity, and Inclusion, in the following ways:

- ACWDB’s Career Service Providers, guided by ACWDB program policies (including ACWDB’s Service Delivery to Job Seekers with Disabilities policy), are building community partnerships that support the U.S. Department of Labor’s Competitive Integrated Employment (CIE) principles. These partnerships provide opportunities for people with disabilities and are also in alignment with ACWDB’s Diversity, Equity and Inclusion Conceptual Framework which outlines strategies to close disparity gaps in programming.
- Tier III of ACWDB’s Industry Sector and Occupational Framework (ISOF) offers job seekers the opportunity to select their *occupation* provided the jobs are

¹ “Job Openings and labor Turnover – August 2021,” News Release, Bureau of Labor Statistics, U.S. Department of Labor, 10/12/21, www.bls.gov, web, 10/20/21.

² Jonnelle Marte and Ann Saphir, “U.S. leisure and hospitality pay surges to a record. Now will workers come?” *Reuters*, 4/6/21, www.reuters.com, web, 6/7/21.

³ “The Employment Situation – September 2021,” News Release, Bureau of Labor Statistics, U.S. Department of Labor, 10/8/21, www.bls.gov, web, 10/20/21.

expected to demonstrate high growth and pay at least \$19.20/hr. Career Service Providers (CSPs) also advise clients regarding in-demand trainings and certificates that can support their career goals;

- The Business Services Unit (BSU) serves as a resource and referral entity for small businesses (including small food manufacturers) and continually promotes employment opportunities for individuals with barriers, including the reentry population, individuals with disabilities, and women, in all industry sectors. Businesses are also made aware of opportunities for training new employees or upskilling current staff through ACWDB programs such as the On-the-Job Training (OJT) program, Customized and Incumbent Worker Training, and state and federal grant opportunities that support dislocated worker trainings.

For information on current impacts to the L&H industry, there are several trade organizations tracking policy changes in the industry. Attached is an article from the California Restaurant Association, which provides excellent updates on advocacy efforts, and outcomes, as well as resources in the industry.

For additional information, please contact Samantha Miller, Program Financial Specialist, at (510) 259-3832 or by email samiller@acgov.org.

ATTACHMENT:

VII.D.1. – California Restaurant Association article

The California Restaurant Association Celebrates Legislation Signed by Governor Newsom Making Pandemic-Era Modifications Permanent

News October 8, 2021

Contact: Sharokina Shams • 916-431-2749 • sshams@calrest.org

SACRAMENTO – The California Restaurant Association (CRA) today praised California Governor Gavin Newsom and members of the legislature for paving the way to offer restaurants a less-bureaucratic way to serve alcohol in expanded outdoor dining settings, allow for carry-out restaurant meals to be sold with alcoholic beverages, and to increase the number of times a catering permit may be used at the same location.

The CRA is proud to be the voice of the statewide restaurant community in seeking approval on today's bills.

"These measures taken together will help restaurants get back on their feet and provide more choices to consumers whose lives have changed dramatically since the beginning of the pandemic," said California Restaurant Association President and CEO, Jot Condie. "As restaurants endured and recover from another dip in indoor dining business due to the Delta variant, this legislation will build much needed opportunity and confidence."

The bills signed by Governor Newsom today add greater certainty to some of the most helpful elements of emergency pandemic relief that the CRA successfully achieved (via Executive Order) in spring of 2020. These key provisions enable restaurants to safely serve the public and set a course on the long road to economic recovery.

Summary of relief measures:

- AB 61 (Gabriel + Gipson) provides important flexibility so that restaurants can safely expand outdoor dining with alcohol service and continue to serve local communities. This includes a streamlined process for restaurants to obtain proper permitting without additional permit and financial hurdles.
- SB 314 (Wiener) mirrors AB 61 with respect to ensuring the public can continue to enjoy outdoor dining with alcohol and small neighborhood businesses can continue to benefit. The



entertaining options.

- SB 389 (Dodd) extends for five years the ability for restaurants to sell beer, wine, and cocktails with "take-out" meals picked up by the customer. *(Under pre-existing law, beer and wine can be delivered from restaurants to consumers).*

"Many people ordered takeout more frequently since spring of 2020 and have stuck with that habit," said Condie. "The ability to order a drink with a takeout meal, order a drink in an expanded outdoor restaurant space, or receive greater use of a catering permit, are welcome reforms. They will assist restaurants as they seek to stabilize and increase options to serve the dining public."

The CRA expects expanded outdoor dining to continue to be critical for many community restaurants, as Californians return to local restaurants in larger numbers. For businesses that temporarily expanded their premises, the legislation paves the way to make these changes outlast the pandemic.

The CRA is grateful to Assemblymember Jesse Gabriel (AB 61), Senator Dodd (SB 389) and Senator Wiener (SB 314) for taking some of the most successful elements of emergency pandemic relief and making them stick for the longer term on a statewide basis.

ITEM VII.E. – INFORMATION

ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD
PROPOSED 2022 MEETING CALENDAR

FEBRUARY 2022

- 2 Organizational Effectiveness Committee (9:30 – 11:30 AM, California Poppy Room, 2nd Floor)
- 14 Youth Committee (1:00 – 3:00 PM, California Poppy Room, 2nd Floor)
- 16 Systems and Strategies Committee (9:00 – 11:00 AM, California Poppy Room, 2nd Floor)
- 23 Executive Committee (9:30 – 11:30 AM, California Poppy Room, 2nd Floor)

MARCH 2022

- 10 Workforce Development Board (9:00 AM – 12 Noon, California Poppy Room, 2nd Floor)

APRIL 2022

- 11 Youth Committee (1:00 – 3:00 PM, California Poppy Room, 2nd Floor)
- 13 Organizational Effectiveness Committee (9:30 – 11:30 AM, California Poppy Room, 2nd Floor)
- 20 Systems and Strategies Committee (9:00 – 11:00 AM, California Poppy Room, 2nd Floor)
- 27 Executive Committee (9:30 - 11:30 AM, California Poppy Room, 2nd Floor)

MAY 2022

- 12 Workforce Development Board (9:00 AM – 12 Noon, California Poppy Room, 2nd Floor)

AUGUST 2022

- 3 Organizational Effectiveness Committee (9:30 – 11:30 AM, California Poppy Room, 2nd Floor)
- 8 Youth Committee (1:00 – 3:00 PM, California Poppy Room, 2nd Floor)
- 17 Systems and Strategies Committee (9:00 – 11:00 AM, California Poppy Room, 2nd Floor)
- 24 Executive Committee (9:30 - 11:30 AM, California Poppy Room, 2nd Floor)

SEPTEMBER 2022

15 Workforce Development Board (9:00 AM – 12 Noon, California Poppy Room, 2nd Floor)

NOVEMBER 2022

2 Organizational Effectiveness Committee (9:30 – 11:30 AM, California Poppy Room, 2nd Floor)

14 Youth Committee (1:00-3:00 PM, California Poppy Room, 2nd Floor)

16 Systems and Strategies Committee (9:00 – 11:00 AM, California Poppy Room, 2nd Floor)

17 Executive Committee (9:30 - 11:30 AM, California Poppy Room, 2nd Floor)

DECEMBER 2022

8 Workforce Development Board (9:00 AM – 12 Noon, California Poppy Room, 2nd Floor)

NOTE: All meetings are virtual until further notice.

11.12.2021

ITEM VII.F. – INFORMATION

ALAMEDA COUNTY
WORKFORCE DEVELOPMENT BOARD (WDB)
MEMBER LIST

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VICE-CHAIRPERSON – Jennifer Cogley

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VACANT (1)

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(20%)

Labor (15%)

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WDB COMMITTEES

Executive Committee

Bethany McCormick, WDB Chair
Jennifer Cogley, WDB Vice-Chair
Jeff Bowser, Organizational Effectiveness Committee Chair
Kelly Johnson, Systems and Strategies Committee Chair
Eric Bishop Youth Committee Chair

Systems and Strategies Committee

Kelly Johnson, Chair
Vacant, Vice-Chair
Michael Keenan
Tony Lam
Kalpana Oberoi
Jennifer Ong
Paul Reyes

Organizational Effectiveness Committee

Jeff Bowser, Chair
Sara Walke, Vice-Chair
Tyler Abbott
Jennifer Cogley
Mathew Pawluk
Iris Wiangchanok

Youth Committee

Eric Bishop, Chair
Lisa Meza, Vice-Chair
Prem Bajaj
Jeff Bowser
Eric Darby
Gana Eason
Linda Evans
Kathy Mello
Bill Pelter
Raquel Ramsey-Shelton
Mario Wagner

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ITEM VII.G. - INFORMATION

ALAMEDA COUNTY WORKFORCE DEVELOPMENT BOARD
PY 2021/2022 SERVICE PROVIDER LIST

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Youth/Young Adult Program Operators – PY 2021/22

Future Force Career Program - Out-of-School Youth Services

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Kevin Williams, Assistant Director

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Mieka Claridy, Case Manager

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EDEN AREA (Hayward, San Leandro, San Lorenzo, Castro Valley, Ashland, Cherryland, Fairview)

Alliance for Community Wellness dba La Familia Counseling Services

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TRI-CITIES (Fremont, Newark, Union City)

Ohlone Community College District

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TRI-VALLEY AREA (Dublin, Livermore, Pleasanton, Unincorporated-Sunol)

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EDEN AREA (Hayward, unincorporated areas of Ashland, Cherryland, Fairview, San Leandro, San Lorenzo, Castro Valley)

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VII.H. – INFORMATION

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COMMONLY USED ACRONYMS

ABE Adult Basic Education	ISS Individual Services Strategies
ACBG Alameda County “Beyond the Gates” Project	ITA Individual Training Account
ACCESS Alameda County Career & Employment Services System	JPA Joint Powers Agreement
ACWDB Alameda County Workforce Development Board	LEA Local Education Agency
AEBG Adult Education Block Grant	LEAP Linking to Employment Activities Pre-Release (DOL Returning Citizens Program)
AJCC America’s Job Center of California	LEO Local Elected Official
ARRA American Recovery and Reinvestment Act	LEP Limited English Proficient
BAP Business Assistance Program	LMI Labor Market Information
BOS Board of Supervisors (Alameda County)	LTU Long-Term Unemployed
BSD Basic Skills Deficient (scores below 9 th grade level – math/reading)	LWDA Local Workforce Development Area
BSR Business Services Representative	MACC Mid-Alameda County Consortium
BSU Business Services Unit	MIS Management Information Systems
CAO County Administrator Office	MOU Memorandum of Understanding
CAB Community Action Board	NACAE Northern Alameda County Consortium for Adult Education
CALED California Association of Local Economic Development	NACO National Association of Counties
CalJOBS State’s Case Management and Performance Tracking Online System	NAWB National Association of Workforce Boards
CalWORKs California Work Opportunity and Responsibility to Kids	NGA National Governors’ Association
CBO Community-Based Organization	OJT On-the-Job Training
CCCC California Community College Chancellor’s Office	OMHT Operation My Home Town
CDE California Department of Education	O*NET Occupational Information Network
CEO Chief Elected Official	OPIC Oakland Private Industry Council
COVCA Covered California – Affordable Care Act	PAL Personnel, Administration & Legislation Committee
CPT Career Pathways Trust	RFI Request For Information
CSBG Community Services Block Grant	RPU Regional Planning Unit
CWA California Workforce Association	RFP Request For Proposal
CWDA County Welfare Director’s Association	RFQ Request For Qualifications
CWDB California Workforce Development Board	RFQ Request For Quotation
DOL Department of Labor	ROP/C Regional Occupational Program/Center
DOR Department of Rehabilitation	RR Rapid Response
DW Dislocated Worker	RTW Ready-to-Work
EBEDA East Bay Economic Development Alliance	SACC Southern Alameda County Consortium
EBW EASTBAY <i>WORKS</i>	SDE State Department of Education
EDA Economic Development Agency	SSA Social Services Agency
EDD Employment Development Department	TANF Temporary Assistance for Needy Families
EFL Educational Functioning Level	TAA Trade Assistance Act
ELL English Language Learner	TEGL Training & Employment Guidance Letter
ESL English-As-A-Second Language	TRA Trade Readjustment Allowances
ESR Employer Services Representative	UI Unemployment Insurance
ETA Employment Training Admin. (Dept of Labor)	VESL Vocational English-As-A-Second Language
ETP Employment Training Panel	VOS Virtual One Stop
ETPL Eligible Training Provider List	WARN Worker Adjustment and Retraining Notification
EXC Executive Committee (Board’s)	WBA Workforce & Benefits Administration
FBO Faith-Based Organization	WBL Work-Based Learning
GA General Assistance	WFB Workforce Development Board
HUD Federal Department of Housing and Urban Dev.	WIOA Workforce Innovation and Opportunity Act
IEP Individual Employment Plan	WSD Workforce Services Division (State EDD)
ISOF Industry-Sector Occupational Framework	WSST Workforce Services Support Team
	WTW Welfare-to-Work
	YC Youth Committee