

ITEM VI.B.2. – REPORTS

CONTRACT PERFORMANCE INDICATORS REPORTS (CPIR) **ADULTS AND DISLOCATED WORKERS** **PY 2021/2022; Quarter 3; (7/1/2021 through 3/31/2022)**

BACKGROUND:

Alameda County Workforce Development Board's (ACWDB) Contract Performance Indicators Reports provide a method for staff, service providers, the community, and the board to stay informed about progress made toward attainment of contract performance goals. Contract performance goals are written into each of ACWDB's service provider contracts.

The Workforce Innovation and Opportunity Act (WIOA) has performance built into the framework of the legislation. Local areas throughout the country must strive to achieve performance goals established through negotiations with their states – and every state must meet performance as negotiated with the Department of Labor.

Beginning in PY 2019/2020 ACWDB included a requirement for contracted service providers to achieve 100% of their annual goals by the end of the third quarter (March 31). Failure to achieve the prescribed performance goals could result in conditional funding and/or withholding of a percentage of annual contract awards.

ANALYSIS OF REPORTS:

During this third quarter of PY 2021/2022, ACWDB's Adult and Dislocated Worker Career Service Providers (CSP) as a system, have attained annual goals for the following Contract Performance Measures:

1. Percentage of training enrollments within ACWDB's Industry Sector and Occupational Framework (ISOF) for both Individual Training Accounts (ITA) and On-the-Job Trainings (OJT) (133.3% of goal)
2. Job Placements within ACWDB's ISOF (147.6% of goal for Adults; and 171.9% of goal for Dislocated Workers)
3. Credential Attainment for the Dislocated Worker program (100.4% of goal)

Contract Performance Measures where considerable progress has been made are:

4. Number of Adult enrollments (88.8% of annual goal)
5. Training fund obligations for Dislocated Workers (73.3% of annual goal)
6. Credential Attainment for Adults (79.5% of annual goal)

However, ACWDB's Adult and Dislocated Worker CSPs continue to struggle in the following areas:

7. Enrollment of Dislocated Worker participants (54.3% of annual goal)
8. Obligation of training dollars for WIOA Adults (68.4% of annual goal)

9. Enrollment of participants into OJT opportunities (45% of annual goal)
10. Recording Measurable Skill Gains (MSG) in CalJOBS
 - a. Adults are at 67.3% of annual goal
 - b. Dislocated Workers are at 39.9% of annual goal
11. Entered Employment
 - a. Adults have achieved 61.8% of annual goal
 - b. Dislocated Workers have achieved 52.6% of annual goal.

For additional information, please contact Michele G. Garcia, MIS Administrator at (510) 259-3802 or by email at mggarcia@acgov.org.

ATTACHMENTS:

VI.B.2.a. REPORT – CPIR Ad DW PY21-22 Q3